CRAI stand for...

Centre de Recursos per a l'Aprenentatge i la Investigació

Learning and Research Resources Centre
So... What is a CRAI?

It's a space where you can access all of the University’s services and resources for learning and research support.

The CRAI easy access to information and new technologies in a more dynamic and user-friendly environment adapted to each of its users’ needs.
The CRAI was created at the start of 2004 to adapt the UB’s libraries to the requirements of the European Higher Education Area (EHEA) and the European Research Area (ERA), in which a new framework for university teaching – based on learning, research, development and innovation – is gradually taking shape.

Image: Clínic Campus CRAI Library
The University of Barcelona offers users

General services
Teaching and innovation support
Research support
These services are offered through Libraries (16) - two of them heritage libraries and Technical Units (5).
The CRAI is a member of:

- the Consortium of University Services of Catalonia (CSUC)
- the Network of Spanish University Libraries (REBIUN)
CRAI branch libraries
Heritage Libraries
Rare Book and Manuscript CRAI Library
The importance of this library derives from the size and quality of the collection it houses. Following the passing of ecclesiastical confiscation laws in 1835, Barcelona's library collections from convents, which possessed numerous important manuscripts, incunabula and prints dating from 1501 to 1820, were brought together at the University to create a major public library.
Rare Book and Manuscript CRAI Library

2,150 manuscripts
1,240 incunabula
120,000 printed works (16th century to 1820)
8,158 engravings
890 parchments
The Pavelló de la República CRAI Library

It is considered one of the leading archive libraries in the world on the Second Spanish Republic, the Spanish Civil War and exile, the Franco regime and Spain's transition to democracy.
The Pavelló de la República CRAI Library

It also has an important collection on Sovietism and the international political history of the twentieth century, particularly the Second World War.
Branch Libraries

14 libraries serving individual campus sites or faculties

Image: Pharmacy and Food Science CRAI Library
Figures

University of Barcelona

Image: UB Historic Building
16 faculties
9 affiliated centres
... and more than 662,000 sq m

Structure
73 bachelor's degrees
153 master's degrees
48 doctoral programmes
235 postgraduate programs

Studies
more than €370m
+ €88m generated
+5,900 teaching and research staff
+2,200 administrative and service staff
+6,300 alumni
+42,000 undergraduate students
+10,000 postgraduate students
+38,000 UB-specific degree students

Collectives
+11,000 international students
131 nationalities
+1,700 international students at the UB on exchange programmes
+1,300 UB students abroad on exchange programmes
+3,400 agreements with universities and other foreign institutions

student mobility
+5,700 scientific journals
+1,100 doctoral theses read
+300 consolidated research groups
+1,000 active research projects

More significant figures
Figures CRAI Staff

239 staff members

93 interns

Image: Philology CRAI Library
Budget
annual investment in information resources
about €5m

Image: Philology CRAI Library
Figures

Facilities

37,000 sq m of facilities
+6,500 study desks
+2,300 connection points
  72 study rooms for 500 users
  16 computer labs for +300 users

Image: Biology CRAI Library
Figures

<table>
<thead>
<tr>
<th>Services</th>
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</thead>
<tbody>
<tr>
<td>+12,000 ILL requests</td>
</tr>
<tr>
<td>+1.9m e-journal article downloads</td>
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<tr>
<td>+340,000 e-book downloads</td>
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<tr>
<td>5.3m catalogue searches (Cercabib)</td>
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Image: Pharmacy and Food Sciences CRAI Library
Figures

Services

+11,000 training course attendances

+ 5,500 queries answered by the User Support Service
Figures  Open science

+19,000 journal articles in the institutional repository

+32,000 documents published in open access

+500 open-access publications funded

+7,000 doctoral theses in the institutional repository
But What do we do?
We are | drivers of open access and open science and disseminators of scientific knowledge generated at the UB

OPEN ACCESS

DIPÒSIT DIGITAL

RECCERCAT

Dipòsit de la Recerca de Catalunya

PRC | Portal de la Recerca de Catalunya

RACO | Revistes Catalanes amb Accés Obert

RCUB | Revistes científiques de la Universitat de Barcelona
we are partners
we are digital
we are social
we are advisors
we offer information resources

+80,000 e-books
+27,000 e-journals
+230 databases
+1.5M books
+40,000 journals
+50,000 items in repositories

Image: Philosophy, Geography and History CRAI Library
we are custodians

Digitization Centre

Restoration Workshop

The Herbarium
we are content creators
we are groundbreakers
we are supportive
we are marketing
we are a team

V JORNADA DE BONES PRÀCTIQUES

Construïm el futur
JORNADA PARTICIPATIVA PER ELABORAR EL PLA ESTRATÈGIC 2019-2022 DEL CRAI

INNOVA CRAI

Aula Capella Edifici Històric
20 de juny de 2018
de 9.30 a 13.30 h
we guarantee quality

The CRAI’s policies, general strategy and quality structures are outlined in its strategic plan, which defines our **mission, vision and values**. It also describes the **process management system** employed across CRAI facilities and sets out a **regulatory framework** for general operations and CRAI services.
We were the first Catalan university library structure to obtain EFQM 500+ European Seal of Excellence.

We pursue processes, strategic lines and areas of improvement.

We are finalizing a new strategic plan for 2019–2022.
Road to excellence

Recognised for excellence
5 star
The CRAI carried out an EFQM self-assessment and did not reach 300 points, leading to improvements in internal management and the introduction of a management-by-processes approach.

The management-by-processes approach was developed with the collaboration of the UB’s Organization and Quality Service.

The CRAI obtained the EFQM 400+ European Seal of Excellence.

The CRAI obtained the EFQM 500+ European Seal of Excellence.
Put simply, #WeAreCRAI
Thanks!