SERVICE LEARNING QUESTIONNAIRE

This questionnaire aims to evaluate your experience of taking part in the project you are carrying out at the university. The questionnaire is anonymous and will not take more than 10 minutes of your time to complete.

We would appreciate your honest opinion, in order that the data we gather here can be as useful as possible for improving the project.

Age: .............................................. Sex: ..............................................
University: ..............................................
Degree studied: ..............................................
Work status:
☐ Not working
☐ Less than 10 hours a week
☐ Between 10 and 20 hours a week
☐ More than 20 hours a week

The project you are carrying out is:
☐ Mandatory
☐ Optional

If you have answered “mandatory”, please indicate if you would take part in the project if it were optional:
☐ Yes
☐ No

In which quadrimester are you carrying out the project?
☐ First quadrimester
☐ Second quadrimester
☐ Both quadrimesters

Previously to the project did you take part in:
☐ Other Service Learning projects
☐ An/some organization/s, association/s, etc.
☐ None / Did not take part
☐ Other (Please specify..............................................)

Please explain briefly the project you are taking part in:
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SERVICE

1. To what field does your project belong? (please mark only one option)
   - [ ] Health promotion
   - [X] Human rights promotion (housing, gender-based violence, workers’ rights, etc.)
   - [ ] Citizen participation
   - [ ] Cultural heritage
   - [ ] Inter-generational exchange
   - [ ] Educational support
   - [ ] Solidarity and cooperation
   - [ ] The environment

2. Who is the service that you offer aimed at? (please mark only one option)
   - [ ] Individuals/Groups
   - [ ] Institutions/organizations/associations
   - [ ] Territories/the environment

3. Please indicate the type of service that you offer:
   - [ ] Indirect (awareness-raising, campaigns, fund-raising, manufacture of materials/products, etc.)
   - [ ] Direct (Direct intervention with people, groups or the environment)

4. Please evaluate to what extent the service activities that you carry out are useful for inclusion in course contents, in your opinion:
   - [ ] 1 (not at all)
   - [2] 2
   - [3] 3
   - [4] 4
   - [5] 5 (a lot)

5. Please evaluate to what extent the service activities that you carry out address a real need:
   - [ ] 1 (not at all)
   - [2] 2
   - [3] 3
   - [4] 4
   - [5] 5 (a lot)

6. Please rate the extent to which the service activities that you carry out have been useful to you in:

<table>
<thead>
<tr>
<th>1: not useful at all; 5 very useful</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
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</thead>
<tbody>
<tr>
<td>Understanding social needs</td>
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<tr>
<td>Understanding some course contents in more depth</td>
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<tr>
<td>Working with an organization, association, etc.</td>
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<tr>
<td>Awakening interest in social problems</td>
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<tr>
<td>Encouraging me to take part in the life of the faculty, neighbourhood or town</td>
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<tr>
<td>Being more motivated to study</td>
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<tr>
<td>Learning course contents</td>
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<td>Being more responsible for my own actions</td>
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<tr>
<td>Developing some of the competences in the degree</td>
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<tr>
<td>Putting professional skills into practice</td>
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<tr>
<td>Contributing to a better society</td>
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<tr>
<td>Establishing relationships between theory and practice</td>
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<tr>
<td>Getting to know the professional field related to my degree</td>
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<tr>
<td>Analysing and reflecting on course contents</td>
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<tr>
<td>Developing values</td>
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<tr>
<td>Other (Please specify………………………………………………………………)</td>
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</table>
COMPETENCES

7. Please evaluate to what extent your work on this project has contributed to your learning in the subject and/or studies you are taking:

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<th>2</th>
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<tbody>
<tr>
<td>(not at all)</td>
<td>(a lot)</td>
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8. Please indicate the degree to which your Service Learning project has contributed to developing the following transversal competences:

<table>
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<tr>
<th>Competence</th>
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<th>2</th>
<th>3</th>
<th>4</th>
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<tbody>
<tr>
<td>Familiarising yourself with and understanding ideas and concepts</td>
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<tr>
<td>Organizing and planning</td>
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<tr>
<td>Analysing and summarising</td>
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<tr>
<td>Taking decisions</td>
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<tr>
<td>Solving problems</td>
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<td>Getting to know ICTs</td>
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<td>Searching for and managing information</td>
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<tr>
<td>Communicating orally and in writing</td>
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<tr>
<td>Learning foreign languages</td>
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<tr>
<td>Expressing feelings</td>
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<td>Team working</td>
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<tr>
<td>Thinking critically</td>
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<td>Developing ethical commitment</td>
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<tr>
<td>Recognising diversity and multiculturality</td>
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<tr>
<td>Negotiating</td>
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<tr>
<td>Adapting to new situations</td>
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<tr>
<td>Being creative and innovative</td>
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<tr>
<td>Working independently</td>
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<td>Leading others</td>
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<td>Showing initiative and entrepreneurial spirit</td>
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<td>Being concerned with quality and improvement</td>
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<tr>
<td>Developing awareness of the social and environmental impact of actions</td>
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<td>Designing and managing projects</td>
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<td>Assessing the sustainability of proposals and actions</td>
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<td>Other (Please specify)</td>
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*Mark 0 if you have not worked on this competence in your Service Learning project
PARTICIPATION

9. Please evaluate to what extent each of these reasons motivated you to take part in this project:

<table>
<thead>
<tr>
<th>Reason</th>
<th>1</th>
<th>2</th>
<th>3</th>
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<th>5</th>
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</thead>
<tbody>
<tr>
<td>I: not useful at all; 5 very useful</td>
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<td>Because I like this type of project</td>
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<td>To work with an organization, association, etc.</td>
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<tr>
<td>To put course contents into practice</td>
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<td>To help/work with others</td>
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<tr>
<td>To be a member of an organization, association, etc.</td>
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<tr>
<td>To contribute to a better society</td>
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</table>

10. Please indicate who decided the activities to be carried out:

☐ Students
☐ Teachers
☐ Organization
☐ Students and teachers
☐ Students and organization
☐ Teachers and organization
☐ Teachers, students and organization

11. Please indicate which of the following statements about your Service Learning project you agree with (you may mark more than one option):

☐ I have participated in the whole process
☐ I have participated in some parts of the process
☐ I have participated by offering my opinion whenever I wished
☐ I have participated by working on it voluntarily
☐ I have participated by always asking for information
☐ I have participated because a new project was created based on my participation
☐ I have not participated enough
☐ I have participated very little
☐ I have not participated
☐ I have participated by going every day that I had to
☐ I have participated in the diagnosis of needs
12. Please rate how far the following factors conditioned your participation in the project:

\[
\begin{array}{cccccc}
& 1 & 2 & 3 & 4 & 5 \\
\text{Geographical distance} & & & & & \\
\text{Involvement of the organization} & & & & & \\
\text{Timetable of activities} & & & & & \\
\text{Type of activities to carry out} & & & & & \\
\text{Coordination between teachers and organization} & & & & & \\
\text{People I carry out actions with} & & & & & \\
\text{Teachers’ monitoring of work} & & & & & \\
\end{array}
\]

13. Please rate your degree of satisfaction with each of the following factors:

\[
\begin{array}{cccccc}
& 1 & 2 & 3 & 4 & 5 \\
\text{How the project was set up} & & & & & \\
\text{The involvement of the organization} & & & & & \\
\text{Your own involvement} & & & & & \\
\text{Learning achieved} & & & & & \\
\text{Relationship between theory and practice} & & & & & \\
\text{Assessment made} & & & & & \\
\text{Learning activities carried out} & & & & & \\
\text{Resources available to carry out activities} & & & & & \\
\text{Schedule of activities} & & & & & \\
\text{Participants with whom you carry out activities} & & & & & \\
\text{Coordination between teachers and organization} & & & & & \\
\text{Teachers’ monitoring of work} & & & & & \\
\text{Service carried out} & & & & & \\
\end{array}
\]

14. Please indicate which of the following statements you agree with:
   This project is suitable because:
   - [ ] It has the necessary resources
   - [ ] The schedule is appropriate
   - [ ] The frequency of the activities carried out is appropriate
   - [ ] It addresses a real need

15. Please evaluate to what extent you would like to work with an organization/association when the project is over:

\[
\begin{array}{cccccc}
& 1 & 2 & 3 & 4 & 5 \\
\text{Not at all} & & & & & \\
\text{A lot} & & & & & \\
\end{array}
\]

16. Please explain which features of the project you would like to see improved:

.................................................................................................................................
.................................................................................................................................
.................................................................................................................................
.................................................................................................................................

Thank you for your participation! ☺