**AUTHENTICATION FOR ONLINE SERVICES**

**UB ID**
Allows you to authenticate and have access to the services. Among others: access to **Electronic resources**, **Digital copies**, the **Virtual Campus**, **My account**, **Loans**, **PUC**, **Interlibrary loans** and **MònUB**.
- Alphanumeric code (in the enrolment certificate)
- Password

**Local ID**
Allows you to authenticate and have access to the services. Among others: access to **Virtual Campus**, **Electronic resources**, **Digital copies**, **Computers**, **Loans**, **Interlibrary loans**, **PUC**, **My account**, **Wi-Fi zone** and **Eduroam network**.
- Add .alumnes to the end of the part of your e-mail address that comes before the @ (e.g., if your e-mail address is jmartf006@alumnes.ub.edu, your local ID is jmartf006.alumnes).
- Password

**CRAI ID**
The different CRAI libraries directly provide this identifier to all those users who do not have the previous codes. They must go to the library desk to obtain this identifier.
The password is generated by the user himself.

**Eduroam for UB members visiting another institution**
- Add .alumnes to the end of the part of your e-mail address that comes before the @ + @ ub.edu
  E.g. Email: jarc7@alumnes.ub.edu
  Username: jarc7.alumnes@ub.edu
- Password

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**LOCATION AND CONTACT**


**Opening hours**
Monday to Friday, from 8.30 a.m. to 8.00 p.m.

**Address:** Av. Prat de la Riba, 171, 08921 Santa Coloma de Gramenet  
E-mail: bibnhid@ub.edu

**Telephone:** (+34) 934 031 950  
**Metro:** Line 1 (Santa Coloma) / Line 9 (Singuerylín)  
**Bus:** B14, B15, B20, B81, B82, M27, M30

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The Pharmacy and Food Science CRAI Library Torribera Campus and the other libraries of the University of Barcelona constitute the Learning and Research Resources Centre (CRAI), whose aims is to meet the needs deriving from the teaching and research activities of the UB community.

The Library is located in the Teaching and Student Support Building of the Torribera Campus (Verdaguer building) and brings together the specialized and research materials linked to the courses of Human Nutrition and Dietetics, and Food Science and Technology and Culinary and Gastronomic Science, as well as diverse special collections.

**SERVICES**

http://crai.ub.edu/en/crai-services

**Loans**

Document loans allow you to consult CRAI books outside the University premises during a specific period of time. Present your UB card or another identity document to use this service. Conditions and loan periods vary according to each document and user. The books use the following label system:

- **White label**: a loan of up to or exceeding 21 days, depending on the user
- **Green label**: recommended bibliography for degree courses, 10 day loan
- **Yellow label**: weekend loan
- **Red label**: not on loan

You can take out and return documents at any loan desk of any CRAI library, regardless of their library of origin.

My account is a personal space where you can reserve and renew loan items.

**Laptop loans**

The Library offers a number of laptops for use on the premises. The loan period for each laptop is 4 hours.

Library consortium loans (PUC)

PUC is a free service entitling users of libraries in the Consortium of Academic Libraries of Catalonia (CSUC) to request and borrow items from other libraries in the Consortium.

Interlibrary loan (Pl)

The interlibrary loan service can be used to locate and obtain the original or a copy of any kind of document that cannot be found at the CRAI and that is not available at other Catalan universities through the PUC. It also centralizes the loan of UB items to other institutions. This is a paid service.

**Equipment and facilities**

- Computer room with 35 computers
- 2 computers, one of them with a reading and writing support program (ClaroRead)
- 1 room for group work
- 1 CRAIOFF

Reserve a group work equipment through My account.

Wi-Fi and Eduroam

The Wi-Fi service offers Internet access to all UB members. The users of other institutions in Eduroam can also make use of it.

**User training**

http://crai.ub.edu/en/crai-services/user-training

User training courses are designed to provide information about the CRAI, its libraries and its services and information resources, which are available to the university community.

**Citations and reference management**

We provide information and examples of how to cite documents in a bibliography. Reference managers organize and create bibliographic references and work integrated with commercial databases, institutional repositories and the Cercabib of the UB CRAI.

**Virtual Campus**

The Virtual Campus is a virtual platform for teaching support. In CRAI libraries we can help you learn to use it.

**Information and support**

Staff can help to answer a wide range of queries about services and information resources.

- Requests for bibliographic information
- Support for teaching
- Support for research
- Guidance and advice on copyright, intellectual property and open access
- Services for users with specific needs

**User support service (SAU)**

http://crai.ub.edu/en/crai-services/sau

The online User support service (SAU) provides answers to questions about the CRAI libraries, their services and resources. The SAU can also be used to lodge complaints, make suggestions and express an opinion about the service.

**INFORMATION RESOURCES**

http://crai.ub.edu/en/information-resources

**Cercabib**

This tool allows you to search simultaneously through the entire CRAI collection, regardless of the format, type or location of your chosen item: paper and electronic copies of books, journals, magazine articles, doctoral theses and audiovisual materials and more.

**Accessing UB electronic resources**

http://crai.ub.edu/en/crai-services/resources-online/proxy

The E-Resources access Service (SIRE) provides access to electronic information resources that are subscribed to by the UB’s CRAI. It is aimed at teaching and research staff, administrative and service staff and UB students.