Resource Sharing

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ORGANIZATION OF THE UB ILL SERVICE
Once upon a time – ILL at the Universitat de Barcelona

• Born in 1987
• Originally decentralized service
• At first, the service was manual and only for monogram and paper collections
• Early technology limited by the technology of the time: “Minitel”
  • Only one terminal and a few hours/day
  • Access by Telnet and order via MS-DOS commands
- End of the 80’

- 1989 - Universitat de Barcelona the first institution to use OCLC in Spain,
- 1989 – Birth of the Rebiun network of Spanish universities
The 1990s

- Automation with a library system
- Implementation of SOD - ILL (aka GTBib)
- Collaboration with OCLC for other services:
  - For instance, 1991 subscribed to BiblioFile (CD-ROM) for copy-cataloging from OCLC
Beginning of the XXI century

- 2002 – Centralized service for ILL at Universitat de Barcelona (from central 4 to 1 unit for ILL)
- 2004 – The CRAI is born, and the ILL becomes part of the Users’ Services Unit
STRENGTHS
Some values

• Primery supplier of documents for universities and research institutions in Spain
• Largest supplier of OCLC in Europe
• Large and key collections at the library (2M)
What can we lend?

• + 2 millions items
• + 20.000 e-journals
• Heritage library
• Authors’ collections: personal papers
• Digital library
• Etc.
Average response time

• Copies - 4 days maximum
• Loans – 8 days maximum
Average response time

• In reality – as soon as possible.
• ie mostly of the time in a few hours.
Response time, some examples
Digitalized article, original in paper

Request: The University of Arizona, Tucson, Arizona

Log de la petición 16004330

23-02-2016 15:42:15 Solicitud de petición
23-02-2016 15:42:54 Entrada de petición
23-02-2016 15:46:41 Petición cursada a CRAI BIBLIOTECA DE FILOSOFIA, GEOGRAFIA I HISTÒRIA
24-02-2016 13:40:00 Servida petición
24-02-2016 13:40:13 Respuesta S de CRAI BIBLIOTECA DE FILOSOFIA, GEOGRAFIA I HISTÒRIA

Tiempo de resolución 1 día
Response time, some examples

E-journal article

Request: University of Michigan

Log de la petición 15700437

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Tiempo de resolución 0 hrs. 4 min
SOME STATISTICS
Universitat de Barcelona ILL Service

Requests and borrows
Universitat de Barcelona ILL Service

Totals

- 2015: 26878
- 2013: 32896
- 2011: 33974
- 2007: 32514
- 2005: 46085
- 2003: 44066
UB ILL requests to OCLC

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<th>Year</th>
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<th>Copies</th>
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<td>54</td>
</tr>
<tr>
<td>2015</td>
<td>5</td>
<td>59</td>
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</table>
UB ILL requests to OCLC

Evolution

Loans

Copies

2011 2012 2013 2014 2015

3 6 10 15 5

24 68 82 54 59
OCLC requests to UB ILL
2011-2015
2012 OCLC requests
Before and after UB Catalog emerge in OCLC WorldCat

Loans served

<table>
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<tr>
<th>Month</th>
<th>January</th>
<th>February</th>
<th>March</th>
<th>April</th>
<th>May</th>
<th>June</th>
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<td>98</td>
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<td>28</td>
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2012 OCLC requests
Before and after UB Catalog emerge in OCLC WorldCat

Copies served

January | February | March | April | May | Juny
0 | 0 | 0 | 0 | 163 | 156

July | Agost | Setember | October | November | December
0 | 2 | 4 | 0 | 118 | 62
BENEFITS AND REVENUE STREAMS
The benefits for UB CRAI

• Increased visibility of the collections
• More requests for ILL
• Increase in revenue and services (such as Collection Manager)
• Tremendous prestige of the University
Thank you, and vote for me 😊

Adelaida Ferrer
Director CRAI

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Because what is known must be shared.®