AUTHENTICATION FOR ONLINE SERVICES

CRAI ID
Access through My account, digital copies and loans
- UB card barcode number
- Password (from My account)

UB ID
Access to Electronic resources, Digital copies, the Virtual Campus and Inter-library loans, UB mail and Mòn UB.
- Alphanumeric code (in the enrolment certificate)
- Password

Local ID
Access to Virtual Campus, Electronic resources, Digital copies, Computers, Loans, Inter-library loans, PUC, My account, WiFi zone and Eduroam network.
- Add .alumnes to the end of the part of your e-mail address that comes before the @ (e.g., if your e-mail address is jmартf006@alumnes.ub.edu, your local ID is jmартf006.alumnes).
- Password

Eduroam for UB members visiting another institution
- Left hand section of the ub.alumnes email address ub.alumnes
  E.g. Email: jarc7@alumnes.ub.edu
  Username: jarc7.alumnes@ub.edu
- Password

LOCATION

Web: http://crai.ub.edu/en/about-crai/libraries/pharmacy

Opening hours
Monday to Friday, from 8.30 a.m. to 8.00 p.m.

Address: Av. Prat de la Riba, 171, 08921 Santa Coloma de Gramanet
E-mail: bibnhid@ub.edu

Telephone: (+34) 934 031 950
Metro: Line 1 (Santa Coloma) / Line 9 (Singuerlín)
Bus: B20, B27, B30, B81, B82

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Loans

Document loans allow you to consult CRAI books outside the university premises during a specific period of time. Present your UB card or another identity document to use this service. Conditions and loan periods vary according to each document and user. The books use the following label system:

- **White label:** a loan of up to or exceeding 20 days, depending on the user
- **Green label:** recommended bibliography for degree courses, 10-day loan
- **Green label with yellow tape:** weekend loan
- **Red label:** not on loan

You can take out and return documents at any loan desk of any CRAI Library, regardless of their library of origin.

*My account* is a personal space where you can reserve and renew loan items.

Laptop loans

The library offers a number of laptops for use on the premises. The loan period for each laptop is 4 hours. This period can also be extended.

Library consortium loans (PUC)

**PUC** is a free service entitling users of libraries in the **Consortium of Academic Libraries of Catalonia (CSUC)** to request and borrow items from other libraries in the Consortium.

Interlibrary loans

The interlibrary loan service can be used to locate and obtain the original or a copy of any kind of document that cannot be found at the CRAI and that is not available at other Catalan universities through the **PUC**. It also centralizes the loan of UB items to other institutions. This is a paid service.

Group work rooms

The library has one group work room. Reserve a group work room through *My account*.

Wi-Fi and Eduroam

The Wi-Fi service offers internet access to all UB members. The users of other institutions in Eduroam can also make use of it.

User training

**http://crai.ub.edu/en/crai-services/user-training**

User training courses are designed to provide information about the CRAI, its libraries and its services and information resources, which are available to the university community.

**Citations and reference management**

We provide information and examples of how to cite documents in a bibliography. Mendeley is a reference and citation manager which has the advanced characteristics of a social network and includes commercial databases, the institutional repository and the CRAI catalogue.

Virtual Campus

This is a virtual platform for teaching support. In CRAI libraries we can help you learn to use it.

Information and support

**Staff can help to answer a wide range of queries about services and information resources.**

- Requests for bibliographic information
- Support for teaching
- Support for research
- Guidance and advice on copyright, intellectual property and open access
- Services for users with special requirements

**User Support Service (S@U)**

**http://crai.ub.edu/en/crai-services/sau**

The online User Support Service (S@U) provides answers to questions about the CRAI Libraries, their services and resources. The S@U can also be used to lodge complaints, make suggestions and express an opinion about the service.

**Cercabib**

**http://crai.ub.edu/en/information-resources**

This tool allows you to search simultaneously through the entire CRAI collection, regardless of the format, type or location of your chosen item: paper and electronic copies of books, journals, magazine articles, doctoral theses and audio-visual materials and more.

**Accessing UB electronic resources**

**http://crai.ub.edu/en/crai-services/resources-online/proxy**

The E-Resources Access Service (SIRE) provides access to electronic information resources that are subscribed to by the UB’s CRAI. It is aimed at teaching and research staff, administrative and service staff and UB students.