If you need any further information, you can send your requests to the S@U. You can also use it to make suggestions and register complaints, or even to thank us if there’s something you’re happy about! This service is available 24 hours a day, 7 days a week.

**How do I find the item I want?**

Once you’ve located it in Cercabin, you should note down the location code. If you need an item from the reserve collection please, ask a member of staff at the information desk on the second floor.

**User Support Service (S@U)**

http://crai.ub.edu/en/crai-services/sau

If you need any further information, you can send your requests to the S@U. You can also use it to make suggestions and register complaints, or even to thank us if there’s something you’re happy about! This service is available 24 hours a day, 7 days a week.

**LOCATION OF COLLECTIONS AND SERVICES**

- Information desk
- Training room
- Study rooms
- Newspaper archive
- Reserve collection
- Children’s and young adult fiction
- Monographs on Education and general collection
- Entrance
- Information and loans desk
- Self-loan machine
- Tests
- Monographs on psychology
- Textbooks
- Toilets

**1st floor**

- Entrance
- Information and loans desk
- Self-loan machine
- Tests
- Monographs on psychology
- Textbooks
- Toilets

**2nd floor**

- Information desk
- Training room
- Study rooms
- Newspaper archive
- Reserve collection
- Children’s and young adult fiction
- Monographs on Education and general collection

**LOCATION AND CONTACT INFORMATION**

Passeig de la Vall d’Hebron, 171. Edifici de Llevant. Barcelona

- **Transport:**
  - L3 (Mundet station)
  - 27, 60, 76, B19, H4 Ronda de Dalt, exit 4

- **Telephone:** +34 934 034 750
- **E-mail:** bib_mundet@ub.edu

- **Has it been useful? Help us to improve it**
  - [bit.ly/2s65WCQ](http://bit.ly/2s65WCQ)

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ABOUT THE LIBRARY
The Mundet Campus Library opened in 1995 and covers a total area of 3,865 sq m, spread over two floors. It houses specialized materials that support teaching and research linked to the courses of study taught at the faculties of Education and Psychology.

Equipment and facilities
The Library has 771 reading desks, 49 computers, a training room housing 21 computers, wireless internet access and access to the Eduroam network, 8 individual or group study rooms, 2 mailboxes for returning documents, 7 laptops for loan, 1 self-loan machine, and audio and DVD equipment. Users with a visual impairment also have access to ZoomText and Non Visual Desktop Access (NVDA) screen reading software and also to a Luxo FL-101 reading light. Each area of the Library is marked with its designated noise level.

Who can use the Library?
Anyone can consult the collection. To borrow books and other items and to access other services you will need the UB card you are issued at the time of enrolment. Our library staff will help you to activate your card.

Cercabib and My account
Cercabib is the CRAI’s discovery tool. You can use it to search simultaneously through the entire CRAI collection, regardless of document format, type or location.
From My account, located on the search page of Cercabib, you can manage your loans and renew and reserve items.

Cercabib: http://cercabib.ub.edu/iii/encore/?lang=eng

SERVICES
Loans
Our regulations and loan conditions can be consulted at: http://crai.ub.edu/en/crai-services/loans/loansUB
Items can also be reserved, either when they are already available or if they are currently on loan to another user. You can renew items in person, by phone or via My account.

Library consortium loans (PUC)
http://crai.ub.edu/en/crai-services/loans/loans-puc
A free service enabling users at member institutions to request and borrow materials from other libraries belonging to the Consortium of Academic Libraries of Catalonia (CBUC). Requests may be made in situ or via website.

Interlibrary loan
http://crai.ub.edu/en/crai-services/loans/inter-library-loans
A priced service to locate and obtain any type of document which is not held by a CRAI library or a library in the CBUC, or to obtain copies of articles from CSUC journals.

Digital copies
This service provides a free digital copy of articles from journals subscribed to the UB that are not held at the CRAI Library of your faculty and cannot be accessed online.

Training
http://crai.ub.edu/en/crai-services/user-training
The Library organizes customized training sessions for users on the different resources on offer, like sessions on academic databases or the Mendeley reference manager. Ask for further information at the Library’s information desk.

INFORMATION RESOURCES
Collections
The Mundet Campus CRAI Library provides comprehensive materials for teaching and research activities for the following courses on the Campus: Teacher Training in Early Childhood Education, Teacher Training in Primary Education, Education, Social Education, Social Work and Psychology, and the master’s degrees in Education and Psychology.

It also holds special collections: The Government of Catalonia’s Normal School collection (1931–1939), tests, textbooks, children’s and young adult fiction and the Mateu publishing house collection.

Virtual Campus
http://campusvirtual2.ub.edu
This online learning platform offers recommended reading lists, reference works, online exercises and complementary learning materials. Use your UB login user’s name and password to access the Virtual Campus.

The library from home: the SIRE
http://crai.ub.edu/en/crai-services/resources-online/proxy
The E-Resources Access Service (SIRE) provides access to electronic information resources contracted by the CRAI, from a computer or other device inside or outside the University of Barcelona network using your UB login username and password to access the Món UB intranet.

The library in social networks
Our Twitter account keeps you up to date about all the Library’s news: acquisitions in book and electronic resources, activities, exhibitions, programmes of events and any other information we think might interest you. You can also use it to get in touch with us. Click on the icon and follow us!

Our YouTube channel offers video tutorials on a variety of subjects, including how to use academic databases like PsycINFO or consult the impact factor of a particular article or journal. Click on the icon to visit us!

Find out about all the services offered by the CRAI at: http://crai.ub.edu/en/crai-services
You’ll find the full range of e-resources at: http://crai.ub.edu/en/information-resources