



UNIVERSITAT DE  
BARCELONA

CRAI

Centre de Recursos per a  
l'Aprenentatge i la Investigació

**Get to know the Pharmacy and Food  
Science CRAI Library. Diagonal  
Knowledge Campus  
Academic year 2021-22**

## What's the aim of this session?

To present the CRAI Pharmacy and Food Science – Diagonal Knowledge Campus Library and its services

<https://crai.ub.edu/en/about-crai/libraries/pharmacy>

To present the general services and resources offered by the Learning and Research Resources Centre (CRAI)

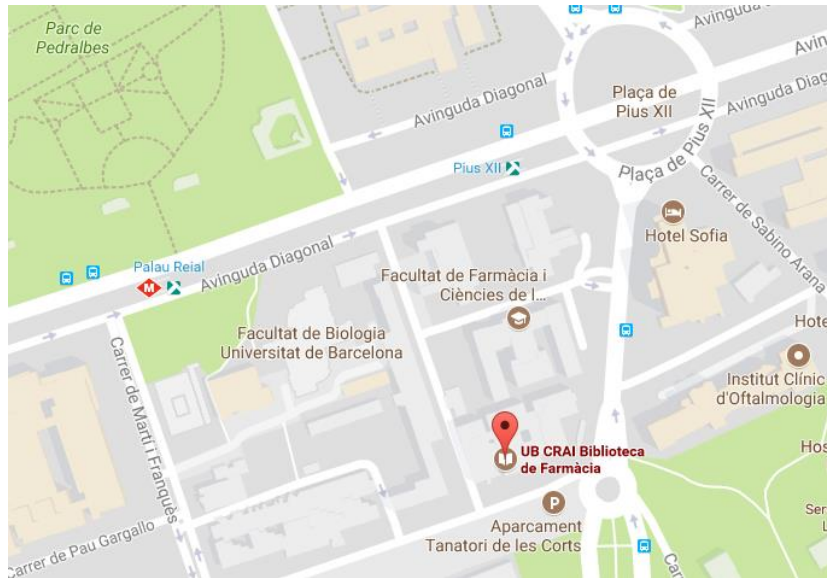
[crai.ub.edu/en](https://crai.ub.edu/en)

## What will we talk about?

- [Where are we? When we're open](#)
- [Library map](#)
- [Equipment and facilities](#)
- [The collection: books, journals, etc.](#)
- [Start using CRAI](#)
- [Cercabib](#)
- [How to borrow books? UB Card](#)
- [Document loans Service](#)
- [Study rooms and laptop loans](#)
- [What do I have on loan? My account](#)
- [Library consortium loans \(PUC\)](#)
- [Interlibrary loans](#)
- [Access to online resources](#)
- [Virtual Campus](#)
- [Information resources](#)
- [Username and passwords](#)
- [S@U, User Support Service](#)
- [User training](#)
- [Collections](#)
- [Wi-Fi and access to Faculty computers](#)
- [Follows us on social networks and in virtual exhibitions](#)
- [And if you still have questions...](#)

## Where are we? When we're open

# CRAI Pharmacy and Food Science – Diagonal Knowledge Campus Library

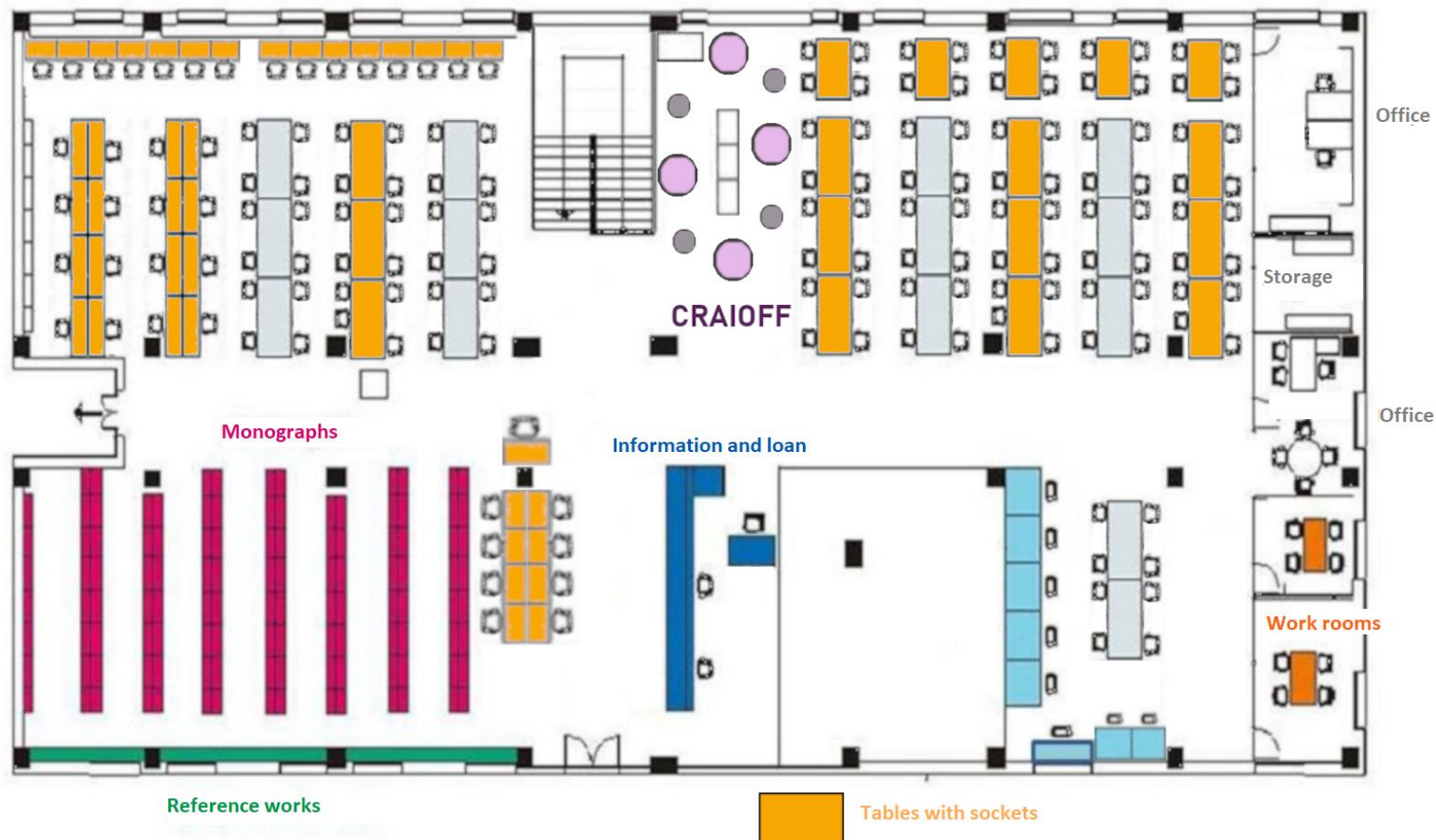


- **Address:**  
Av. Joan XXIII, 27-31  
934 021 884  
[bibfarinfo@ub.edu](mailto:bibfarinfo@ub.edu)

[Addresses of other libraries](#)

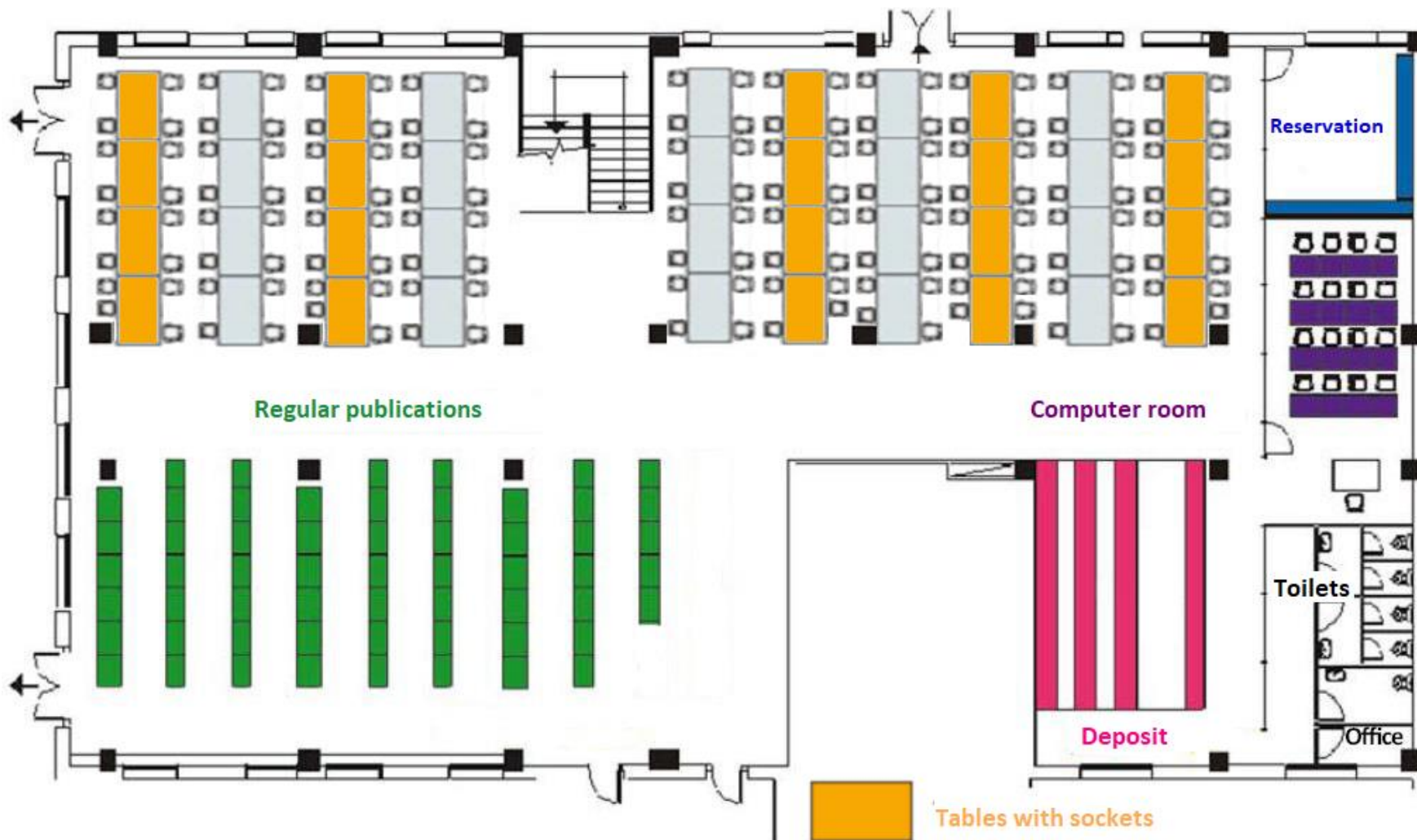
- **Opening hours:**  
Monday-Friday from 08:30 am - 8:30 pm.
- [Special opening hours in exam periods and at weekends](#)
- [Library service regulations](#)
- [CRAI service charter](#)

## Library map: Ground floor





## Library map: -1 floor



## Equipment and facilities

- Computer room with 17 computers
- 9 computers, one of them has ClaroRead software
- 2 rooms for group work
- 8 laptops for loan
- Wi-Fi area
- 335 single-user reading desks
- Newspaper archive
- 1 scanner (b/w) for investigation purpose only

## The collection: books, journals, etc.

- The CRAI Pharmacy and Food Science – Diagonal Knowledge Campus Library contains research and specialized collections for the following studies: Pharmacy, Food science and Technology, and Human Nutrition and Dietetics.
- The overall collection comprises monographs, printed journals, electronic resources, doctoral theses and audiovisual materials.
- Books, theses and audiovisual material are organized using the Universal Decimal Classification (UDC) classification method. Journals are classified alphabetically.
- The Library also houses a series of **special collections**: [Pharmacy and pharmacopoeias](#), and [Botany](#), among others.
- You can use this [form](#) to send your proposals for book purchases.



# Start using CRAI

<https://crai.uib.edu/en/about-crai/get-started-in-the-crai>

**CRAI** Centre de Recursos per a l'Aprenentatge i la Investigació

Libraries hours Frequently Asked Questions

Get to know the CRAI Information resources CRAI services

Get to know the CRAI

- Presentation
- Get started in the CRAI
- Organisational chart
- Units and Libraries
- Quality strategies
- Regulations framework
- Diffusion and marketing

Inici >> Get to know the CRAI >> Get started in the CRAI

### Get started in the CRAI

The CRAI of the University of Barcelona at a glance

- Libraries and schedules
- Reserve work rooms
- Connect to the network
- Access the Virtual Campus
- Search, reserve and extend documents
- Sign up for user training courses
- Follow us on social networks
- Responsible use of information
- Services for people with specific needs
- The CRAI in figures
- Your rights and duties
- Regulations framework
- And if you have doubts ask us... 24 hours x 7 days a week

# Cercabib

<https://crai.ub.edu/en>



Centre de Recursos per a l'Aprenentatge i la Investigació

Libraries hours

Frequently Asked Questions

The CRAI online

Get to know the CRAI

Information resources

CRAI services

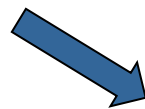


InfoCRAI coronavirus  
Online bibliography

S@U  
Servei d'Atenció als Usuaris  
CRAI UB

News

- Accés obert. Nous acords transformatus 27/07/2021
- Nou Cercabib. L'eina de descoberta del CRAI de la Universitat de Barcelona es... 26/07/2021
- Novetats en el préstec i reserves de documents als



Cercabib Search for keyword, author, journal, book, etc. Search



Video

# Cercabib: quick search

organic chemistry × / Everything ▼ ADVANCED SEARCH

Sign in to get complete results and to request items Sign in | × DISMISS

0 selected PAGE 1 2,971,056 Results Personalize

1 **BOOK**  
**Organic chemistry / David Klein, Johns Hopkins University**  
Klein, David R., 1972- autor; Klein, David R., 1972- Student study guide and solutions manual, 2e, for **Organic chemistry**, 2e  
2015  
 **Available at** Pharmacy and Food Science - Diagonal Sala general (547 Kle) >

2 **BOOK**  
 **2 versions found.** See all versions >  
**Organic chemistry / G. Marc Loudon**  
Loudon, G. Marc; Loudon, G. Marc. Study guide and solutions manual to accompany **Organic chemistry**; Stowell, Joseph G.. Study guide and solutions manual to accompany **Organic chemistry**  
cop.1988  
 **Available at** Physics and Chemistry Sala general (547 LOU) >

3 **BOOK**  
 **7 versions found.** See all versions >  
**Organic chemistry / Leroy G. Wade, Jr. (Whitman College) ; contributing author, Jan William Simek (California Polytechnic State University)**  
Wade, L. G., 1947- autor; Simek, Jan William, autor  
2017  
 **Available Online** >

4 **BOOK**  
**Organic chemistry / Jonathan Clayden, Nick Greeves, Stuart Warren**  
Clayden, Jonathan; Greeves, Nick; Warren, Stuart G.  
cop. 2012  
 **Available at** Physics and Chemistry Sala general (547 ORG) >

5 **BOOK**  
**Organic chemistry / Marye Anne Fox, James K. Whitesell**

Tweak your results

Expand My Results

**Sort by** Relevance ▼

**Availability** ▼

**Library** ▼

**UB Repositories** ▼

**Collection** ▼

**Resource Type** ▼

**Subject** ▼

**Creation Date** ▼

**Language** ▼

**Author/Creator** ▼

**New acquisitions** ▼

**Journal Title** ▼

# Where do I find it? (I)

The screenshot shows the Cercabib search interface. At the top left is the Cercabib logo. A search bar contains the text "roman archaeology". Below the search bar is a yellow banner with the text "Sign in to get complete results and to request items" and a "Sign in" button. A dropdown menu is open, showing three options: "Everything", "Library and repositories UB", and "CCUC / PUC". Below the banner, the search results are displayed. The first result is a book titled "Deep water archaeology : a late-Roman ship from Carthage and an ancient trade route near Skerki Bank off northwest Sicily / by Anna Marguerite McCann and Joann Freed, with contributions from others". The second result is a journal titled "Journal of roman archaeology".

## Where do I find it? (II)

**Cercabib**

organic chemistry Library and repositories UB

Sign in to get complete results and to request items [Sign in](#) [DISMISS](#)

0 selected PAGE 1 3,009 Results

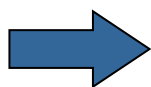
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cop.1988  
[Available at Physics and Chemistry Sala general \(547 LOU\) >](#)

Available at Pharmacy and Food Science - Diagonal

## Cercabib: advanced search

Combine search fields and/or refine your search.



Search for:  Everything  Library and repositories UB  CCUC / PUC

Search filters

Any field  organic chemistry

AND   Enter a search term

+ ADD A NEW LINE

Material Type  
All items

Language  
Any language

Start Date:  
Day  Year

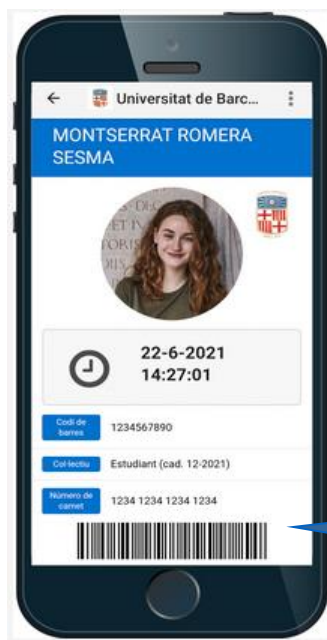
End Date:  
Day  Year

→ Any field contains organic chemistry



## How do I take books out? UB Card

1. You need a [UB Card](#)
2. Validate it in any library
3. You can then take items out on loan
4. The University of Barcelona offers two types of card: the digital card — integrated into the SocUB app — and the physical university smart card.



**UB user number  
(card barcode)**



## Document loans (I)

<https://crai.ub.edu/en/crai-services/loans/loansUB>

Document loans allow you to consult CRAI resources off library premises for a specified period of time.

You must have a **UB Card** or **ID** that provides you are entitled to take out loans.

### Loan service regulations

- Documents that cannot be taken out on loan:
  - Journals and works of reference (encyclopedias, dictionaries, etc.). If digital versions are available online you can consult them off UB premises.
  - Rare books and manuscripts.
  - Books with a red dot or the label "Not for loan".
- Recommended reading list:
  - Loan for up to 10 days.

## Document loans (II)

<https://crai.uib.edu/en/crai-services/loans/loansUB>

By logging into *My Account*, you can consult the catalog, renew loans, reserve items and check your reading record.

You can request and return documents from other CRAI Libraries at any CRAI loan desk. You can also return documents in the return boxes available at: Bellvitge Campus, Clínic Campus, Economic and Business - Research, Law, Mundet Campus, Philology and Philosophy, Geography and History. The return boxes are accessible on the days and hours of opening of the respective faculties, with the only exception of Law, which is always available.

Aimed at:

- ▶ Members of the UB community (teaching staff, researchers, students, administrative and service staff, and Alumni Premium UB members)
- ▶ External users from institutions and organizations that have an agreement with the UB for this purpose.

### ■ Terms, conditions and loan periods

The conditions and length of a standard document loan vary according to the type of user:

- ▶ UB teaching and research staff (PDI): 40 items for up to 60 days.
- ▶ Postgraduate students and administrative and service staff (PAS): 20 items for up to 30 days.
- ▶ Bachelor's degree, postgraduate and university extension students: 10 items for up to 21 days.
- ▶ Health professionals at university hospitals, UB teaching and research staff (PDI) affiliated to centres with specific collaboration agreements with the UB or that belong to the UB Group and researchers at affiliated or associated research institutes, research institutes in which the UB participates, and research institutes with specific collaboration agreements with the UB or that are members of the UB Group: 15 items for up to 21 days.
- ▶ Students enrolled at centres that have a specific agreement with the UB or are part of the UB Group: 5 items for up to 10 days.

The length of other loan types is the same for all users:

- ▶ Recommended bibliography: 10 days.
- ▶ Recommended bibliography for weekends: 3 days.
- ▶ Audiovisuals: 21 days.

## Document loans (III)

<https://crai.uib.edu/en/crai-services/loans/loansUB>

### Renewals

You can renew loans as often as you need, as long as the item in question has not been reserved by another user. You can renew documents at the **loan desk**, by **telephone**, or via **My account on the CRAI website**.

### Penalties

If you do not return books in time, you will be barred from using the service **for 1-6 days, depending on the item and the number of days overdue**:

Normal loan and audiovisual material: **1 day**

Recommended reading list: **4 days**

Weekend recommended reading list: **6 days**

### Reservations

You can reserve a maximum of **8** items, through **My account** or from the loan desks.

### History

You can see the **list of the items** you have taken out on loan during your time at the UB in the *Loans* section in *My account*.

## Loan from other UB libraries

If you need an item from **another UB library** you can:

**a) go to the library where the item is held** and take it out on loan,

**b) ask the loans desk in your library to transfer the item** from its home library. You will receive it in 2 to 3 days, or

**c) request the item from *My account*.**

### CRAI libraries

- Bellvitge Campus
- Biology
- Clínic Campus
- Earth Sciences
- Economics and Business
- Fine Arts
- Information and Audiovisual Media
- Law
- Mathematics and Computer Science
- Mundet Campus
- Pavelló de la República
- Pharmacy and Food Sciences
- Philology
- Philosophy, Geography and History
- Physics and Chemistry
- Rare Book and Manuscript

## Using study room loans

<https://crai.ub.edu/en/crai-services/loans/ub-equipment>

This loan service is designed to make it easier to use CRAI Library work rooms for group work. You can reserve documents from the Cercabib using the option in [My account](#).

[Rules of use the study rooms](#)

## Laptop loans

<https://crai.ub.edu/en/crai-services/loans/ub-equipment>

- Laptops run on Windows OS
- Request and return laptops at the loans desk
- Read, complete and sign the loan agreement form
- Service not available to users currently under a late returns penalty
- Laptops loans available for up to 4 hours
- No reservations
- Laptops can only be used on Library premises
- [Regulations](#)



## What do I have on loan? My account



This service allows you to access your CRAI **user registration**.

Once identified, you can view and renew your loans, reserve documents or get lists of bibliographic records, among other services.



Login using:

Users UB amb local identifier >

Other users amb CRAI identifier >

## Library consortium loans (PUC)

<https://crai.ub.edu/en/crai-services/loans/loans-puc>

The PUC is a **free** loan service through which users can request and borrow items from another Library in the Consortium of University Services of Catalonia (CSUC).

### How to request an item:

- In person, at the Library that holds the item: **PUC in situ**.
- Online, using the **PUC web portal**.

### Where to return items:

- To any CRAI Library.
- To any of the libraries linked to the institution that holds the item.

**UAB**

Universitat Autònoma de Barcelona



Universitat  
de Girona

Universitat de Lleida



UNIVERSITAT ROVIRA I VIRGILI



UNIVERSITAT DE VIC  
UNIVERSITAT CENTRAL  
DE CATALUNYA

Universitat  
Ramon  
Llull

**BIB** Biblioteca  
de Catalunya

## PUC online

<https://crai.uib.edu/en/crai-services/loans/loans-puc>

- Requirements:
  - You must be **registered** in your institution's library user database.
  - You MUST NOT have any **overdue** loans at your institution.
  - You MUST NOT be **blocked** from using your library account by your institution.
- Access University Union Catalogue of Catalonia (CCUC):  
<https://ccuc.csuc.cat>
- Check availability and request the **item**. Choose where you would like to pick it up.
- When your item arrives at the chosen library you will receive **email notification**.
- You can **return the item** to any of the libraries at your university or at the institution that owns the item.

## PUC loan conditions

Users	Items	Renewals	Loan period
Bachelor's degree students, authorized Alumni UB  Postgraduate, third-cycle, master's degree and doctoral students  University teaching and research staff (PDI)  University administrative and service staff (PAS)	10	6	21

## Interlibrary loans

<https://crai.ub.edu/en/crai-services/loans/inter-library-loans>

The interlibrary loan service enables users to locate and obtain the original or a copy of any item that is not held by the CRAI and is not available from other Catalan universities through the [PUC](#). It also centralizes the loan of CRAI collection items to other institutions. This is a [paid service](#).

## Access to online resources

<https://crai.ub.edu/en/crai-services/resources-online/proxy>

Use the E-Resources Access Service (SIRE) to consult the electronic information resources to which the CRAI subscribes from a computer or device within or outside the UB network.

To access SIRE, you will need the **UB username** and **password** that you use to access UB intranets (PDI, PAS or MónUB).

Watch the [video](#)

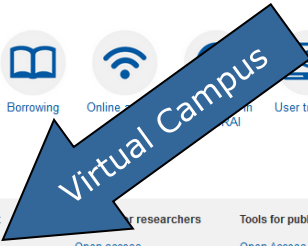


# Campus Virtual

<https://campusvirtual.ub.edu>



It is the work tool with which you access your subjects and visualize the recommended bibliography, teaching materials and activities.



Teaching Support	For researchers	Tools for publishing	Other links
Virtual Campus	Open access	Open Access publishing	Sponsor a document
Space of LKT/ICT	Research data	Instructions for depositing in repositories	Donation to the CRAI
Creating teaching materials	How to write bibliographical references	Standard criteria for listing the authors of scientific papers	Service charter
Publication of teaching materials in the Digital Repository	Mendeley	Copyright	UB Digital Repository
	Evaluation of research outputs		Digital Heritage Library (BIPaDi)
			Scientific journals of the



# Information resources

<https://crai.ub.edu/en/information-resources>

The screenshot shows the top navigation area of the CRAI website. It includes the University of Barcelona logo and name, a search bar, and language options (Català, English, Español). Below this are links for CRAI Home, UB Home, PAS CRAI Intranet, S@U, and Directory. A secondary navigation bar contains buttons for Libraries hours, Frequently Asked Questions, and The CRAI online. A main navigation bar at the bottom of the header features three blue buttons: Get to know the CRAI, Information resources, and CRAI services.

## Information resources

- ▾ Cercabib
- Ebooks & Ejournal
- Databases
- ▾ Reference bibliography
- ▾ UB Thesaurus (THUB)
- ▾ UB Authorities
- ▾ Digital press
- ▾ Electronic resources in test
  - Universitat de Barcelona online repositories
  - Universitat de Barcelona bibliographic and documentary heritage
- ▾ General and Reference guide

Inici >> Information resources

## Information resources

The University of Barcelona CRAI provides access to a series of information resources intended to meet the varied needs of its users:

**Cercabib** is the latest University of Barcelona Learning and Research Resources Centre (CRAI) discovery tool. Further [information](#).



- **Reference bibliography (teaching plans of the degree programs)**
- **More search tools**
  - [UB Authorities](#)
  - [UB Thesaurus \(THUB\)](#)
  - [UB Psychology Portal](#)
- **UB online repositories** (UB Digital Repository, University of Barcelona's scientific journals [RCUB] and cooperative repositories).
- **UB bibliographic heritage** (early collections, personal collections and special collections, as well as the UB's digital bibliographic heritage).

- [General and Reference guide on Tagpacker](#)
- [Licenses \(electronic journals, databases, electronic books\) and conditions of use](#)
- [Conditions for downloading e-Books](#)
- [Electronic resources in test](#). We need your help to evaluate these electronic resources!
- Remember that to access to [UB electronic resources](#) should use the proxy service.

# Usernames and passwords

<https://crai.ub.edu/en/crai-services/resources-online/authentication>

## Usernames and passwords for accessing services and resources online

Username	Services	Access						
<b>UB</b> 	<ul style="list-style-type: none"> <li>■ Virtual Campus</li> <li>■ How to access electronic resources</li> <li>■ Interlibrary loan</li> <li>■ Digital copies</li> <li>■ Appointments</li> </ul>	<p>Introduce your UB intranet username and password (for PDI, PAS or Món UB). Have you forgotten your password? <a href="#">PDI and PAS</a> // <a href="#">Students</a></p> <p>Further information</p> <table border="1"> <thead> <tr> <th>Students</th> <th>PAS/PDI</th> <th>Authorized UB Alumni</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> <li>▶ Alphanumeric code</li> <li>▶ Password</li> </ul> </td> <td> <ul style="list-style-type: none"> <li>▶ DNI / Identification no.</li> <li>▶ Password</li> </ul> </td> <td> <ul style="list-style-type: none"> <li>▶ Alumni code</li> <li>▶ Alumni password</li> </ul> <p><i>Except acces to electronic resources and digital copies</i></p> </td> </tr> </tbody> </table>	Students	PAS/PDI	Authorized UB Alumni	<ul style="list-style-type: none"> <li>▶ Alphanumeric code</li> <li>▶ Password</li> </ul>	<ul style="list-style-type: none"> <li>▶ DNI / Identification no.</li> <li>▶ Password</li> </ul>	<ul style="list-style-type: none"> <li>▶ Alumni code</li> <li>▶ Alumni password</li> </ul> <p><i>Except acces to electronic resources and digital copies</i></p>
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Students	PAS/PDI	Authorized UB Alumni						
<ul style="list-style-type: none"> <li>▶ Left-hand section of the ub.alumnes email address <b>ub.alumnes</b></li> <li>e.g.:</li> <li>Email: <code>jarc7@alumnes.ub.edu</code></li> <li>Username: <code>jarc7.alumnes</code></li> <li>▶ UB intranet password</li> </ul>	<ul style="list-style-type: none"> <li>▶ Left-hand section of the UB email address e.g.:</li> <li>Email: <code>joan.garcia@ub.edu</code></li> <li>Username: <code>joan.garcia</code></li> <li>▶ UB intranet password</li> </ul>	<ul style="list-style-type: none"> <li>▶ Left-hand section of the <b>ub.a</b> email address e.g.:</li> <li>Email: <code>imas@alumni.ub.edu</code></li> <li>Username : <code>imas.a</code></li> <li>▶ UB intranet password</li> </ul> <p><i>Except acces to electronic resources and digital copies</i></p>						
<b>CRAI</b>	<ul style="list-style-type: none"> <li>■ Loans</li> <li>■ Cercabib "My account"</li> </ul>	<table border="1"> <thead> <tr> <th>For</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> <li>▶ Code provided by <b>CRAI Libraries</b></li> <li>▶ Password</li> </ul> </td> </tr> </tbody> </table> <p>Student agreement center/UNED            PDI/PAS/3rd cycle UDA, UJI            Teacher at affiliated/agreement UB center            Primary/secondary school teacher            Researcher Research Institute/affiliated UB            Researcher GEO3BCN-CSIC            UB Doctoral Faculty            COBDC member            PDI and PAS UB Group            Staff Clinic/Bellvitge/HSJD            Research Staff Institute/Agreement UB            Users authorized by CRAI</p>	For	<ul style="list-style-type: none"> <li>▶ Code provided by <b>CRAI Libraries</b></li> <li>▶ Password</li> </ul>				
For								
<ul style="list-style-type: none"> <li>▶ Code provided by <b>CRAI Libraries</b></li> <li>▶ Password</li> </ul>								

Watch the [video](#)

## S@U, User Support Service

<https://crai.ub.edu/en/crai-services/sau>

A 24x7 online information and reference service manned by specialized librarians, who can answer any doubts you have about the CRAI libraries and the full range of services and resources.

S@U is also the channel for delivering your complaints, suggestions and messages of thanks!



## User training

<https://crai.ub.edu/en/crai-services/user-training>

Advanced training courses are available to users who wish to improve their knowledge and search skills; for example, courses on specialized databases or the Mendeley reference manager.

Information about scheduled training courses is available on the [CRAI Web](#), and [personalized courses](#) can be arranged on request.

Independent learning resources are also available on the CRAI web.

# Collections

<https://crai.uib.edu/en/about-crai/libraries>

Each CRAI Library has this section in this web.

It is a selection of information resources related to the subject areas of teaching and research at the University. You will find databases, books and electronic journals, text books, etc.

The screenshot shows the CRAI website interface. At the top, there is the University of Barcelona logo and navigation links for 'Català', 'English', and 'Español'. Below this, the CRAI logo and name 'Centre de Recursos per a l'Aprenentatge i la Investigació' are displayed. A navigation bar includes 'Libraries hours', 'Frequently Asked Questions', and 'The CRAI online'. A main menu highlights 'Get to know the CRAI', 'Information resources', and 'CRAI services'. The breadcrumb trail reads: 'Inici >> Get to know the CRAI >> Libraries >> Pharmacy and Food Science CRAI Library'. The page title is 'Pharmacy and Food Science CRAI Library'. A blue arrow points to the 'Collections' tab in the navigation bar. The main content area is divided into three sections: 'Library collections', 'Special collections', and 'Digital collections'. The 'Library collections' section lists 'Diagonal Knowledge Campus' and 'Torribera Campus' with their respective subject areas and collection sizes. The 'Special collections' section lists 'E coquina J. Bover Collection', 'Grew collection: food and gastronomy', 'Restaurant menus', 'Fund of the Catalan Society for the History of Pharmacy', and 'Collection of the Second Catalan Congress of Cuisine'. The 'Digital collections' section lists 'Botany (UB Digital Heritage Library)' and 'Restaurant Menus (1980-2012) (Digital Memory of Catalonia)'.



## Wi-Fi and access to Faculty computers

<https://crai.ub.edu/en/crai-services/resources-online/wifi-eduroam>

The University's Wi-Fi service enables you to connect to the Internet without a physical connection to the network. To use UB Wi-Fi, [configure](#) your laptop and log on using your [local username](#).

The University of Barcelona is actively involved in the Eduroam project, which promotes a unique e-mobility environment giving users access to the Internet at all participating organizations. Consult the [Eduroam configuration guide](#).

User group	Ending	Email address	Local username
PAS / PDI		joan.pere.garcia@ub.edu cherrera@ub.edu	joan.pere.garcia cherrera
Students	.alumnes	jherg07@alumnes.ub.edu	jherg07.alumnes
Alumni UB	.a	pperez@alumni.ub.edu	pperez.a

## Follow us on social networks!

<https://crai.uib.edu/ca/coneix-el-crai/difusio-marqueting/blogs-i-xarxes-socials>



**Instagram**

<https://www.instagram.com/craifcca/>



**Facebook**

<https://www.facebook.com/craiubfcca/>



**Twitter**

<https://twitter.com/craiubfcca>

## And virtual exhibitions:

<http://crai.uib.edu/en/coneix-el-crai/difusio-marqueting/exposicions-virtuals>

## And if you still have questions...

### Ask the CRAI staff

Library staff can answer the majority of your questions

### Look out the CRAI home page

### S@U, User Support Service



Online information service for any questions about CRAI Libraries and the full range of resources and services. S@U is staffed by specialized librarians and is available 24 hours a day, seven days a week.

**Or call us on**

934 021 884



**Thank you!**



**Has it been useful?**  
**Help us to improve it**  
**[bit.ly/2s05WCQ](https://bit.ly/2s05WCQ)**