



UNIVERSITAT DE  
BARCELONA

CRAI

Centre de Recursos per a  
l'Aprenentatge i la Investigació

**Get to know the Mathematics and  
Computer Science CRAI Library  
Academic year 2018-19**



## What's the aim of this session?

To present the CRAI Mathematics and Computer Science Library  
and its services

<http://crai.ub.edu/en/about-crai/libraries/mathematics>

To present the general services and resources offered by the  
Learning and Research Resources Centre (CRAI)

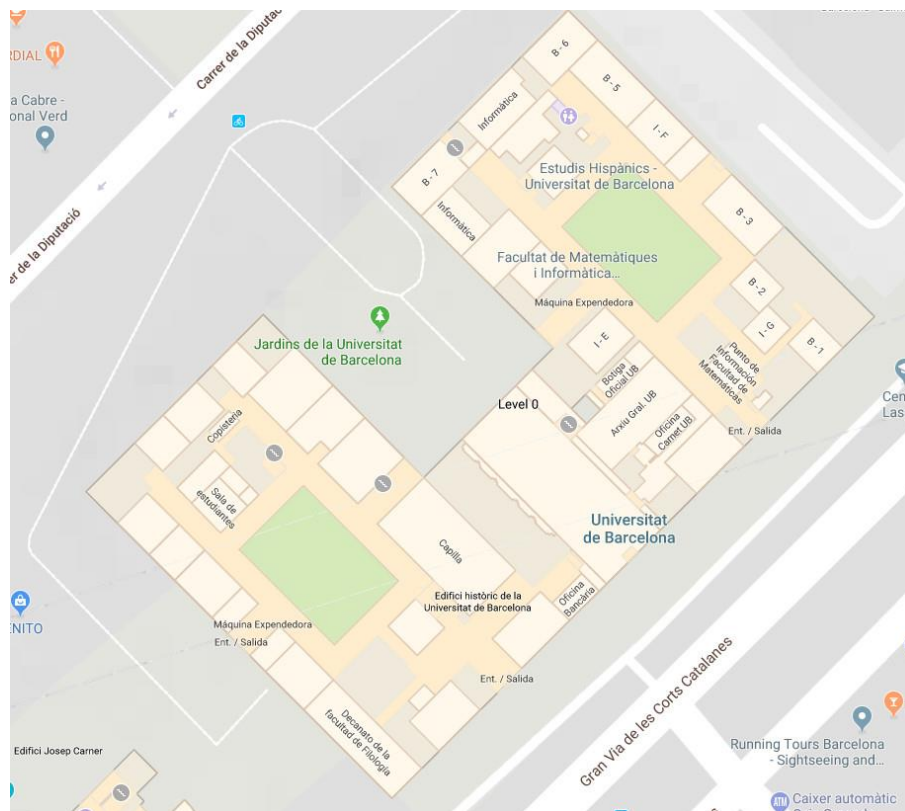
[crai.ub.edu/en](http://crai.ub.edu/en)

## What will we be talking about?

- [Where are we? When we're open](#)
- [Library map](#)
- [Equipment and facilities](#)
- [The collection: books, journals, etc.](#)
- [Start using CRAI](#)
- [Cercabib](#)
- [How do I take books out? UB Card](#)
- [Document loans](#)
- [Study rooms and laptop loans](#)
- [Checking your library record: My account](#)
- [Library consortium loans \(PUC\)](#)
- [Interlibrary loans](#)
- [Access to online resources](#)
- [Virtual Campus](#)
- [Information resources](#)
- [Username and passwords](#)
- [S@U, User Support Service](#)
- [Instructional librarian: user training](#)
- [Guided searches](#)
- [Wi-Fi and access to Faculty computers](#)
- [Follows us on social networks and in virtual exhibitions](#)
- [And if you still have questions...](#)

## Where are we? When we're open

### Mathematics and Computer Science **CRAI Library**



#### □ Address

C/ Gran Via de les Corts Catalanes, 585

Tel. 93 4021662

[bibmat@ub.edu](mailto:bibmat@ub.edu)

#### [Addresses of other libraries](#)

#### □ Opening hours:

Monday-Friday from 8 to 20 h.

#### □ [Special opening hours in exam periods and at weekends](#)

#### □ [Library service regulations](#)

#### □ [CRAI service charter](#)

## Library map



1. Entrance / Exit
2. PCs: Library resources
3. Reference and Loan Desk
4. Library staff
5. Ancient books and journals
6. Ancient books and journals
7. Toilet
- 8 i 11. Journals
9. PCs: Library resources
10. Last journals received
13. Reference books and theses
- 12 i 14. Study rooms
15. New acquisitions

Power supply tables

## Equipment and facilities

- 7 computers
- 8 laptops for loan (with dual boot GNU/Linux (Kubuntu) and Windows)
- 10 laptops for classroom loan (with dual boot GNU/Linux (Kubuntu) and Windows) **only and exclusively for authorised subjects**
- 109 single-user reading desks
- Wi-Fi area
- Journal room and archive


## The collection: books, journals, etc.

- The Mathematics and Computer Science CRAI Library contains research and specialized collections for the following studies: Mathematics, Computer Sciences, and Statistics.
- The overall collection comprises monographs, printed journals, electronic resources, statistical publications, doctoral theses and audiovisual materials.
- Books, theses and audiovisual material are organized using the [American Mathematical Society](#) and the [Association for Computing Machinery](#) subject classification. Journals are classified alphabetically.
- You can fill in this [form](#) to send us your proposals for book purchases.



## Start using CRAI [cat]

**Coneix el CRAI: molt més del que t'imagines**





Quins codis s'utilitzen per autenticar-se en els serveis i recursos en línia [☞](#)


Com buscar documents (llibres, revistes, DVD, etc.) al Catàleg de les biblioteques del CRAI [☞](#)  
Més informació [☞](#).

Com reservar sales de treball [☞](#)


**i Préstec**

 Com reservar documents [☞](#). Més informació [☞](#)


 Com renovar préstecs [☞](#)

 PUC o préstec consorciat [☞](#)

**i Accés als recursos**

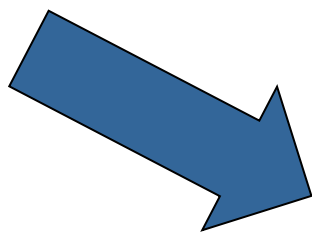
 Com accedir als recursos electrònics: revistes, llibres i bases de dades [☞](#)

**i Teniu dubtes?**

  
Servel d'Atenció als Usuaris  
CRAI UB



# Cercabib



The screenshot displays the CRAI website interface. At the top left is the CRAI logo and the text "Centre de Recursos per a l'Aprenentatge i la Investigació". To the right are navigation buttons for "Libraries hours" and "Frequently Asked Questions". Below these are three main menu items: "Get to know the CRAI", "Information resources", and "CRAI services".

The central banner features the "Cercabib" logo and the text: "Troba llibres-e, articles de revistes, tesis, TFG, TFM, audiovisuals, bases de dades, revistes, llibres, col·leccions patrimonials, materials docents i molt més!!!". Below the banner is the search bar with the text "Search for keyword, author, journal, book, etc." and a "Search" button. A red box highlights the "My account" button in the bottom right of the search area.

Below the search bar are several navigation links: "Ebooks and Ejournals Database", "More search tools About Cercabib", "New acquisitions Suggest a purchase", and "My account".

At the bottom of the page are icons for "Opening hours", "Borrowing", "Online access", "Get started in the CRAI", "Virtual exhibitions", and "Marketing".

On the right side of the page, there is a "Notícies" (News) section with several articles, including "Jornada 20 anys del Taller de Restauració de la Universitat de Barcelona" and "Cercabib: Eina única de recuperació d'informació al CRAI de la UB". There is also a "Tweets" section showing a tweet from CRAI UniBarcelona.

# Cercabib: quick search

The screenshot shows the Cercabib search interface. At the top, there is a search bar with the text "abel integral equations" and a play button icon. Below the search bar, there are tabs for "All" and "Catalog". The search results are displayed in a list format, with the first result being "Abel integral equations : analysis and applications / Rudolf Gorenflo, Sergio Vessella". The results are sorted by Relevance | Date. On the left side, there is a "Refine by:" section with various filters such as Library Catalog, E-resources, Availability, Found In, Location, Collection, Material type, and Subject. A blue arrow points to the "Refine by:" section. The search results are displayed in a list format, with the first result being "Abel integral equations : analysis and applications / Rudolf Gorenflo, Sergio Vessella". The results are sorted by Relevance | Date. On the left side, there is a "Refine by:" section with various filters such as Library Catalog, E-resources, Availability, Found In, Location, Collection, Material type, and Subject. A blue arrow points to the "Refine by:" section.

# Where do I find it? (I)

UNIVERSITAT DE BARCELONA

Databases | Ebooks & Ejournals | Other search tools | Requests

My Cart (0) | My Account

label integral equations

Advanced Search

Did you mean: linear integral equations?

All **Catalog**

Results 1 - 25 of 20348 for **abel integral equations**

WorldCat CCUC

Sorted by Relevance | Date

**Refine by:**

- Library Catalog (5)
- E-resources (20343)
- Full Text
- Peer Reviewed

**Availability**

- At the library (4)
- Online (3)

**Found In (only Catalog)**

- Title (2)

**Location (only Catalog)**

- Mathematics and Computer Science (1)
- Online access (3)

**Collection**

- Dipòsit Digital de la Universitat de Barcelona (1)

**Material type**

- Article/Chapter online (17481)
- Book (1)
- Book online (1792)
- Conference Materials (463)
- News (60)
- more >

**Subject**

**Diària acabiart (only Catalog)**

**Abel integral equations : analysis and applications / Rudolf Gorenflo, Sergio Vessella**  
Gorenflo, Rudolf  
 Book | 1991  
Available at Mathematics and Computer Science (45 GOR) see all

Request it

Additional actions:

→ Accés restringit als usuaris de la UB via Springer

**Abel integral equations [Recurs electrònic] : analysis and applications / Rudolf Gorenflo, Sergio Vessella**  
Gorenflo, Rudolf  
 Book online | 1991

Additional actions:

Resum Sumari → Accés restringit als usuaris de la UB via Springer

**Properties of the resolvent of a linear Abel integral equation: implications for a complementary fractional equation**  
Leigh Becker  
 Academic Journal | Electronic Journal of Qualitative Theory of Differential Equations, Vol 2016, Iss 64, Pp 1-38 (2016)  
more

Consulta! (Accés lliure)

Additional actions:

**Original article: Solving Abel integral equations of first kind via fractional calculus**  
Jahanshahi, Salman; Babolian, Esmail; Torres, Deifm F.M.; Vahidi, Alireza  
 Academic Journal | In Journal of King Saud University - Science April 2015 27(2):161-167

Consulta!

Additional actions:

# Where do I find it? (II)

UNIVERSITAT DE BARCELONA

Databases | Ebooks & Ejournal | Other search tools | Requests

My Cart (0) | My Account

abel integral equations Advanced Search

Did you mean: linear integral equations?

All Catalog

Results 1 - 25 of 20348 for abel integral equations

Sorted by Relevance | Date

WorldCat CCUC

**Paper**

**Refine by:**

- Library Catalog (5)
- E-resources (20343)
  - Full Text
  - Peer Reviewed
- Availability
  - At the library (4)
  - Online (3)
- Found In (only Catalog)
  - Title (2)
- Location (only Catalog)
  - Mathematics and Computer Science (1)
  - Online access (3)
- Collection
  - Dipòsit Digital de la Universitat de Barcelona (1)
- Material type
  - Article/Chapter online (17481)
  - Book (1)
  - Book online (1792)
  - Conference Materials (463)
  - News (60)
  - [more >](#)
- Subject
- Place as subject (only Catalog)

**Abel integral equations : analysis and applications / Rudolf Gorenflo, Sergio Vessella**  
Gorenflo, Rudolf  
 Book | 1991  
Available at Mathematics and Computer Science (45 GOR) [see all](#)

→ Accés restringit als usuaris de la UB via Springer

**Abel integral equations [Recurs electrònic] : analysis and applications / Rudolf Gorenflo, Sergio Vessella**  
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[more](#)

**Original article: Solving Abel integral equations of first kind via fractional calculus**  
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 Academic Journal | In Journal of King Saud University - Science April 2015 27(2):161-167

**Online**

Request it

Additional actions:

Additional actions:

Consulta'l (Accés lliure)

Additional actions:

Consulta'l

Additional actions:

# Where do I find it? (III)

Advanced Search

Did you mean: [linear integral equations?](#)

All [Catalog](#)

Results 1 - 25 of 20348 for **abel integral equations** WorldCat CCUC

Sorted by [Relevance](#) | [Date](#)

**Refine by:**

- Library Catalog (5)
- E-resources (20343)
  - Full Text
  - Peer Reviewed
- Availability
  - At the library (4)
  - Online (3)
- Found In (only Catalog)
  - Title (2)
- Location (only Catalog)
  - Mathematics and Computer Science (1)
  - Online access (3)
- Collection
  - Dipòsit Digital de la Universitat de Barcelona (1)
- Material type
  - Article/Chapter online (17481)
  - Book (1)
  - Book online (1792)
  - Conference Materials (463)
  - News (60)
- Subject
- Place as subject (only Catalog)
- Genre/Form (only Catalog)
- Language
- Content Provider
  - AGRIS (1)
  - Art & Architecture Source (23)

**Abel integral equations : analysis and applications /** Rudolf Gorenflo, Sergio Vessella

Gorenflo, Rudolf  
Book | 1991  
Available at [Mathematics and Computer Science \(45 GOR\)](#) [see all](#)

→ [Accés restringit als usuaris de la UB via Springer](#)

Location	Call No.	Volume	Barcode	Status	Loan Type
Mathematics and Computer Science	45 GOR		0700259257	AVAILABLE	STANDARD

**Abel integral equations [Re...**  
Gorenflo, Rudolf  
Book online | 1991

**Properties of the resolvent of a linear Abel integral equation: implications for a complementary fractional equation**  
Leigh Becker  
Academic Journal | [Electronic Journal of Qualitative Theory of Differential Equations](#), Vol 16, Iss 64, Pp 1-38 (2016)  
more

**Original article: Solving Abel integral equations of first kind via fractional calculus**  
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Salman Jahanshahi; Esmail Babolian; Delfim F.M. Torres; Alireza Vahidi  
Academic Journal | [Journal of King Saud University: Science](#), Vol 27, Iss 2, Pp 161-167 (2015)  
more

# Cercabib: advanced search

Combine search fields and/or refine your search.

The screenshot shows the top navigation bar of the Universitat de Barcelona website, including the logo and links for Databases, Ebooks & Ejournals, Other search tools, and Requests. Below this is the Cercabib logo and the 'Advanced Search' tab. The search interface includes a search bar with the text '(arqueologia romana)', a 'Keyword' dropdown menu, and a search input field containing 'arqueologia romana'. There are options for 'AND', 'OR', and 'NOT' boolean operators, and a 'Year' range selector. The 'Library Catalog' section has dropdowns for 'Material type', 'Collection', 'Location (only Catalog)', and 'Language', all set to 'ANY'. The 'EBSCO EDS' section has checkboxes for 'Available in Library Collection', 'Apply equivalent subjects', 'Apply related words', and 'Also search within the full text of the articles'. A 'Search' button and a 'Reset search' link are at the bottom. Three blue arrows point from the left towards the search interface, highlighting the search bar, the Library Catalog section, and the EBSCO EDS section.



## How do I take books out? UB Card

1. You need a [UB Card](#)
2. Validate it in any library before use it for the first time

**UB user number  
(card barcode)**





## Document loan

Document loan allow you to consult CRAI resources off library premises for a specified period of time.

You must have a **UB Card** or **ID** that provides you are entitled to take out loans.

### Loan service regulations.

- Documents that cannot be taken out on loan:
  - Journals and works of reference (encyclopedias, dictionaries, etc.). If digital versions are available online you can consult them off UB premises.
  - Rare books and manuscripts.
  - Books with a red dot or the label "Not for loan".
- Key Readings list:
  - Loan for up to 10 days.
  - These items can only be reserved at the loan desks in CRAI libraries.

Users	Documents	Normal loan period
<b>UB teaching and research staff (PDI):</b> current, retired and emeritus staff of the UB, of affiliated with <i>venia docendi</i> , of the School of Modern Languages (EIM), the Hispanic Studies unit and Language Services (SL), guest and visiting teaching and research staff, departmental researchers and members of UB research groups, and researchers affiliated to the Jaume Almera Institute of Earth Sciences	40	60
<b>Postgraduate students and administrative and service staff (PAS):</b> PhD students, postdoctoral fellows with teaching responsibilities, university master's degree, inter-university master's degree and UB-specific master's degree students, and current or retired PAS	20	30
<b>Bachelor's degree, postgraduate and university extension students:</b> bachelor's degree students at the UB or affiliated centres, interuniversity students, national or international mobility students, IL3 students taking courses, and students enrolled in UB-specific postgraduate courses, university extension courses and University of Experience courses	10	20
<b>Health professionals at university hospitals (Hospital Clínic, Hospital de Bellvitge, Hospital de Sant Joan de Déu), UB teaching and research staff (PDI) affiliated to centres with specific collaboration agreements with the UB or that belong to the UB Group (including teaching staff of Institute of Education Sciences with UB contracts and research fellows from the Jaume Almera Institute of Earth Sciences) and researchers at affiliated or associated research institutes, research institutes in which the UB participates, and research institutes with specific collaboration agreements with the UB or that are members of the UB Group</b>	15	20

**Audiovisual material: 7 days**

**Key Readings list: 10 days**

**Weekend Key Readings list (from Friday to Monday): 3 days**

## Renewals

**You can renew loans as often as you need**, as long as the item in question has not been reserved by another user. You can renew documents at the **loan desk**, by **telephone**, or via **My account on the CRAI website**. Watch the [video](#)

## Penalties

If you do not return books in time, you will be barred from using the service **for 1-6 days, depending on the item and the number of days overdue**:

Normal loan and audiovisual material: **1 day**

Key reading list: **4 days**

Weekend Key reading list: **6 days**

## Reservations

You can reserve a maximum of **8** items, through **My account** or from the loan desks. Watch the [video](#)

## History

Activate the **Record function** in **My account** to keep a **list of the items** you have taken out on loan during your time at the UB.

## Loan from other UB libraries

If you need an item from **another UB library** you can:

*a)* go to the library where the **item is held** and take it out on loan,  
or

*b)* ask the loans desk in your library **to transfer the item** from its home library. You will receive it in 2 to 3 days.

### CRAI libraries

- Fine Arts
- Information Sciences
- Biology
- Bellvitge Campus
- Clínic Campus
- Mundet Campus
- Earth Sciences
- Law
- Economics and Business
- Pharmacy and Food Sciences
- Philosophy, Geography and History
- Physics and Chemistry
- Philology
- Mathematics and Computer Science
- Pavelló de la República
- Rare Book and Manuscript

## Study room loans

Even though there aren't study rooms within the library you can use those within other libraries. This loan service is designed to make it easier to use CRAI library work rooms for individual or group work. You can reserve documents from the Cercabib using the option in [My account](#). Watch the [video](#)

### [How to use the study rooms](#)

## Laptop loans

- You can choose to use either Windows or Kubuntu
- Request and return laptops at the loans desk
- Read, complete and sign the loan agreement form
- Service not available to users currently under a late returns penalty
- Laptops loans available for up to 4 hours
- No reservations
- Laptops can only be used on library premises
- [Regulations](#)

**Laptops for Classroom Loan** to students enrolled in authorised subjects from the Computer Science degree.

- Laptops with dual boot GNU/Linux –Kubuntu- and Windows.
- Laptops are borrowed and must be returned to the loan desk at the library.
- You need to read, fill in and sign properly the loan contract form.
- Sanctioned users are banned from this service.
- The loan period covers the time length of the class, always during the school period.
- These laptops don't allow reservations.
- The Faculty determine which subjects from the Computer Science degree qualifies for this special loan.
- [Regulations](#)

# Checking your library record: My account

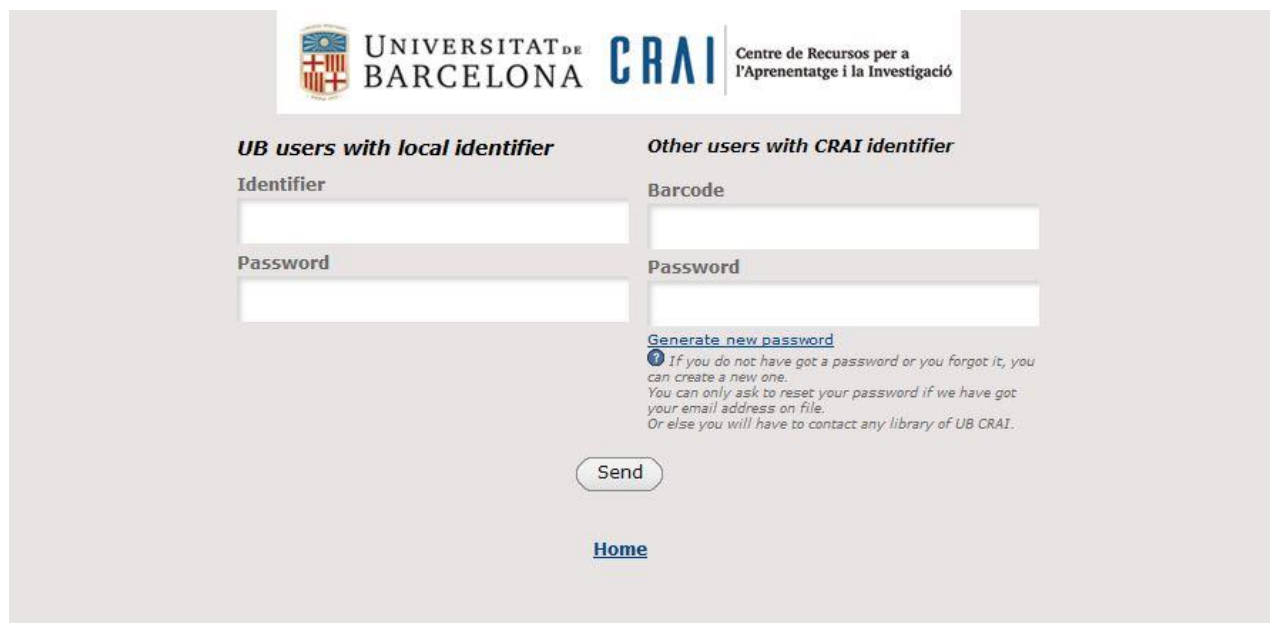
The screenshot shows the CRAI website interface. At the top left is the CRAI logo and the text 'Centre de Recursos per a l'Aprenentatge i la Investigació'. To the right are links for 'Libraries hours' and 'Frequently Asked Questions'. Below this is a navigation bar with 'Get to know the CRAI', 'Information resources', and 'CRAI services'. The main banner features the 'Cercabib' logo and the text 'Troba llibres-e, articles de revistes, tesis, TFG, TFM, audiovisuals, bases de dades, revistes, llibres, col·leccions patrimonials, materials docents i molt més!!!'. Below the banner is a search bar with the text 'Search for keyword, author, journal, book, etc.' and a 'Search' button. Under the search bar are several menu items: 'Ebooks and Ejournals Database', 'More search tools About Cercabib', 'New acquisitions Suggest a purchase', and 'My account' (highlighted with a red box). Below the search bar are icons for 'Opening hours', 'Borrowing' (highlighted with a red box), 'Online access', 'Get started in the CRAI', 'Virtual exhibitions', and 'Marketing'. At the bottom are links for 'Teaching Support', 'Support for researchers', 'Tools for publishing', and 'Other links'. On the right side, there is a 'Notícies' section with several news items and a 'Tweets' section showing a tweet from CRAI UniBarcelona.



## Checking your library record: My account (II)

This service enables you to access your CRAI **user record**.

Once you have logged on, you can view and renew your loans, reserve new items, create lists of records, etc.



The screenshot shows the CRAI login interface. At the top, there is a header with the University of Barcelona logo and the CRAI logo, along with the text 'Centre de Recursos per a l'Aprenentatge i la Investigació'. Below the header, there are two columns of input fields. The left column is for 'UB users with local identifier' and contains 'Identifier' and 'Password' fields. The right column is for 'Other users with CRAI identifier' and contains 'Barcode' and 'Password' fields. Below the right column, there is a link for 'Generate new password' and a small informational text block. At the bottom center, there is a 'Send' button and a 'Home' link.

UNIVERSITAT DE BARCELONA CRAI Centre de Recursos per a l'Aprenentatge i la Investigació

**UB users with local identifier**

Identifier

Password

**Other users with CRAI identifier**

Barcode

Password

[Generate new password](#)

ⓘ If you do not have got a password or you forgot it, you can create a new one.  
You can only ask to reset your password if we have got your email address on file.  
Or else you will have to contact any library of UB CRAI.

Send

[Home](#)

## Library consortium loans (PUC)

The PUC is a **free** loan service through which users can request and borrow items from another library in the Consortium of University Services of Catalonia (CSUC).

### How to request an item:

- In person, at the library that holds the item: **PUC in situ**.
- Online, using the **PUC web portal**. Watch the [video](#)

### Where to return items:

- To any CRAI library.
- To any of the libraries linked to the institution that holds the item.

**UAB**

Universitat Autònoma de Barcelona



Universitat de Lleida



Universitat de Girona



UNIVERSITAT ROVIRA I VIRgili



Universitat Oberta de Catalunya



UNIVERSITAT DE VIC  
UNIVERSITAT CENTRAL  
DE CATALUNYA



## Web

- Requirements:
  - You must be **registered** in your institution's library user database.
  - You MUST NOT have any **overdue** loans at your institution.
  - You MUST NOT be **blocked** from using your library account by your institution.
- Access University Union Catalog of Catalonia (CBUC): [puc.cbuc.cat/](http://puc.cbuc.cat/)
- Check availability and request the **item**. Choose where you would like to pick it up.
- When your item arrives at the chosen library you will receive **email notification**.
- You can **return the item** to any of the libraries at your university or at the institution that owns the item.

## PUC loan conditions

Users	Items	Renewals	Loan period: printed docs.	Loan period: audiov. material
Bachelor's degree students, first- or second-cycle pre-EHEA students, authorized Alumni UB	4	4	10	5
Postgraduate, third-cycle, master's degree and doctoral students	8	4	20	5
University teaching and research staff (PDI) and registered users of the National Library of Catalonia	8	4	20	5
University administrative and service staff (PAS) and staff of the National Library of Catalonia	8	4	20	5
Other authorized users	4	4	10	5

## Interlibrary loan

The inter-library loan service enables users to locate and obtain the original or a copy of any item that is not held by the CRAI and is not available from other Catalan universities through the [PUC](#). It also centralizes the loan of CRAI collection items to other institutions. This is a [paid service](#).

## Access online resources

Use the E-Resources Access Service (SIRE) to consult the electronic information resources to which the CRAI subscribes from a computer or device within or outside the UB network.

To access SIRE, you will need the **UB username** and **password** that you use to access UB intranets (PDI, PAS or MónUB).

Watch the [video](#)

# Virtual Campus (I)

Virtual Campus



## Virtual Campus (II)

The online tool for accessing your subjects and consulting recommended reading lists, teaching materials and activities.

app ub campus

El Campus Virtual, on tu vulguis

Descarrega't ara l'app

UB id. and password

Subjects

UB ST...  
... of the Campus

PRADA / LOG IN  
... membres de la UB  
... entrada altres

CALENDAR  
September 2017

Mon	Tue	Wed	Thu	Fri	Sat	Sun
					1	2 3
5	6	7	8	9	10	
12	13	14	15	16	17	
19	20	21	22	23	24	
26	27	28	29	30		

Cursos

- Curs acadèmic 17/18
- Curs acadèmic 16/17
- Curs acadèmic 15/16

# Information resources

UNIVERSITAT DE BARCELONA

CRAI Home UB Home Search Català | English | Español

PAS CRAI Intranet S@U Directory

CRAI Centre de Recursos per a l'Aprenentatge i la Investigació

Libraries hours Frequently Asked Questions

Get to know the CRAI Information resources CRAI services

Information resources


- ▾ Cercabib
- Ebooks & Ejournals
- Databases
- ▾ Digital press
- ▾ Map collection
- ▾ Electronic resources in test
  - Universitat de Barcelona online repositories
  - Universitat de Barcelona bibliographic heritage
  - ▾ General and Reference guide

Inici >> Information resources

## Information resources

The University of Barcelona CRAI provides access to a series of information resources intended to meet the varied needs of its users:

**Cercabib** is the latest University of Barcelona Learning and Research Resources Centre (CRAI) discovery tool. Further information.



With Cercabib you will be able to search simultaneously through the entire CRAI collection, regardless of the format, type or location of your chosen item.

**Introduce the search term:**

**More search tools**

- UB Authorities
- UB Thesaurus

**UB online repositories** (UB Digital Repository, University of Barcelona's scientific journals [RCUB] and cooperative repositories).

**UB bibliographic heritage** (early collections, personal collections and special collections, as well as the UB's digital bibliographic heritage).

▸ General and Reference guide on Tagpacker

▸ Licenses (electronic journals, databases, electronic books) and conditions of use

▸ Conditions for downloading e-Books

▸ Electronic resources in test. We need your help to evaluate these electronic resources!

## Username and passwords

Service	Username	Password
<ul style="list-style-type: none"><li>Computer access</li><li>UB Wi-Fi</li><li>Accessing electronic resources (SIRE)</li><li>Check Library Record Library "My account" (Cercabib: reservations, renewals, free copies, record of loans, etc.)</li><li>Catalan university library loan (PUC)</li></ul>	<p>From the UB email address:</p> <p>For the address: <a href="mailto:mgarm008@alumnes.ub.edu">mgarm008@alumnes.ub.edu</a></p> <p>The username is: mgarm008.alumnes</p>	Món UB password
<ul style="list-style-type: none"><li>Virtual Campus</li><li>UB email</li><li>Món UB</li><li>Accessing electronic resources (SIRE)</li><li>Inter Library Loan</li></ul>	<p>Món UB id. (4 characters: see your enrolment confirmation)</p>	Món UB password
<ul style="list-style-type: none"><li>Eduroam Wi-Fi</li><li>Virtual Desktops / Licensed software</li></ul>	<p>From the UB email address:</p> <p>For the address: <a href="mailto:mgarm008@alumnes.ub.edu">mgarm008@alumnes.ub.edu</a></p> <p>The username is: <a href="mailto:mgarm008.alumnes@ub.edu">mgarm008.alumnes@ub.edu</a></p>	Món UB password

## Username and passwords

### Software

Microsoft **Imagine** 

Download software licensed under the Microsoft Imagine Premium program.

### Virtual Desktops

**B:KC** Barcelona Knowledge Campus Aules virtuals UB

Access to a virtual computer room such as those found in the faculty to work with proprietary software among other tools.

<http://www.ub.edu/informaticapersonal/programari/>

## S@U, User Support Service

A 24x7 online information and reference service manned by specialized librarians, who can answer any doubts you have about the CRAI libraries and the full range of services and resources.

S@U is also the channel for delivering your complaints, suggestions and acknowledgements!



## Instructional library

Advanced training courses are available to users who wish to improve their knowledge and search skills; for example, courses on specialized databases or the Mendeley reference manager.

Information about scheduled training courses is available on the [CRAI Web](#), and personalized courses can be arranged on request.

Independent learning resources are also available on the CRAI web.

## Guided searches [cat]

A series of short articles comprising a selection of open academic information resources related to the academic and research topics of the Faculty.

Their substance has been chosen based on the usability related to help to improve the search for high-value information.

You will find the entries in the CRAI's Mathematics and Computing Blog under the hashtag : **Cerques Guiades**.

## Wi-Fi and access to Faculty computers

The University's Wi-Fi service enables you to connect to the Internet without a physical connection to the network. To use UB Wi-Fi, [configure](#) your laptop and log on using your [local username](#).

The University of Barcelona is actively involved in the Eduroam project, which promotes a unique e-mobility environment giving users access to the Internet at all participating organizations. Consult the [Eduroam configuration guide](#)

User group	Ending	Email address	Local username
PAS / PDI		joan.pere.garcia@ub.edu cherrera@ub.edu	joan.pere.garcia cherrera
Students	.alumnes	jherg07@alumnes.ub.edu	jherg07.alumnes
Alumni UB	.a	pperez@alumni.ub.edu	pperez.a



## Follow us on social networks!



**Blog de la Biblioteca de Matemàtiques i  
Informàtica [cat]**

<https://blocmat.ub.edu/>



**Twitter**

[@BibmatUB](https://twitter.com/BibmatUB)

## Check our virtual exhibitions

## And if you still have questions...

### Ask the CRAI staff

Library staff can answer the majority of your questions

### CRAI home page

The section "[Frequently asked questions](#)" provides answers to a number of common queries

### S@U, User Support Service



Online information service for any questions about CRAI Libraries and the full range of resources and services. S@U is staffed by specialized librarians and is available 24 hours a day, seven days a week.

**Or call us on  
934 021 662**



**Thank you!**



**Has it been useful?**  
**Help us to improve it**  
**[bit.ly/2s05WCQ](https://bit.ly/2s05WCQ)**