



UNIVERSITAT DE  
BARCELONA

CRAI

Centre de Recursos per a  
l'Aprenentatge i la Investigació

**Get to know the Economics and Business  
CRAI Library**

**Academic year 2018-19**



## What's the aim of this session?

To present the CRAI Economics and Business Library and its services

<http://crai.ub.edu/en/about-crai/libraries/economics-business>

To present the general services and resources offered by the Learning and Research Resources Centre (CRAI)

[crai.ub.edu/en](http://crai.ub.edu/en)

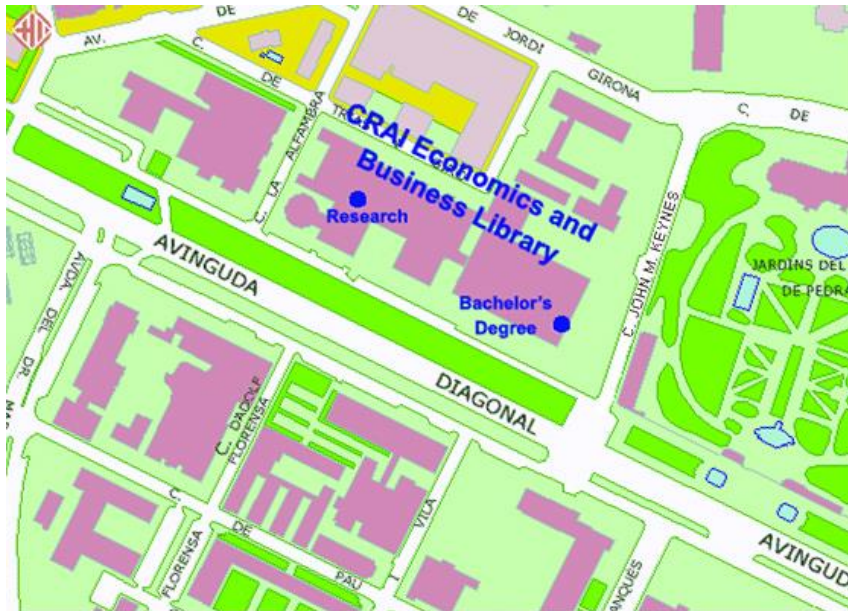


## What will we be talking about?

- [Where are we? When we're open](#)
- [Get your bearings: spaces, facilities and collections](#)
- [Start using CRAI](#)
- [Cercabib](#)
- [How do I take books out? UB Card and library loans](#)
- [What do I have on loan? \*My account\*](#)
- [Library consortium loans \(PUC\)](#)
- [Access to online resources](#)
- [Virtual Campus](#)
- [Information resources](#)
- [Username and passwords](#)
- [S@U, User Support Service](#)
- [User training](#)
- [Follow us on social networks and in virtuals exhibitions!](#)
- [And if you still have questions...](#)

## Where are we? When we're open

### CRAI Economics and Business Library



#### □ **Adress:**

• Research:  
Av. Diagonal, 690  
08034 Barcelona  
Tel. 934 034 734

• Bachelor's Degree  
C. John M. Keynes, 1-11  
08034 Barcelona  
Tel. 934 021 602

[bib.ee@ub.edu](mailto:bib.ee@ub.edu)

#### [Addresses of other libraries](#)

#### □ **Opening hours:**

Monday-Friday, 8:30 a.m. To 8:30 p.m.  
Weekends and public holidays, 9:30 a.m. to 8:30 p.m. (Bachelor's Degree)

□ [Special opening hours in exam periods and at weekends](#)

□ [Library service regulations](#)

□ [CRAI service charter](#)

## Spaces

The **Faculty of Economics and Business** has two library spaces:

### - RECERCA (Research)

- Primarily for **teaching staff, doctoral students, master's degree students** and other **postgraduate students**
- You'll find:
  - the **newspaper archive**
  - **specialized** monographs
  - the **historical collection**

### - GRAU (Bachelor's Degree)

- Primarily for **bachelor's degree students**
- You'll find:
  - the **recommended bibliography** (BR)
  - the section for **statistical publications**

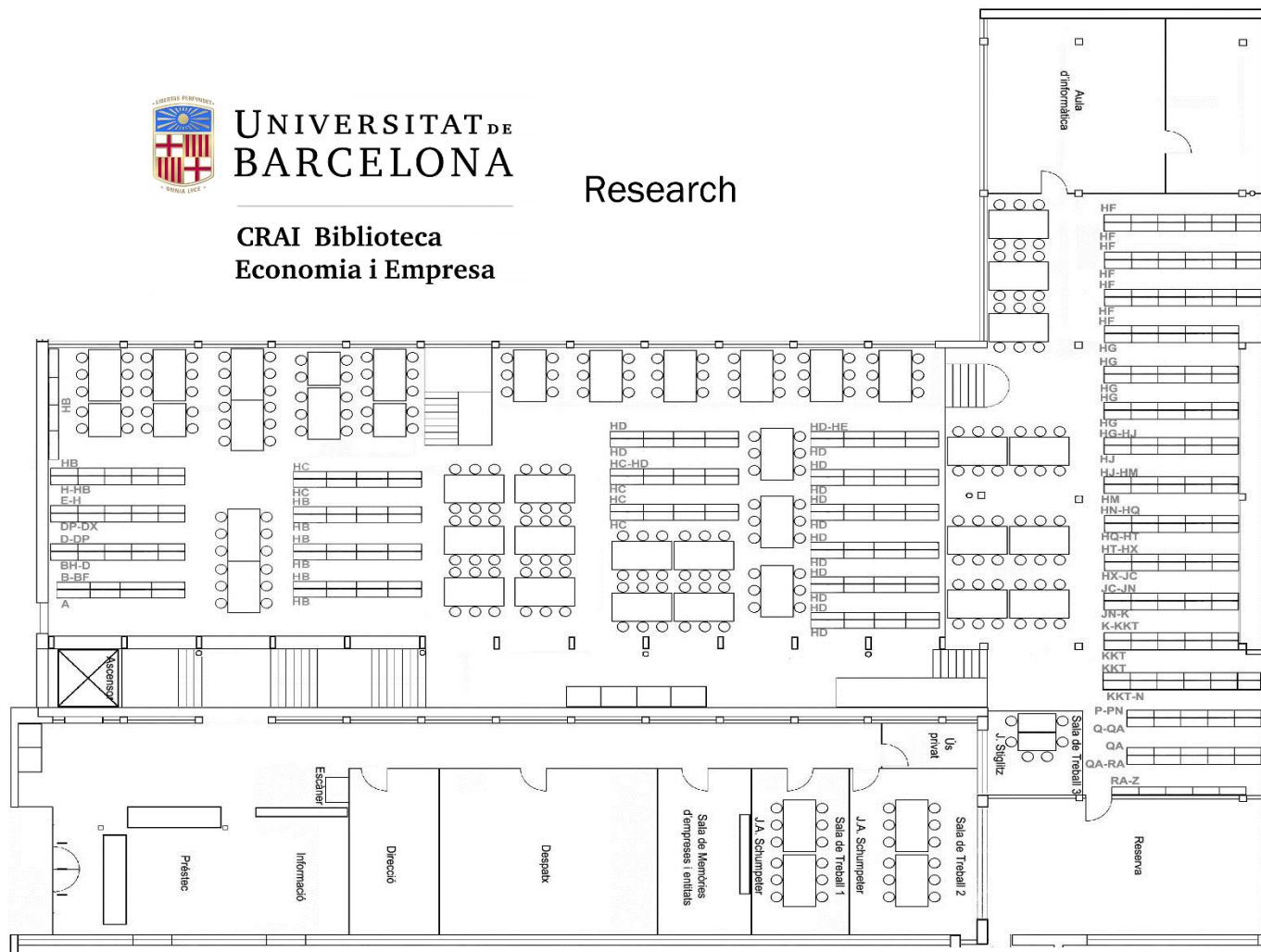
# Spaces: Research library map



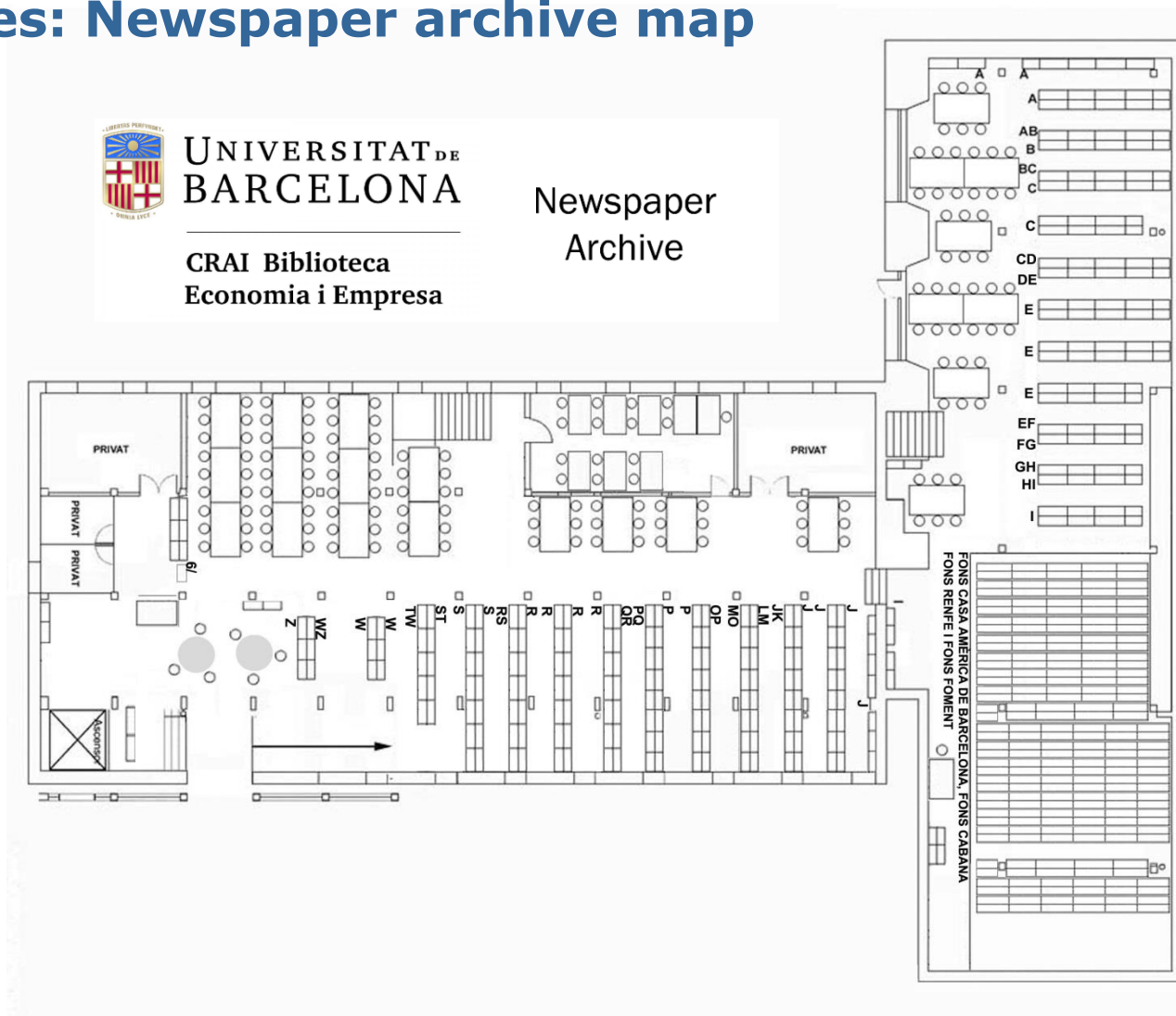
UNIVERSITAT DE BARCELONA

Research

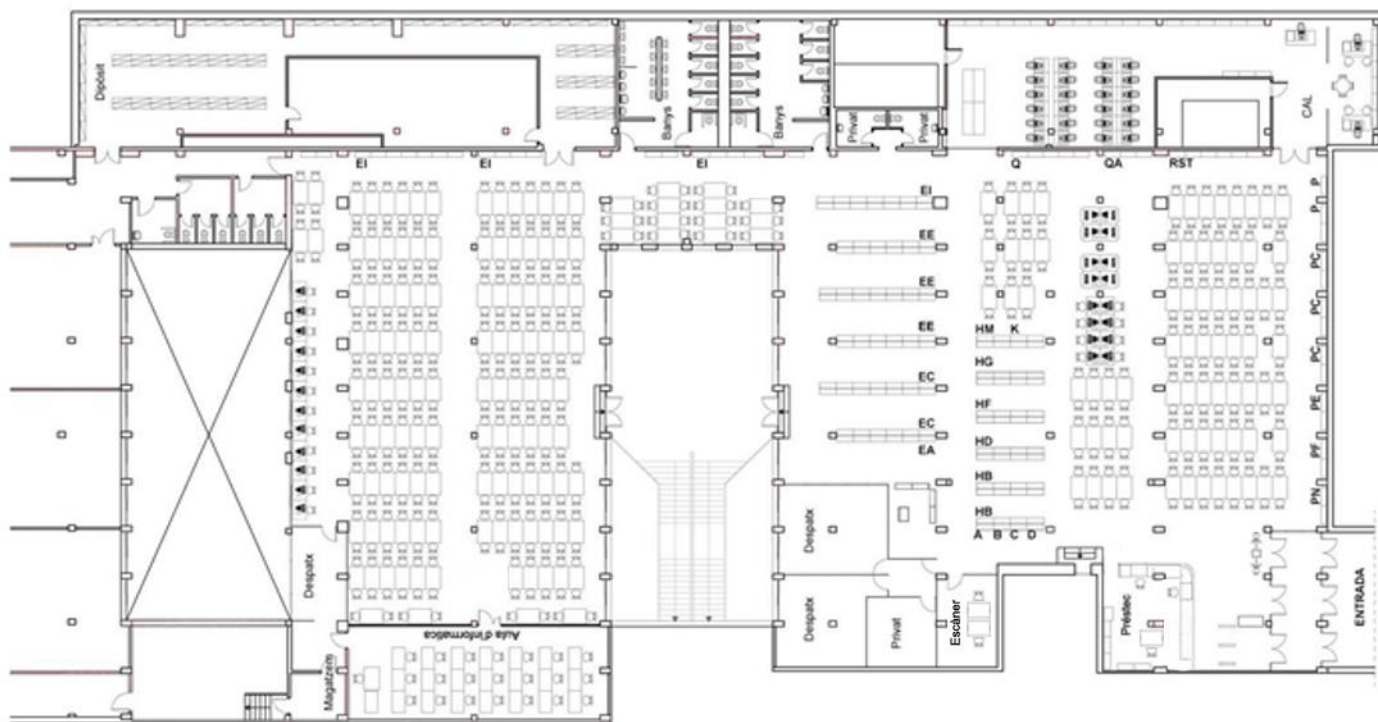
CRAI Biblioteca  
Economia i Empresa



# Spaces: Newspaper archive map



## Spaces: Bachelor's Degree library map



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CRAI Biblioteca  
Economia i Empresa

Bachelor's  
Degree





## Equipment and facilities

- 2 computer rooms with 41 computers
- 1 training room with 8 computers
- 1 returns box
- Newspaper archive and film library
- Section for statistical publications
- Bibliographic information / loans desk
- New items
- 35 computers
- 9 laptops for loan
- 897 reading points
- Historical collection
- 3 group work rooms
- Wi-Fi area
- Self-Access Language Learning Centre (CAL)

## The collection: books, journals, etc.

- The Economics and Business libraries contain the research collection and specialized materials for the following courses: **Business Administration and Management; International Business; Economics; Sociology; Statistics; Research in Business; Creation and Management of New Technology-Based Firms; Marketing and Market Research; Financial and Actuarial Sciences; Sport Business Management; Economics, Regulation and Competition in Public Services; Internationalization; Cultural Management; Public Management; Business; Economic History; Cultural and Heritage Management; Accounting and Taxation.**
- The overall collection comprises: monographs, printed journals and electronic resources, statistical publications, doctoral theses and audiovisual materials.
- Books, theses and audiovisual materials are organized according to the Library of Congress classification system, journals are classified alphabetically.
- The library also houses a series of **special collections**: the Foment de Treball collection, the Ernest Lluch library, the Renfe collection, the Manuel Sacristán library, the Josep Ramon Santolalla library, Collection of the "Casa d'Amèrica de Barcelona", Collection of Area of International Economic Organization.

# Start using CRAI

<http://crai.uab.edu/ca/coneix-el-crai/inicieu-vos-en-el-crai>

### Coneix el CRAI: molt més del que t'imagines

Quins codis s'utilitzen per autenticar-se en els serveis i recursos en línia?

Com buscar documents (llibres, revistes, DVD, etc.) al Catàleg de les biblioteques del CRAI?

Més informació.

Com reservar sales de treball?

### **i** Préstec

Com reservar documents? Més informació

Com renovar préstecs?

PUC o préstec consorciat?

### **i** Accés als recursos

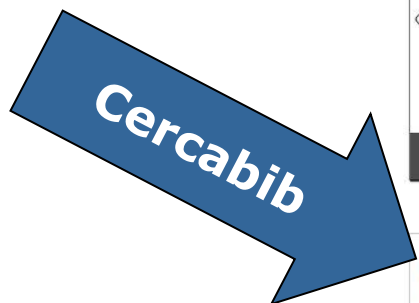
Com accedir als recursos electrònics: revistes, llibres i bases de dades?

### **i** Teniu dubtes?

S@U  
Servel d'Atenció als Usuaris  
CRAI UB

# Cercabib

<http://cercabib.ub.edu/iii/encore/?lang=eng>



**CRAI** Centre de Recursos per a l'Aprenentatge i la Investigació

Libraries hours Frequently Asked Questions

Get to know the CRAI Information resources CRAI services

## Cercabib

Troba llibres-e, articles de revistes, tesis, TFG, TFM, audiovisuals, bases de dades, revistes, llibres, col·leccions patrimonials, materials docents i molt més!!!

Cercabib: Eina única de recuperació d'informació

Search for keyword, author, journal, book, etc. **Search**

Ebooks and Ejournals Database | More search tools About Cercabib | New acquisitions Suggest a purchase | **My account**

Opening hours | Borrowing | Online access | Get started in the CRAI | Virtual exhibitions | Marketing

Teaching Support | Support for researchers | Tools for publishing | Other links

S@U Servei d'Atenció als Usuaris CRAI UB

**Notícies**

- Jornada 20 anys del Taller de Restauració de la Universitat de Barcelona 07/05/2018
- Cercabib: Eina única de recuperació d'informació al CRAI de la UB 02/05/2018
- Inscriu-vos a la IV Viquimarató d'Informació i Comunicació! 02/05/2018
- Gràcies per participar a Recicla Cultura 2018 27/04/2018

veure més...

**Tweets** by @crai\_ub

- CRAI UniBarcelona Retweeted
- crai\_rcub @CRAI\_RCUB
- 13/06/2018: 2a jornada RCUB. Bones pràctiques aplicables a les

# Cercabib: quick search

The screenshot shows the search results for 'roman archaeology' on the Cercabib platform. The search bar at the top contains the text 'roman archaeology' and a play button icon. Below the search bar, there are tabs for 'All' and 'Catalog', and a result count of 'Results 1 - 25 of 113466 for roman archaeology'. The results are sorted by 'Relevance | Date'. A red box highlights the 'Refine by' sidebar on the left, which contains various filters such as 'Library Catalog', 'Availability', 'Found In', 'Location', 'Collection', and 'Material type'. A blue arrow points from the left towards this sidebar. The main content area displays three search results, each with a book cover icon, title, author, and publication information. The first result is a review by Marc Barbier, the second is the 'Journal of Roman archaeology', and the third is 'Virtual archaeology: Remains of a roman villa in the bay of stari trogir, central dalmatia'. Each result has associated action buttons like 'Consulta', 'Exportació de registre a Mendeley', and 'Accés restringit als usuaris de la UB'.

# Where do I find it? (I)

UNIVERSITAT DE BARCELONA

Databases | Ebooks & Ejournals | Other search tools | Requests

My Cart (0) | My Account

quixot

Advanced Search

**All** Catalog

Results 1 - 25 of 547 for quixot

WorldCat CCUC

Sorted by Relevance | Date

Refine by:

- Library Catalog (120)
- EBSCO EDS (427)
- Full Text
- Peer Reviewed

Availability

- At the library (112)

Found In (only Catalog)

- Subject (84)
- Title (25)

Location (only Catalog)

- Cervera Repository (9)
- Direction (1)
- Economics and Business - Research (1)
- Fine Arts (2)
- Historical Archive (1)

Collection

- Dipòsit Digital de la Universitat de Barcelona (3)
- Revistes científiques de la Universitat de Barcelona (RCUB) (1)
- Ancient Books (20)
- Journals (1)
- Online Resources (13)

Material type

- 2-D Graphic (15)
- Article/Chapter online (256)

**The interest of the works of Cervantes: The Quixot, beyond the madness?**  
Josep? E BAÑOS,Elena GUARDIOLA  
 Academic Journal | Revista de Medicina y Cine / Journal of Medicine and Movies, Vol 12, Iss 3, Pp 136-139 (2016)  
more

Consulta1 (Accés lliure)

Additional actions:

**L'Enginyós cavaller don Quixot de la Mancha / Cervantes ; traducció de Antoni Bulbena i Tosell ; i amb un pròleg de Joan Givanel i Mas**  
Cervantes Saavedra, Miguel de, 1547-1616  
 Book | 1910  
Available at Lletres-Central-Dipòsits (R-9573 1) plus 5+ more see all

Request it

Additional actions:

**L'Enginyós cavaller Don Quixot de la Manxa / per Miquel Cervantes Saavedra**  
Cervantes Saavedra, Miguel de, 1547-1616  
 Book | 1936  
Available at Lletres-Central-Dipòsits (R-010 1) plus 3 more see all

Request it

Additional actions:

**La ciència com a cerca : don Quixot, la neurociència i l'interrogatori de la veritat**  
Reyes-Peschl, Romén  
 Periodical | Mètode: Revista de difusió de la investigació de la Universitat de València. 2014 (. 82):52-61

Consulta1

Additional actions:

**El Quixot i Barcelona / edició a cura de Carme Riera ; autors: Alberto Blecuca ... [et al.]**  
 Book | 2005  
Available at Philosophy, Geography and History (Fol. 946.711.12 Qui) plus 1 more see all

Request it

Additional actions:

[Back to summary](#)

# Where do I find it? (II)

UNIVERSITAT DE BARCELONA

Databases | Ebooks & Ejournal | Other search tools | Requests

My Cart (0) | My Account

quixot a barcelona

Advanced Search

Did you mean: [el quixot i barcelona?](#)

All **Catalog**

Results 1 - 25 of 155 for **quixot a barcelona** [WorldCat](#) [CCUC](#)

Sorted by Relevance | Date

**Refine by:**

- Library Catalog (38)
- E-resources (117)
  - Full Text
  - Peer Reviewed
- Availability**
  - At the library (37)
- Found In (only Catalog)**
  - Title (2)
- Location (only Catalog)**
  - Fine Arts (2)
  - Information Sciences (4)
  - Mundet Campus (3)
  - Economics and Business - Research (1)
  - Pharmacy and Food Science. South Diagonal Campus (1)
  - [more >](#)
- Collection**
  - Dipòsit Digital de la Universitat de Barcelona (1)
  - Ancient Book (15)
- Material type**
  - 2-D Graphic (12)
  - Book (22)

**Anàlisi del tractament de la informació sobre Els Fills de Don Quixot a Barcelona en la premsa generalista espanyola i catalan**  
Muñoz, Pepa;Carrillo, Mauricio;Aguilar, Moisès  
 Academic Journal | RUTA Comunicació, 2008: Núm.: 1

**Anàlisi del tractament de la informació sobre Els Fills de Don Quixot a Barcelona en la premsa generalista espanyola i catalan**  
Carrillo, Mauricio;Aguilar, Moisès;Muñoz, Pepa  
 Periodical | 01/01/2008  
[more](#)

**El Quixot a Barcelona / M. de Cervantes ; il·lustracions: G. Doré ; [traducció Joan Valls i Royo]**  
Cervantes Saavedra, Miguel de, 1547-1616  
 Book | 1983  
Available at [Lletres-Central-Dipòsits \(D-900/5/7\)](#) [see all](#)

**Anàlisi del tractament en la premsa**  
 Periodical | RUTA: Revista

Consulta'l (Accés lliure)

Additional actions:

Consulta'l (Accés lliure)

Additional actions:

**Request it**

Additional actions:

Consulta'l

Additional actions:

**Items** [close](#)

| Location                 | Call No.  | Volume | Barcode    | Status    | Loan Type |
|--------------------------|-----------|--------|------------|-----------|-----------|
| Lletres-Central-Dipòsits | D-900/5/7 |        | 0700524662 | AVAILABLE | STANDARD  |

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# Cercabib: advanced search

Combine search fields and/or refine your search.

The screenshot shows the top navigation bar of the University of Barcelona website, including the logo and links for Databases, Ebooks & Ejournals, Other search tools, and Requests. Below this is the CRAI logo and the text 'My Cart (0) | My Account'. The main content area features the 'Cercabib' logo and two search options: 'Advanced Search' (selected) and 'Basic Search'. The 'Advanced Search' form includes a search bar with the text '(arqueologia romana)', a 'Keyword' dropdown menu, and a text input field containing 'arqueologia romana'. Below this are options for 'AND' search, 'Add boolean' (AND, OR, NOT), and 'Year' (to). The 'Library Catalog' section has dropdown menus for 'Material type', 'Collection', 'Location (only Catalog)', and 'Language', each with a '+' icon. The 'EBSCO EDS' section includes 'EDS Limits' (checkbox for 'Available in Library Collection') and 'EDS Expanders' (checkboxes for 'Apply equivalent subjects', 'Apply related words', and 'Also search within the full text of the articles'). At the bottom, there is a 'Search' button and a 'Reset search' link. Three blue arrows on the left point to the search bar, the 'Library Catalog' section, and the 'EBSCO EDS' section.



## How do I take books out? UB Card and library loans

1. You need your [UB Card](#)
2. Validate it in any library
3. You can then take items out on loan



- Depending on your user profile (bachelor's degree student, postgraduate student, lecturer, etc.) the loan periods and conditions vary.
- Items can be renewed (in person, by phone or via the [website](#)) provided that they have not been reserved by another user.
- You can **request and return** from other UB libraries at any CRAI loan desk.
- If you return items late, your account will be temporarily suspended according to the following penalty scale: for recommended bibliography items returned late, 4 days per item for each day overdue; for all other items returned late, 1 day per item for each day overdue.

- [Further information on loan regulations](#) -

# What do I have on loan? My account

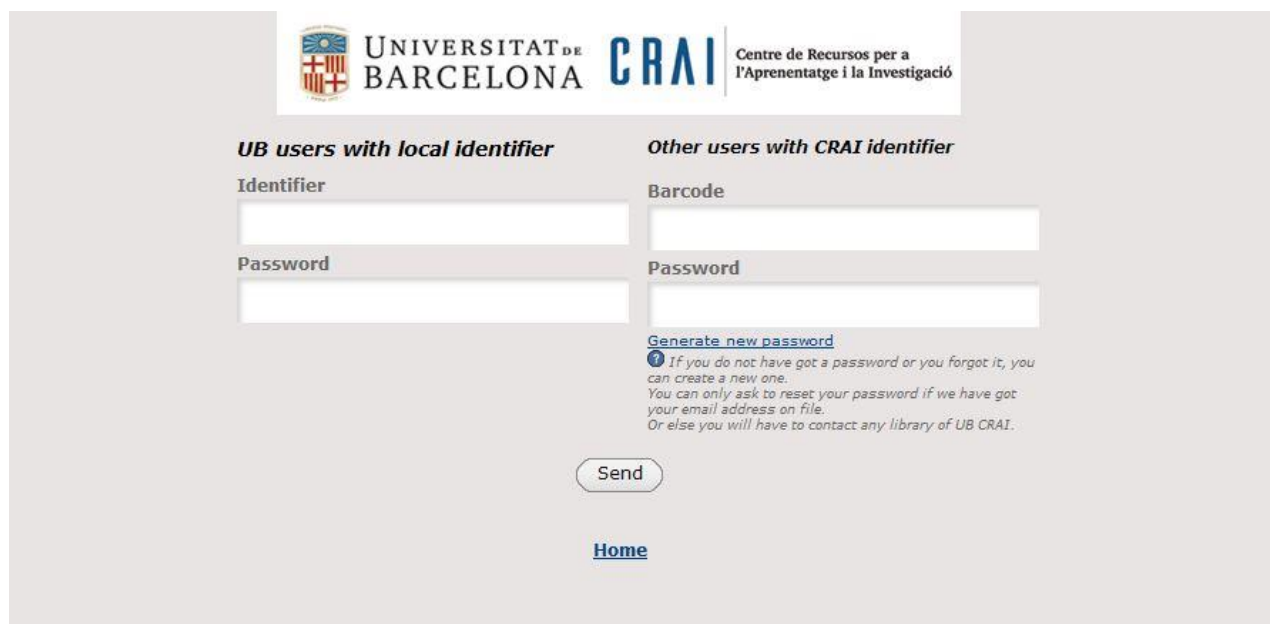
[https://cataleg.ub.edu/iii/cas/login?service=https%3A%2F%2Fcercabib.ub.edu%3A443%2Fiii%2Fencore%2Fj\\_acegi\\_cas\\_security\\_check&lang=eng](https://cataleg.ub.edu/iii/cas/login?service=https%3A%2F%2Fcercabib.ub.edu%3A443%2Fiii%2Fencore%2Fj_acegi_cas_security_check&lang=eng)

## What do I have on loan? My account (II)

[https://cataleg.ub.edu/iii/cas/login?service=https%3A%2F%2Fcercabib.ub.edu%3A443%2Fiii%2Fencore%2Fj\\_acegi\\_cas\\_security\\_check&lang=eng](https://cataleg.ub.edu/iii/cas/login?service=https%3A%2F%2Fcercabib.ub.edu%3A443%2Fiii%2Fencore%2Fj_acegi_cas_security_check&lang=eng)

This service enables you to access your CRAI **user record**.

Once you have logged on, you can view and renew your loans, reserve new items, create lists of records, etc.



The screenshot shows the CRAI login interface. At the top, there is the University of Barcelona logo and the CRAI logo with the text 'Centre de Recursos per a l'Aprenentatge i la Investigació'. Below this, there are two columns of input fields. The left column is for 'UB users with local identifier' and contains 'Identifier' and 'Password' fields. The right column is for 'Other users with CRAI identifier' and contains 'Barcode' and 'Password' fields. Below the right column, there is a link 'Generate new password' and a small text block: 'If you do not have got a password or you forgot it, you can create a new one. You can only ask to reset your password if we have got your email address on file. Or else you will have to contact any library of UB CRAI.' At the bottom of the form, there is a 'Send' button and a 'Home' link.

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## Library consortium loans (PUC)

<http://crai.ub.edu/en/crai-services/loans/loans-puc>

The PUC is a **free** loan service through which users can request and borrow items from another library in the Consortium of University Services of Catalonia (CSUC).

### How to request an item:

- In person, at the library that holds the item: **PUC in situ**.
- Online, using the **PUC web portal**. Watch the [video](#)

### Where to return items:

- To any CRAI library.
- To any of the libraries linked to the institution that holds the item.

**UAB**

Universitat Autònoma de Barcelona



Universitat  
de Girona

Universitat de Lleida



UNIVERSITAT ROVIRA I VIRGILI



UNIVERSITAT DE VIC  
UNIVERSITAT CENTRAL  
DE CATALUNYA

Universitat  
Ramon  
Llull

**B** Biblioteca  
de Catalunya

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## Web

<http://puc.cbuc.cat>

### Requirements:

- You must be **registered** in your institution's library user database.
- You MUST NOT have any **overdue** loans at your institution.
- You MUST NOT be **blocked** from using your library account by your institution.

Access University Union Catalog of Catalonia (CBUC): [puc.cbuc.cat/](http://puc.cbuc.cat/)

Check availability and request the **item**. Choose where you would like to pick it up.

When your item arrives at the chosen library you will receive **email notification**.

You can **return the item** to any of the libraries at your university or at the institution that owns the item.



## Access to online resources

<http://crai.ub.edu/en/crai-services/resources-online/proxy>

Use the E-Resources Access Service (SIRE) to consult the electronic information resources to which the CRAI subscribes from a computer or device within or outside the UB network.

To access SIRE, you will need the **UB username** and **password** that you use to access UB intranets (PDI, PAS or MónUB).

Watch the [video](#)

# Virtual Campus (I)

[campusvirtual2.ub.edu](http://campusvirtual2.ub.edu)

The screenshot shows the CRAI website interface. At the top left is the CRAI logo and the text 'Centre de Recursos per a l'Aprenentatge i la Investigació'. To the right are navigation links for 'Libraries hours' and 'Frequently Asked Questions'. Below these are three blue buttons: 'Get to know the CRAI', 'Information resources', and 'CRAI services'. The main banner features the 'Cercabib' logo and the text 'Troba llibres-e, articles de revistes, tesis, TFG, TFM, audiovisuals, bases de dades, revistes, llibres, col·leccions patrimonials, materials docents i molt més!!!'. Below the banner is a search bar with the text 'Search for keyword, author, journal, book, etc.' and a 'Search' button. Under the search bar are links for 'Ebooks and Ejournals Database', 'More search tools About Cercabib', and 'New accounts Sign up my account'. A large blue arrow labeled 'Virtual Campus' points from the bottom towards the search bar. Below the search bar are icons for 'Opening hours', 'Borrowing', 'Get started in the CRAI', 'Virtual exhibitions', and 'Marketing'. At the bottom are links for 'Teaching Support', 'Tools for publishing', and 'Other links'. On the right side, there is a 'S@U' logo and the text 'Servei d'Atenció als Usuaris CRAI UB'. Below that is a 'Notícies' section with three news items: 'Jornada 20 anys del Taller de Restauració de la Universitat de Barcelona', 'Cercabib: Eina única de recuperació d'informació al CRAI de la UB', and 'Inscriu-vos a la IV Viquimarató d'Informació i Comunicació!'. Below the news is a 'Tweets' section with a tweet from @crai\_ub: 'CRAI UniBarcelona Retweeted crai\_rcub @CRAI\_RCUB 13/06/2018: 2a jornada RCUB. Bones pràctiques aplicables a les'.

# Virtual Campus (II)

[campusvirtual2.ub.edu](http://campusvirtual2.ub.edu)



New app

The online tool for accessing your subjects and consulting recommended reading lists, teaching materials and activities.

The screenshot shows the website interface for the Virtual Campus of the University of Barcelona. At the top, there is a navigation bar with the university logo, the text 'UNIVERSITAT DE BARCELONA', the language 'ENGLISH (EN)', and a login status 'You are not logged in. (Log in)'. Below the navigation bar, the main heading reads 'Campus Virtual de la Universitat de Barcelona'. A central banner features the text 'El Campus Virtual, on tu vulguis' and 'Descarrega't ara l'app', accompanied by an image of a smartphone. A blue callout box labeled 'Subjects' points to the 'Cursos' section on the left. Another blue callout box labeled 'UB id. and password' points to the 'REGISTRAR / LOG IN' button on the right. The 'Cursos' section lists various academic and support services, including 'Curs acadèmic 17/18', 'Espais Tutorial, d'Ensenyament o Centre', and 'Serveis Lingüístics'. A calendar is visible in the bottom right corner of the interface.



# Information resources

<http://crai.uib.edu/en/information-resources>



[CRAI Home](#) [UB Home](#)

Search

[Català](#) | [English](#) | [Español](#)

[PAS CRAI Intranet](#) [S@U](#) [Directory](#)



Centre de Recursos per a l'Aprenentatge i la Investigació

[Libraries hours](#)

[Frequently Asked Questions](#)

[Get to know the CRAI](#)

[Information resources](#)

[CRAI services](#)

## Information resources

- ▼ Cercabib
- ▶ Ebooks & Ejournals
- ▶ Databases
- ▼ Digital press
- ▼ Map collection
- ▼ Electronic resources in test
- ▶ Universitat de Barcelona online repositories
- ▶ Universitat de Barcelona bibliographic heritage
- ▼ General and Reference guide

Inici >> Information resources

## Information resources

The University of Barcelona CRAI provides access to a series of information resources intended to meet the varied needs of its users:

**Cercabib** is the latest University of Barcelona Learning and Research Resources Centre (CRAI) discovery tool. Further information.



With Cercabib you will be able to search simultaneously through the entire CRAI collection, regardless of the format, type or location of your chosen item.

**Introduce the search term:**

### More search tools

- ▶ [UB Authorities](#)
- ▶ [UB Thesaurus](#)

■ **UB online repositories** (UB Digital Repository, University of Barcelona's scientific journals [RCUB] and cooperative repositories).

■ **UB bibliographic heritage** (early collections, personal collections and special collections, as well as the UB's digital bibliographic heritage).

- ▶ [General and Reference guide on Tagpacker](#)
- ▶ [Licenses \(electronic journals, databases, electronic books\) and conditions of use](#)
- ▶ [Conditions for downloading e-Books](#)

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## Username and passwords

<http://crai.ub.edu/en/crai-services/resources-online/authentication>

| Service  | Username  | Password        |
|--|---|-----------------|
| <ul style="list-style-type: none"><li>Computer access</li><li>UB Wi-Fi</li><li>Accessing electronic resources (SIRE)</li><li>"My account" (Cercabib: reservations, renewals, free copies, record of loans, etc.)</li><li>Catalan university library loan (PUC)</li><li>Inter-library loans</li></ul> | <p>From the UB email address:</p> <p>For the address: <a href="mailto:mgarm008@alumnes.ub.edu">mgarm008@alumnes.ub.edu</a></p> <p>The username is: mgarm008.alumnes</p>   | Món UB password |
| <ul style="list-style-type: none"><li>Virtual Campus</li><li>UB email</li><li>Món UB</li><li>Accessing electronic resources (SIRE)</li><li>Inter-library loans</li></ul>   | <p>Món UB id.<br/>(4 characters: see your enrolment confirmation)</p>   | Món UB password |
| <ul style="list-style-type: none"><li>Eduroam Wi-Fi</li></ul>  | <p>From the UB email address:</p> <p>For the address: <a href="mailto:mgarm008@alumnes.ub.edu">mgarm008@alumnes.ub.edu</a></p> <p>The username is: <a href="mailto:mgarm008.alumnes@ub.edu">mgarm008.alumnes@ub.edu</a></p> | Món UB password |

Watch the [video](#)

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## S@U, User Support Service

<http://crai.ub.edu/en/crai-services/sau>

A 24x7 online information and reference service manned by specialized librarians, who can answer any doubts you have about the CRAI libraries and the full range of services and resources.

S@U is also the channel for delivering your complaints, suggestions and messages of thanks!





## User training

<http://crai.ub.edu/en/crai-services/user-training>

Advanced training courses are available to users who wish to improve their knowledge and search skills; for example, courses on specialized databases or the Mendeley reference manager.

Information about scheduled training courses is available on the CRAI Web, and personalized courses can be arranged on request.

Independent learning resources are available on the CRAI web.

## Follow us on social networks!

<http://crai.uib.edu/ca/coneix-el-crai/difusio-marqueting/blogs-i-xarxes-socials>



**Twitter**

<https://twitter.com/bibecoemp/>



**Pinterest**

<https://es.pinterest.com/bibecoemp/>



**Instagram**

<http://www.instagram.com/craieie>



**Tumblr**

<https://bibecoemp-novetats-cine.tumblr.com/>

## And virtual exhibitions:

<http://crai.uib.edu/en/coneix-el-crai/difusio-marqueting/exposicions-virtuals>

Virtual exhibitions about historical events, important figures in the field of economics, Nobel Prizewinners, and other topical issues related to our teachings.

## And if you still have questions...

### Ask the CRAI staff

Library staff can answer the majority of your questions

### CRAI home page

Frequently Asked Questions

The section "[Frequently asked questions](#)" provides answers to a number of common queries

### S@U, User Support Service



Online information service for any questions about CRAI Libraries and the full range of resources and services. S@U is staffed by specialized librarians and is available 24 hours a day, seven days a week.

**Or call us on  
934 034 734**



**Thank you!**



**Has it been useful?**  
**Help us to improve it**  
**[bit.ly/2s05WCQ](https://bit.ly/2s05WCQ)**