Universitat Barcelona & Lean Library

Take your library to your patrons

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UNIVERSITAT DE BARCELONA

LEAN LIBRARY
Technology from SAGE

Streamlines access. Enhances discoverability.

Grows usage. Increases visibility & impact.

LEAN LIBRARY

ALPSP Awards for Innovation in Publishing 2021 Finalist

Charleston Conference™ Most Impactful New Product 2021

bett AWARDS 2022 WINNER

Contents

A. Introduction to Lean Library & White Paper

B. Library Access

C. Case Study – Universitat de Barcelona

D. Q&A

A

INTRODUCTION TO LEAN LIBRARY

“

…to help **redefine** and **amplify** the **power of the academic library** to advance student learning and researcher impact.

LEAN LIBRARY MISSION

#REDEFINING

LIBRARIAN FUTURES

Charting the future of the librarian-patron relationship.

- The library **'in the life of the user'**
- Key data points:
  - Survey of 4,000 librarians and patrons across 1,500 institutions
  - Interviews with librarians and other stakeholders
  - Contributions from Springshare, scite, OCLC and other Lean Library partners
  - Data from Lean Library on user workflows
  - Student studies conducted for Lean Library at Pearson College London

Download now at

www.librarianfutures.com

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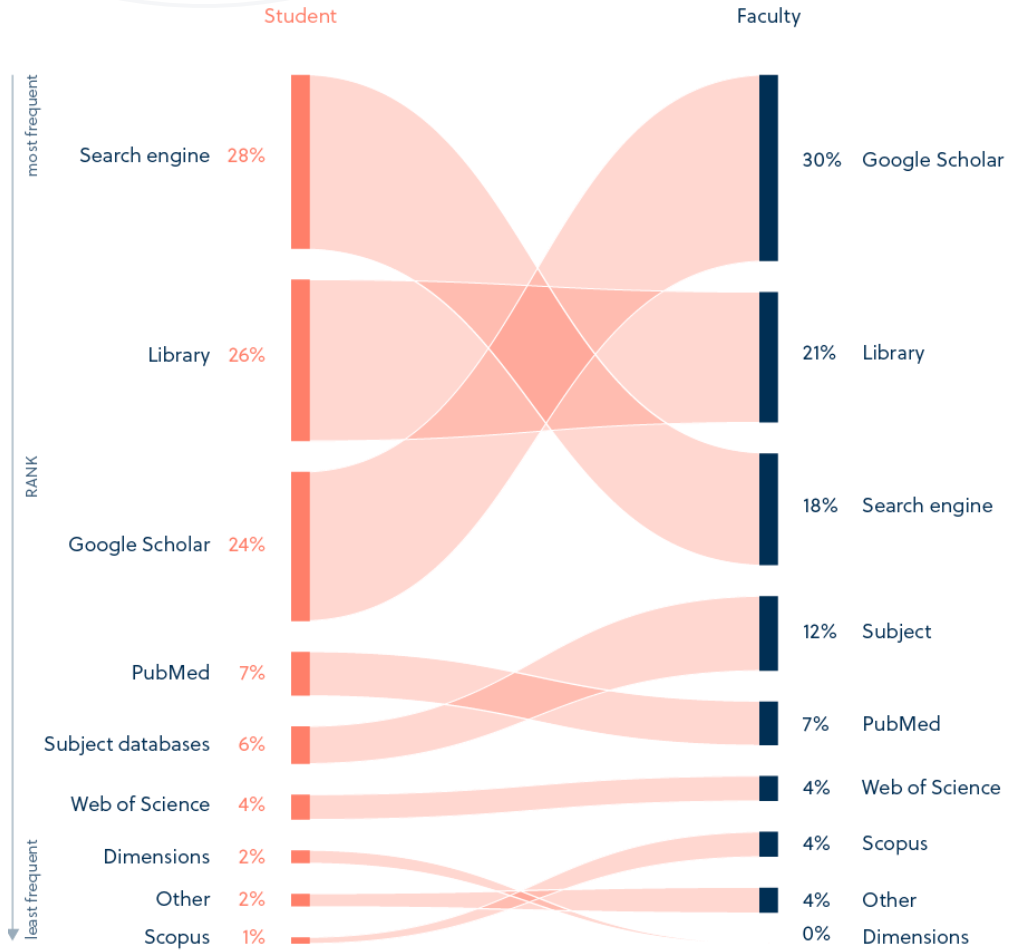
Modern patron workflows begin outside the library...

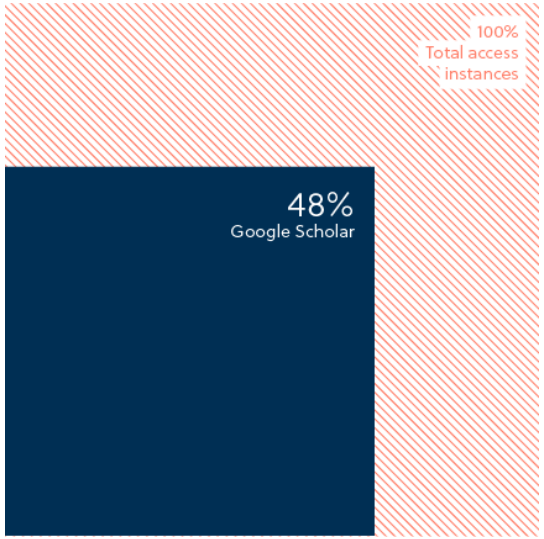
Fig 10. Where do patrons begin discovery?



→ 79% of faculty and 74% of students begin discovery outside of the library.

→ 30% of faculty and 28% of students begin discovery on Google Scholar

Fig 11. % of Lean Library users beginning their discovery process on Google Scholar



← Lean Library data shows **48% of patrons begin on Google Scholar**

LEAN LIBRARY

...but patrons want the library more deeply embedded in their workflows

Fig 27. **Would patrons and librarians adopt a comprehensive digital application of their library?**

82%

OF LIBRARIANS

'definitely would'
or 'probably would'

88%

OF PATRONS

'definitely would'
or 'probably would'

→ Contrary to any notions that patrons 'just want to be left alone', **88% of patrons want the library more deeply embedded in their workflow**

#AMPLIFYING

LEAN LIBRARY Access

A comprehensive access solution offering your patrons quick and easy access to resources, on and off campus.

Key Features

- Seamless Access to library content
- Assist feature for in-workflow library-patron communication
- Over 30M Open Access alternatives
- scite Integrator

WORKFLOW FOR LibGuides

Power up your LibGuides by embedding them at the point of need with Lean Library.

Key Features

- Seamless Access to library content
- Assist feature for in-workflow library-patron communication
- Over 30M Open Access alternatives
- scite Integrator
- LibGuides & LibAnswers Integrators
- iFrame Editor

LEAN LIBRARY Futures

Premium service libraries bringing library services and content into patrons' workflows. Includes all Lean Library capabilities.

Key Features

- Seamless Access to library content
- Assist feature for in-workflow library-patron communication
- Over 30M Open Access alternatives
- scite Integrator
- LibGuides & LibAnswers Integrators
- iFrame Editor
- Publisher Content Integrator
- Special Collections Integrator
- Discovery Service Integrator
- Library Insights Badge
- Patron Feedback

Our library partners in Spain

150+ Global
Library partners

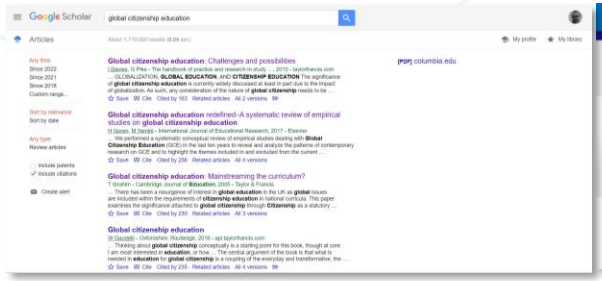
200,000+
Active monthly users

Avg 25%
User rate

LEAN LIBRARY ACCESS

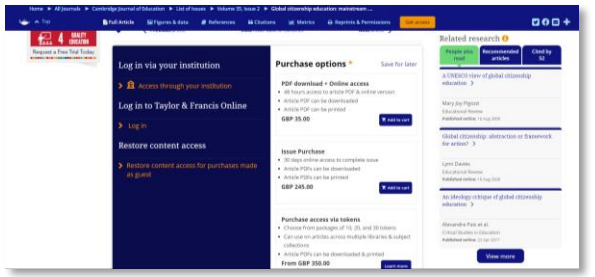
Did you know about ‘the many click nightmare’?

Access outside the library takes an average 12 clicks & 3:49 minutes

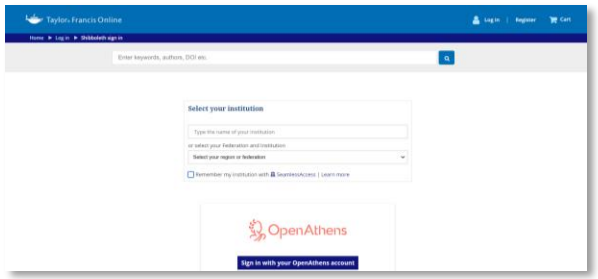


Google Scholar

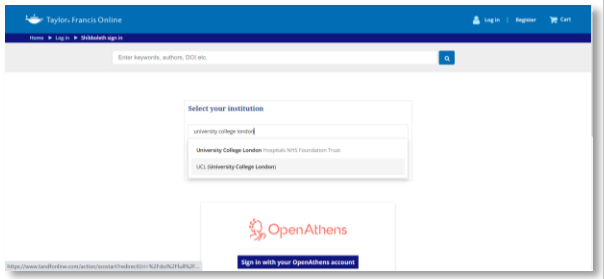
Publisher website 1



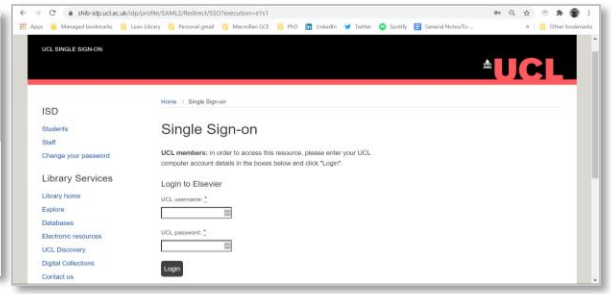
Publisher website 2



Publisher website 3



Publisher website 4



University credentials

Publisher website 5

Publisher website 6

Publisher website 7

Publisher Website 8

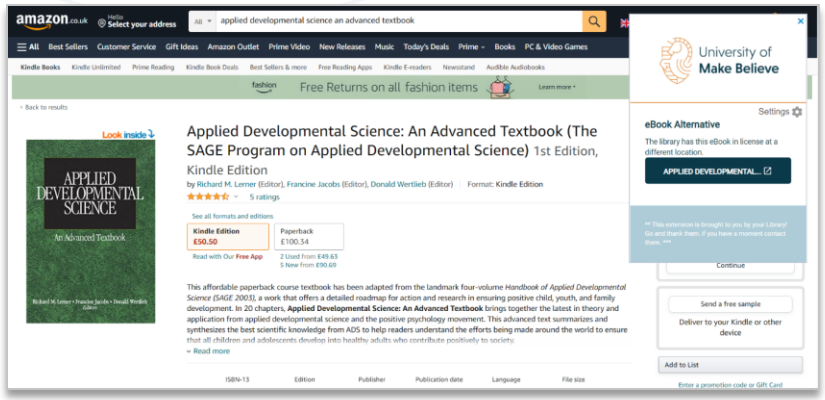
Accessing PDF

Saving PDF to desktop

LEAN LIBRARY

The most comprehensive access solution of its kind

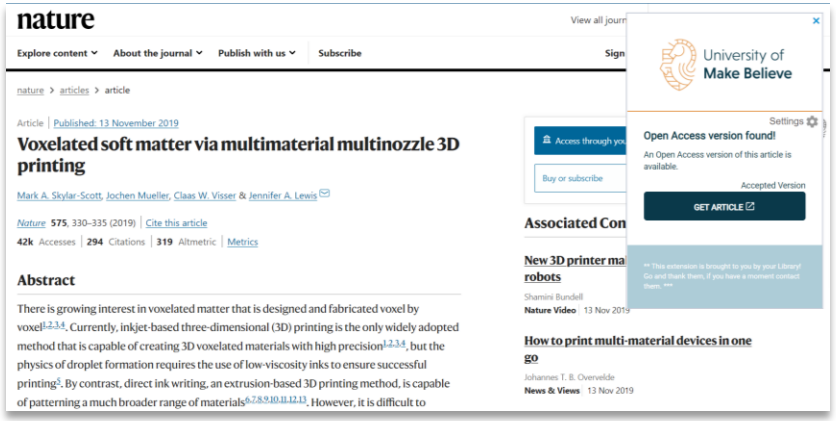
- The only access broker with extensive **eBook coverage**



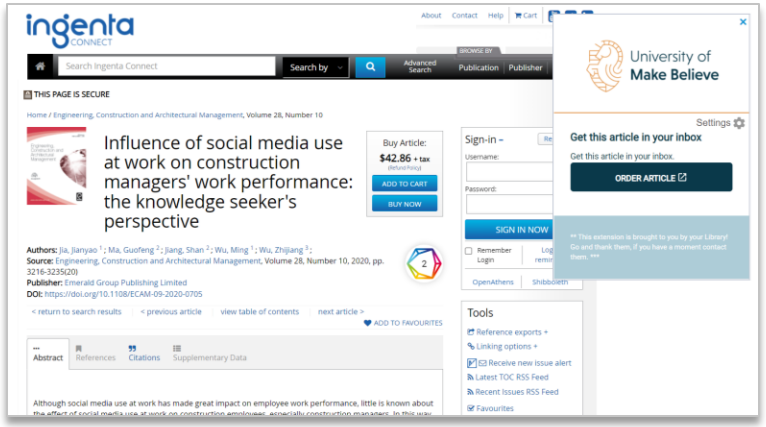
- Streamlined access to **aggregator-sourced content**

- The only solution bringing **Library Messages into the workflow**

- **Extensive Open Access coverage** delivers instant full-text alternatives to subscription content



- **ILL support & DDS integrations** automate patron requests



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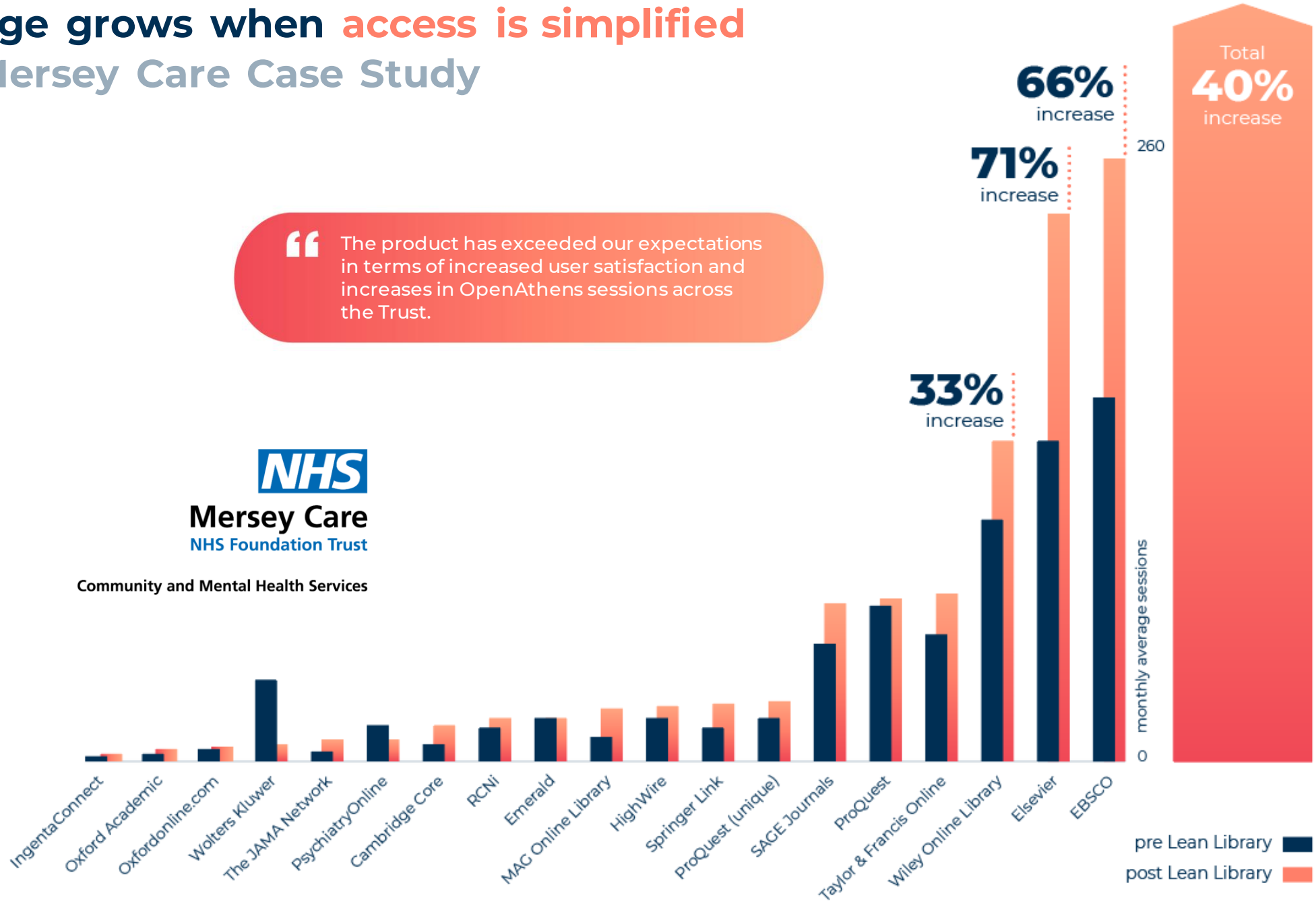
Collection usage grows when access is simplified

Source: NHS Mersey Care Case Study

> The product has exceeded our expectations in terms of increased user satisfaction and increases in OpenAthens sessions across the Trust.

NHS
Mersey Care
NHS Foundation Trust

Community and Mental Health Services



Extract from NHS Mersey Care Case Study, available here: https://www.leanlibrary.com/case-studies/nhs-mersey-care/

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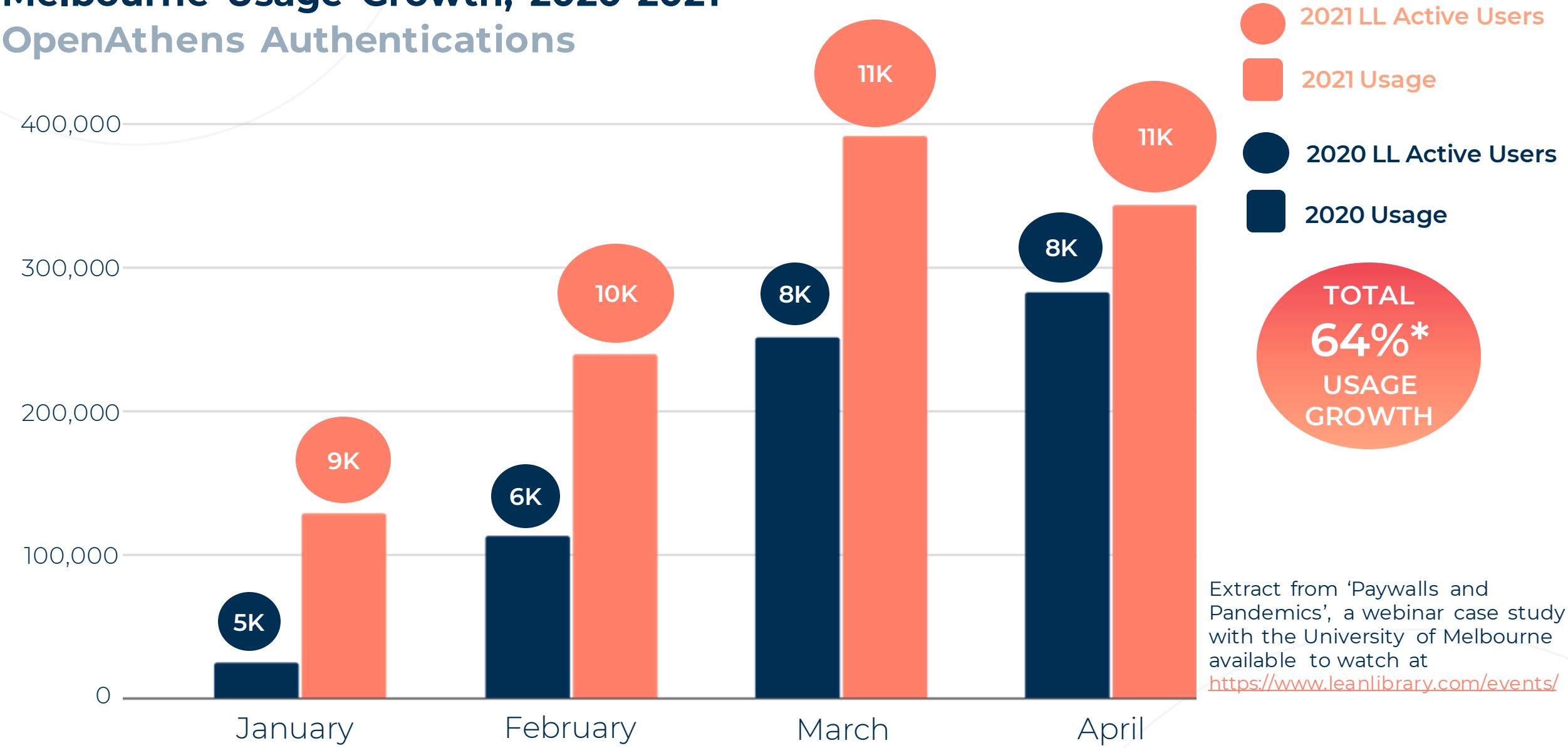
Melbourne Usage Growth, 2020-2021

OpenAthens Authentications



TOTAL 64%* USAGE GROWTH

Extract from 'Paywalls and Pandemics', a webinar case study with the University of Melbourne available to watch at https://www.leanlibrary.com/events/

LEAN LIBRARY

How do we do this? A non-exhaustive view of our integrations & capabilities

So we know every article,& eBook your library has licensed electronic content

So we know every domain your library has a license too and so can point your patrons to the door, and the key they need

...bringing your library to your patrons and your patrons back to your library

OCLC

Provided by OCLC-LL integration
- WSKey / API key

EBSCO

Provided by EBSCO-LL integration
- Profile string
- Profile password

ExLibris a ProQuest Company

Required from library
- Delivery domain
- Institution code / campus code

YOUR ILS

YOUR KNOWLEDGE BASE

YOUR HOLDINGS

YOUR LINK RESOLVER

Shibboleth

Required from library
- Shibboleth iDP
- E-resource domains
- Redirector URL (if available)

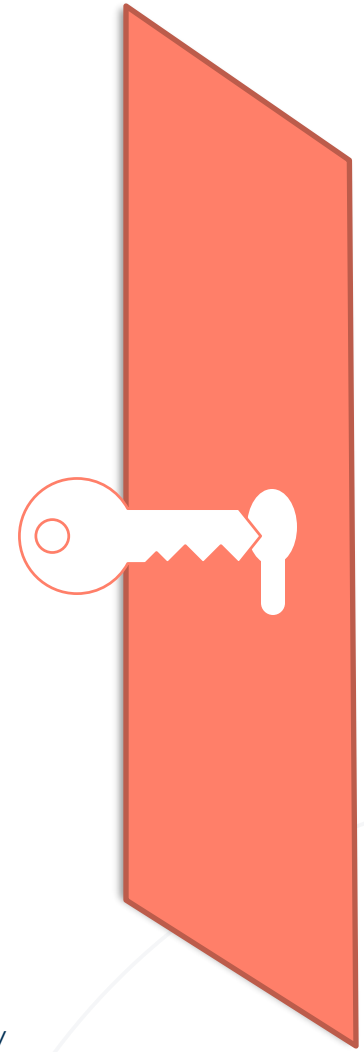
OpenAthens

Provided by OA-LL integration
- Entity ID & Scope

Required from library
- E-resource domain list

EZproxy®

Required from library
- Proxy login domain
- E-resource domain list (proxy config file export or csv)



DOMAINS

EBOOKS

ARTICLES

LEAN LIBRARY

C

USER CASE – UNIVERSITAT DE BARCELONA

Lean Library Access en la Universitat de Barcelona

Puesta en marcha

2019:

- Configuración y prueba piloto con responsables de bibliotecas y unidades y con personal de formación e información del CRAI de la UB.
- Encuesta posterior.
- Valoración positiva.

2020:

- Subscripción
- Elaboración de materiales de difusión.
- Buena acogida: más de 600 usuarios activos UB en 15 días.

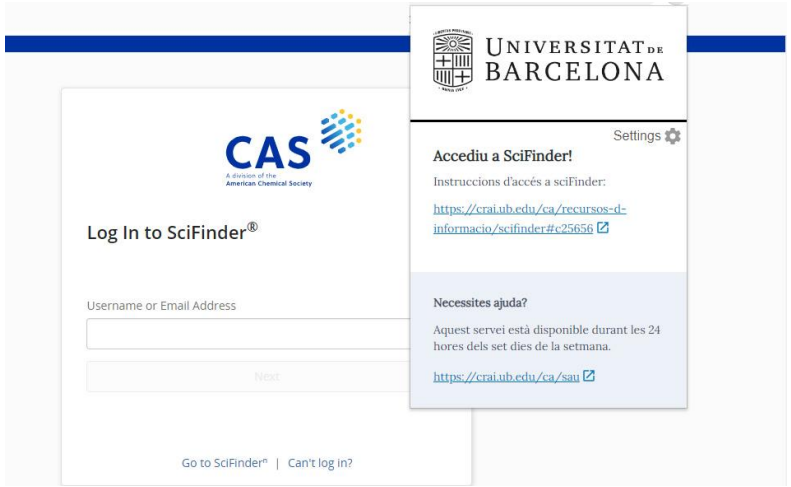
Lean Library Access en la Universitat de Barcelona

Materiales de difusión en català y castellano

Vídeos
Imágenes
Gifs
Carteles
Infografias
Notícias
Pàgina web

Lean Library Access en la Universitat de Barcelona

Alertas



Bases de datos que requieren unas instrucciones de acceso

Alertas para recursos que requieren código y contraseña

Revistas con subscripción a unas colecciones concretas.

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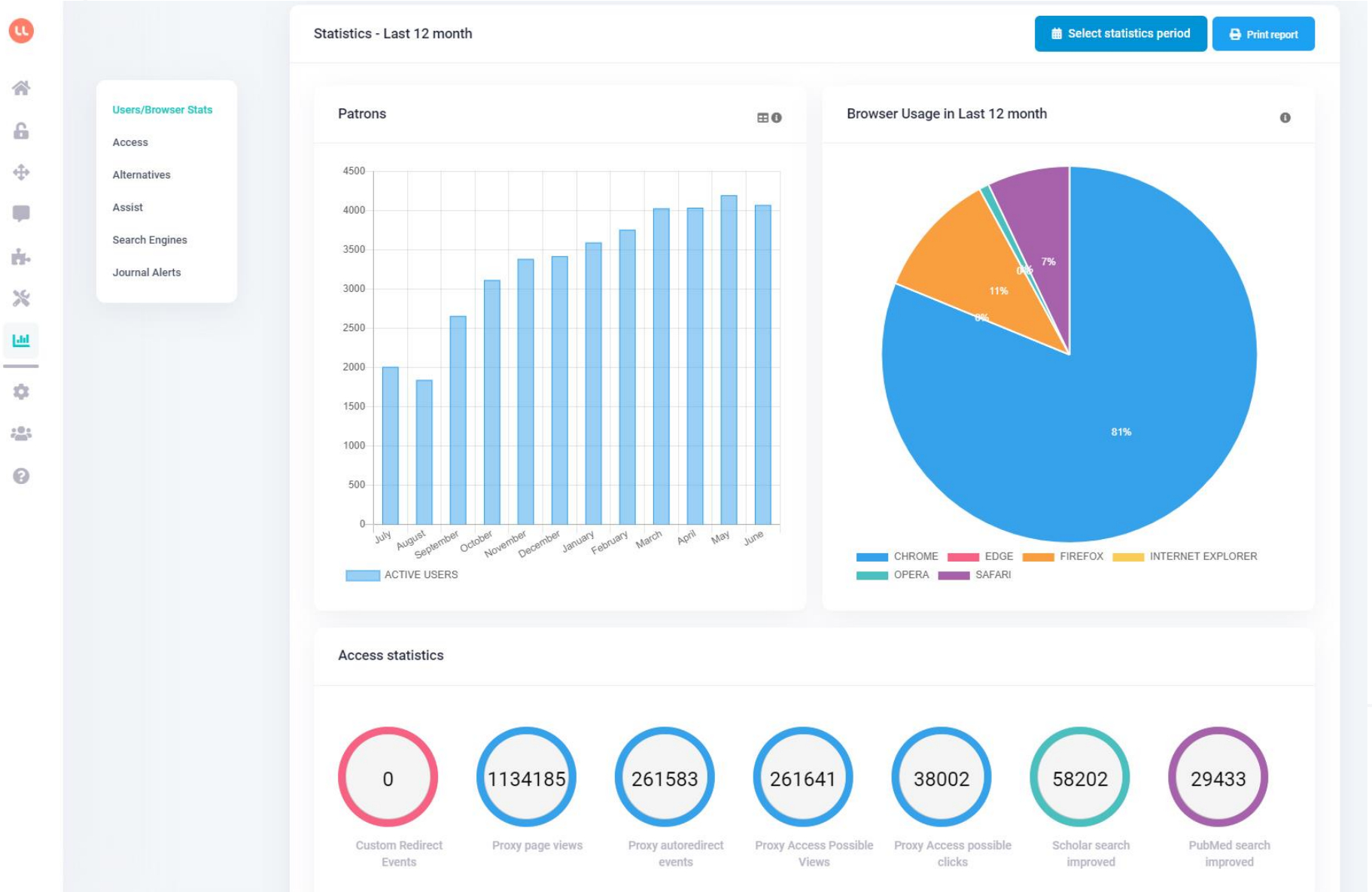
Lean Library Access en la Universitat de Barcelona

Estadísticas



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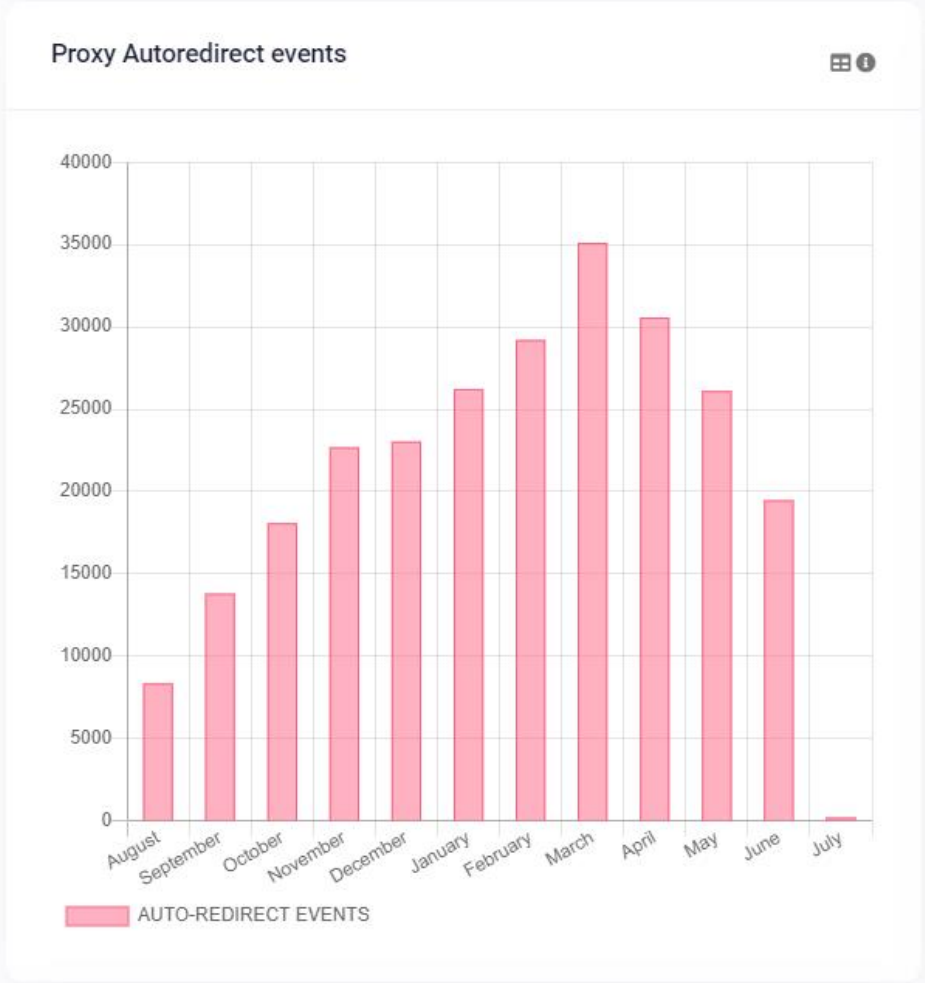
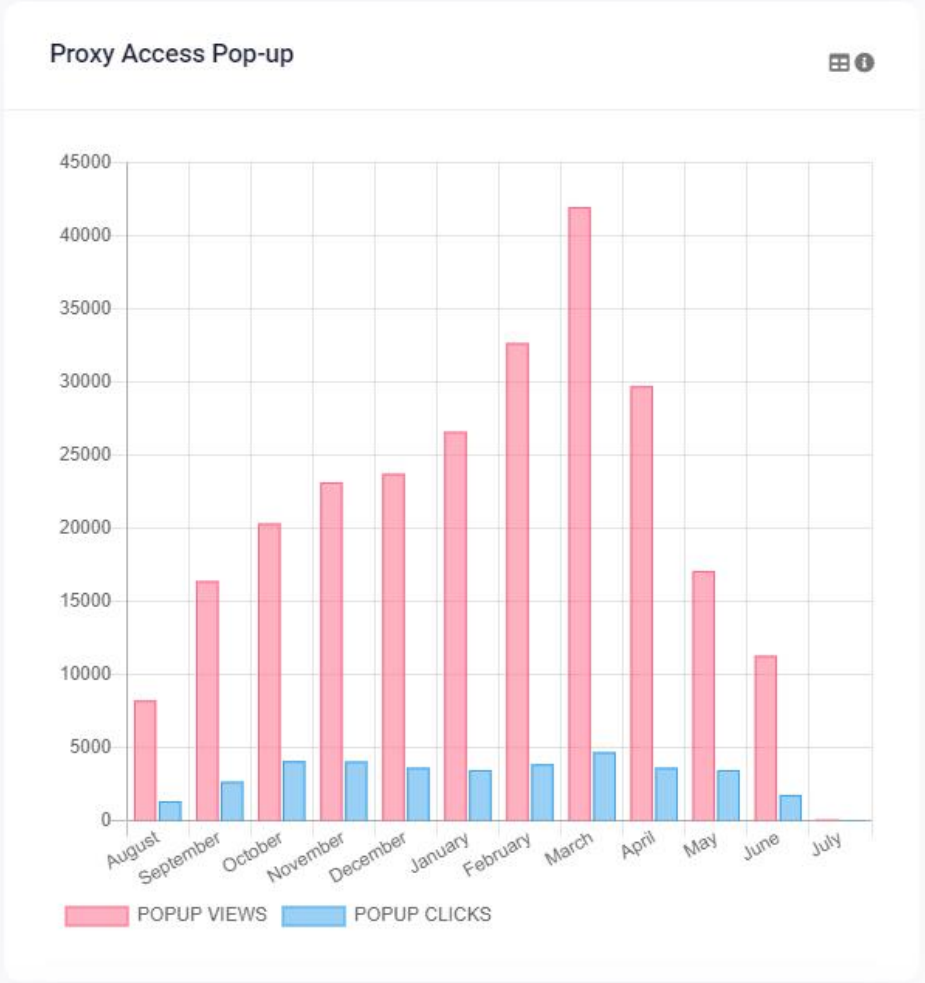
Estadísticas





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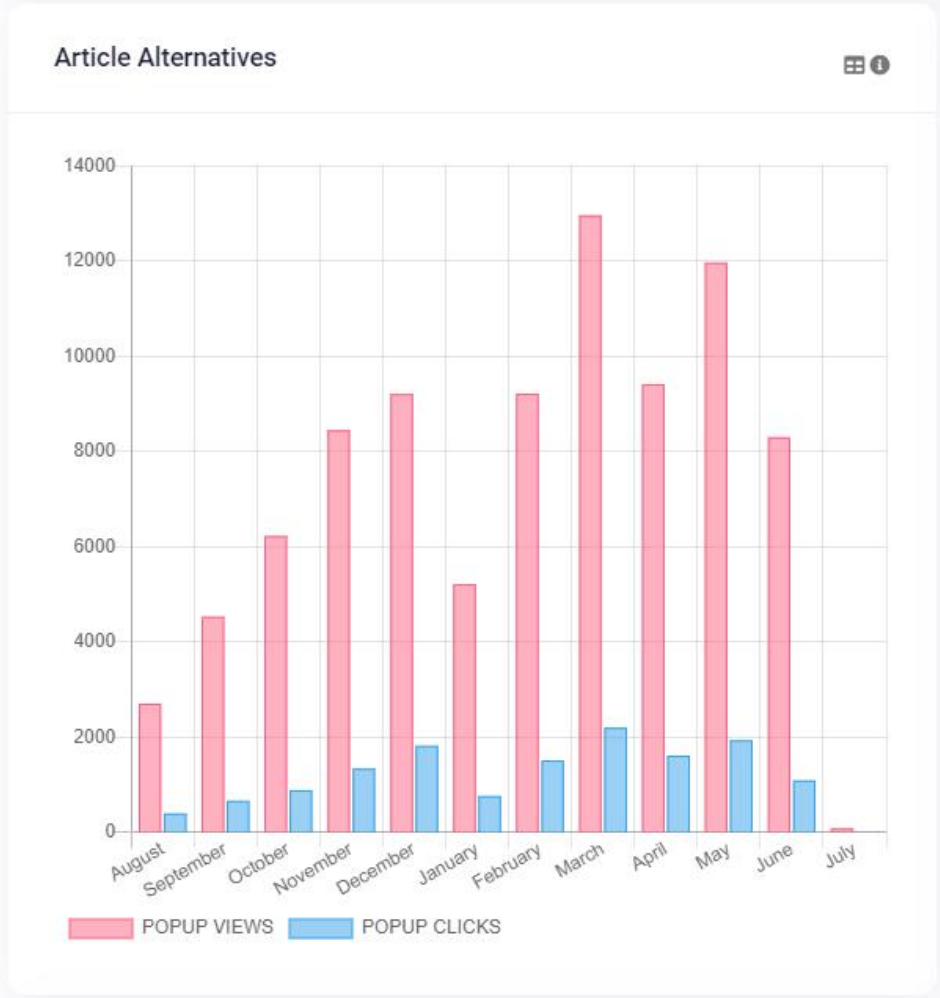
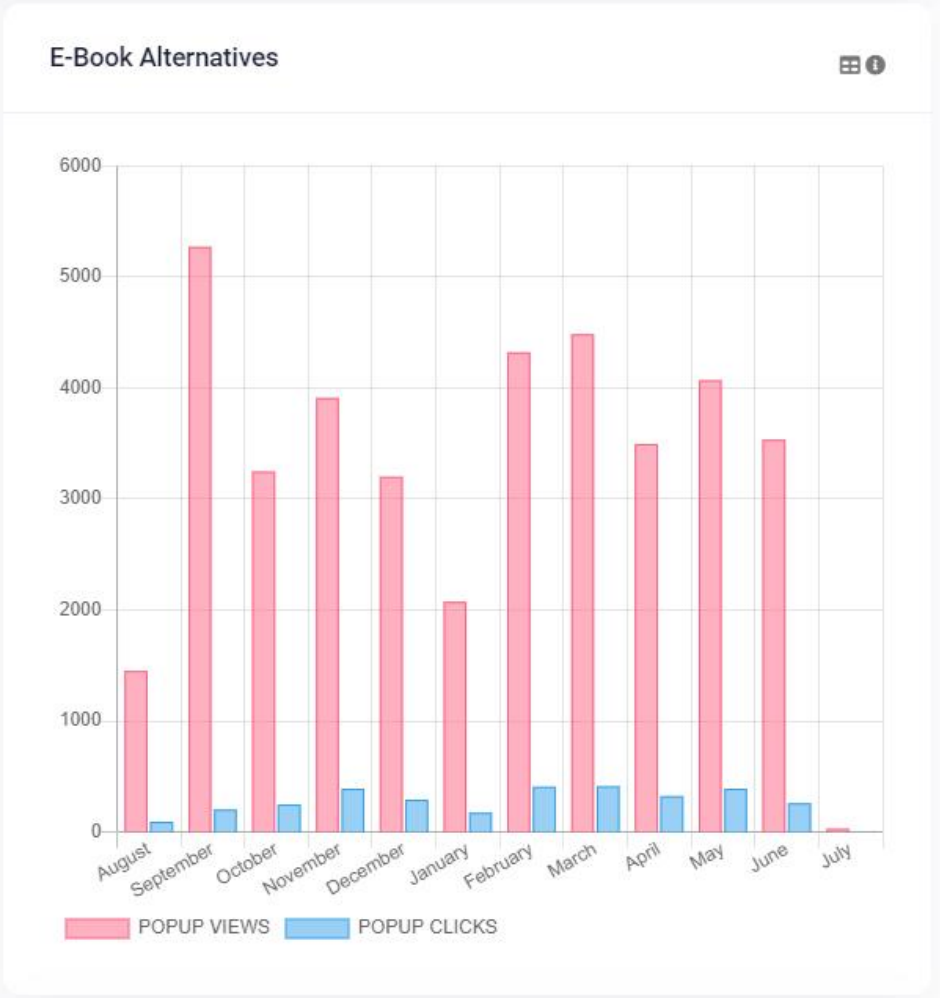
Estadísticas





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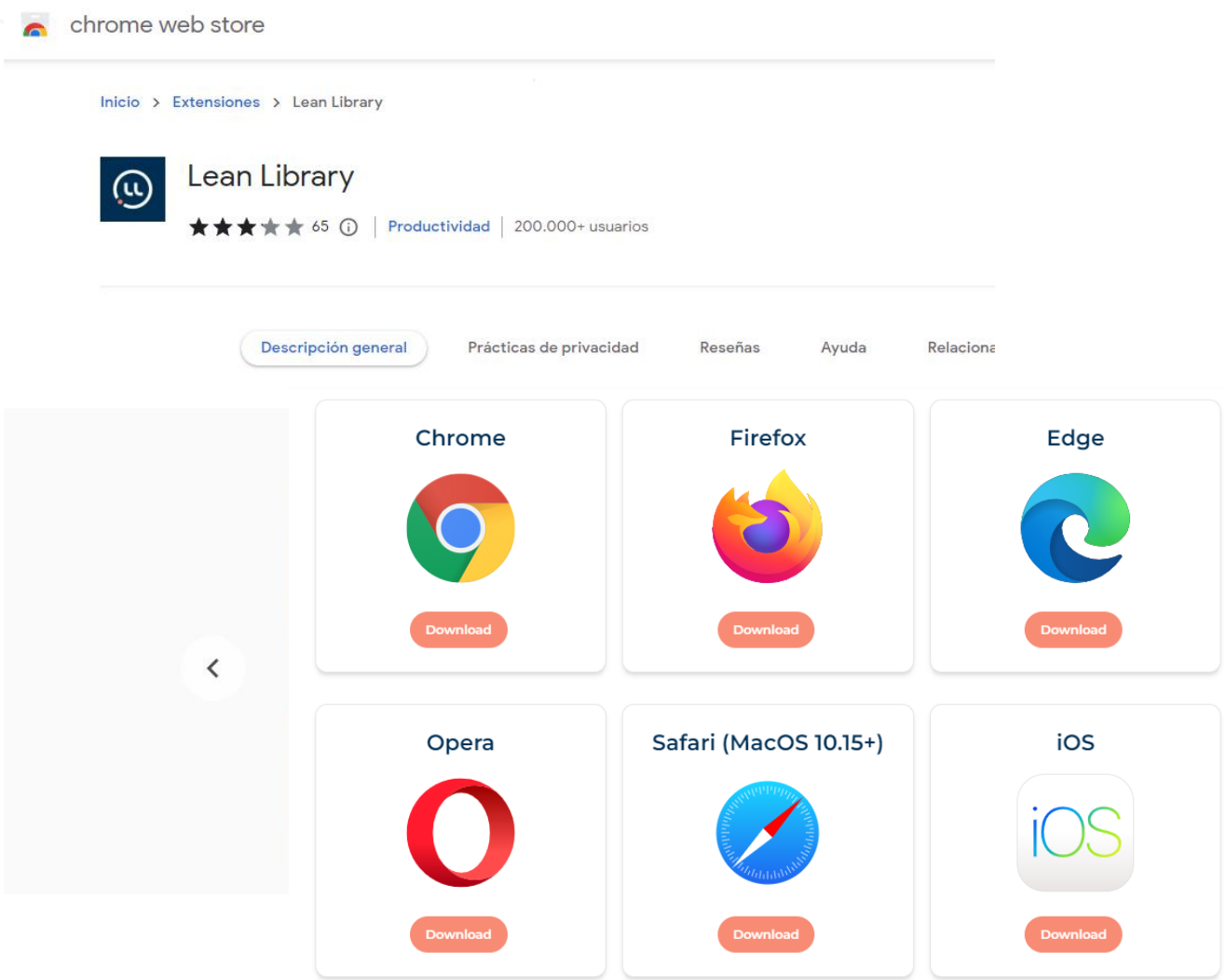
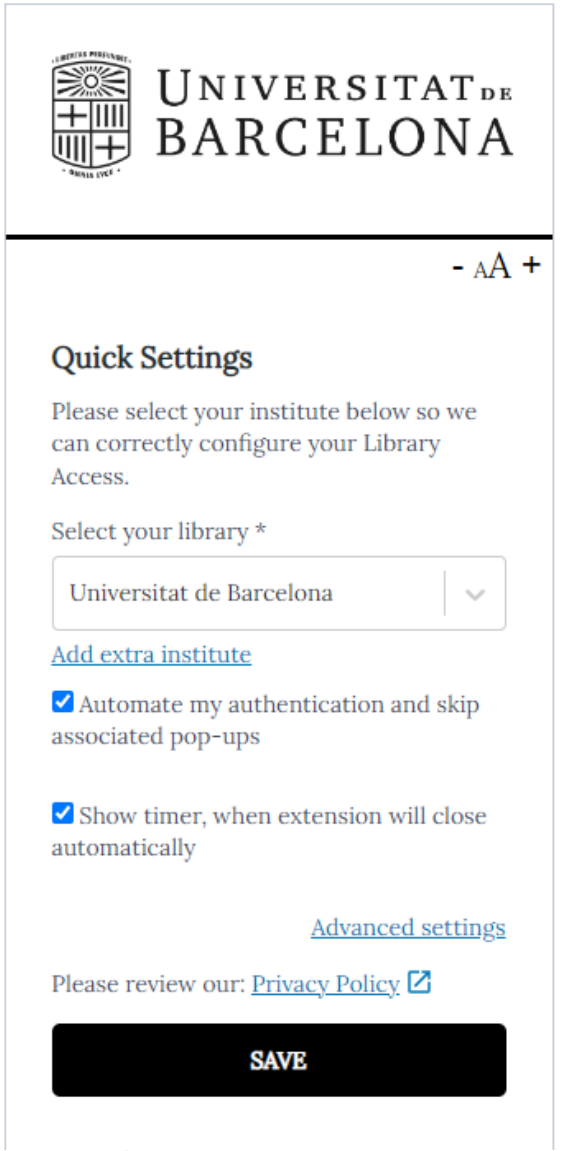
Configuración de la extensión





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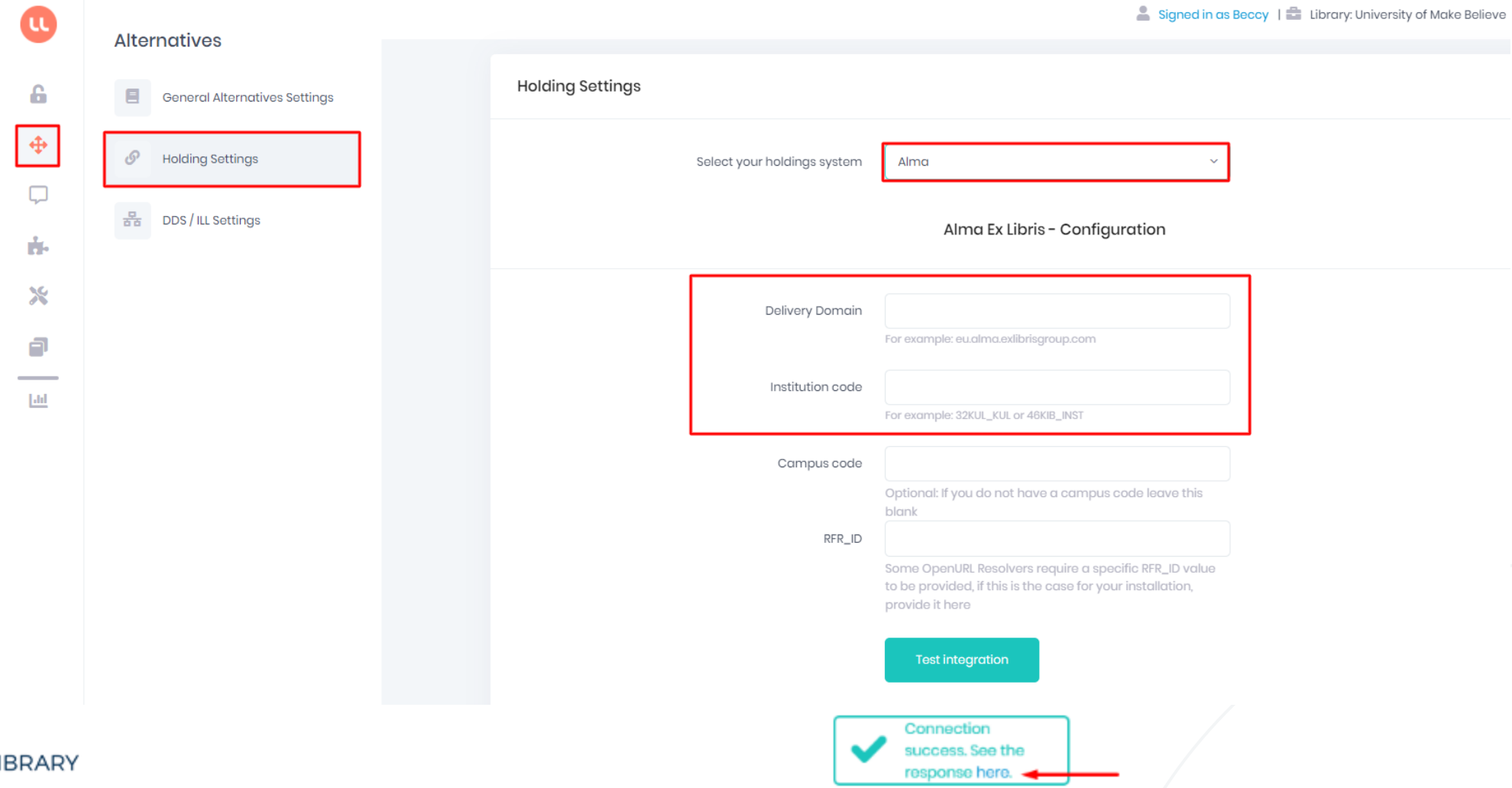
Lean Library Access en la Universitat de Barcelona

Lean Library Dashboard

Conexión con ALMA vía API



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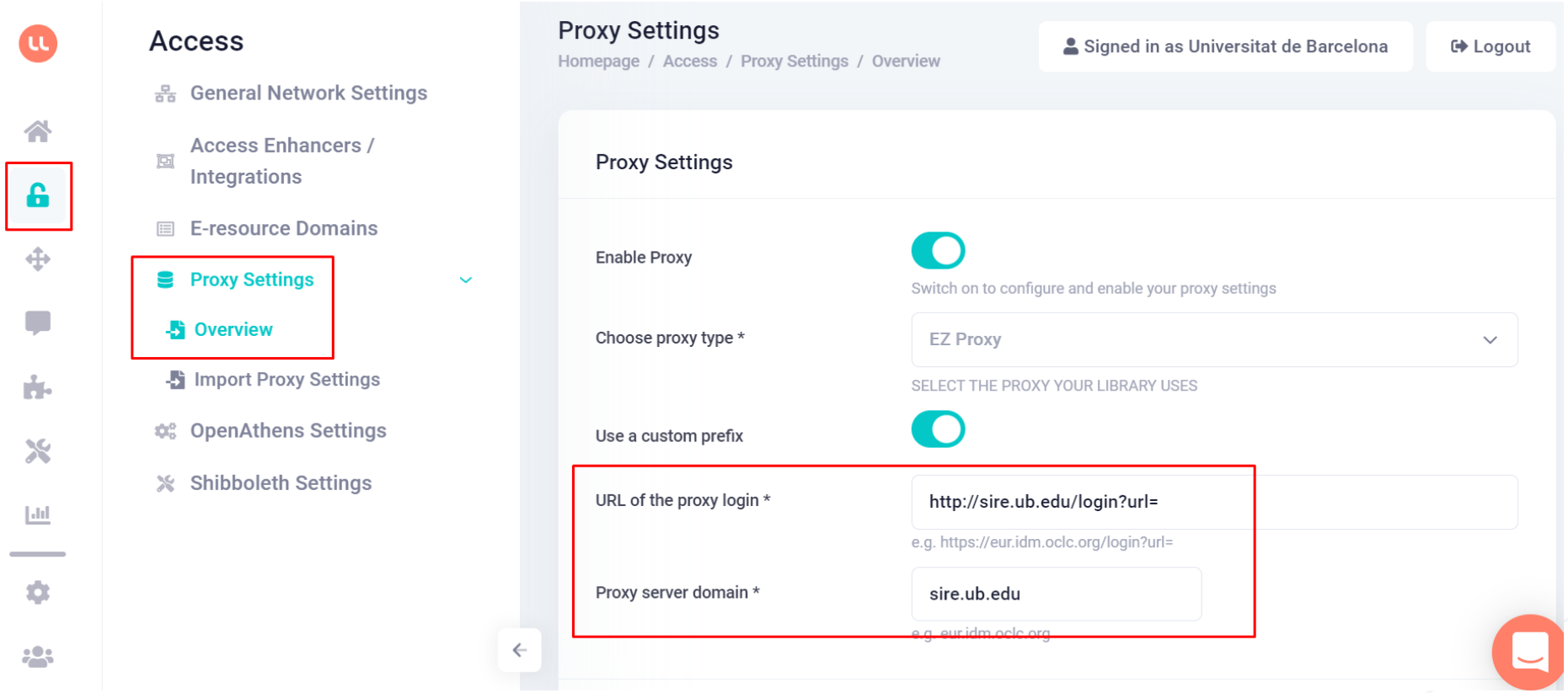
Lean Library Dashboard

Configuración de dominios de recursos electrónicos



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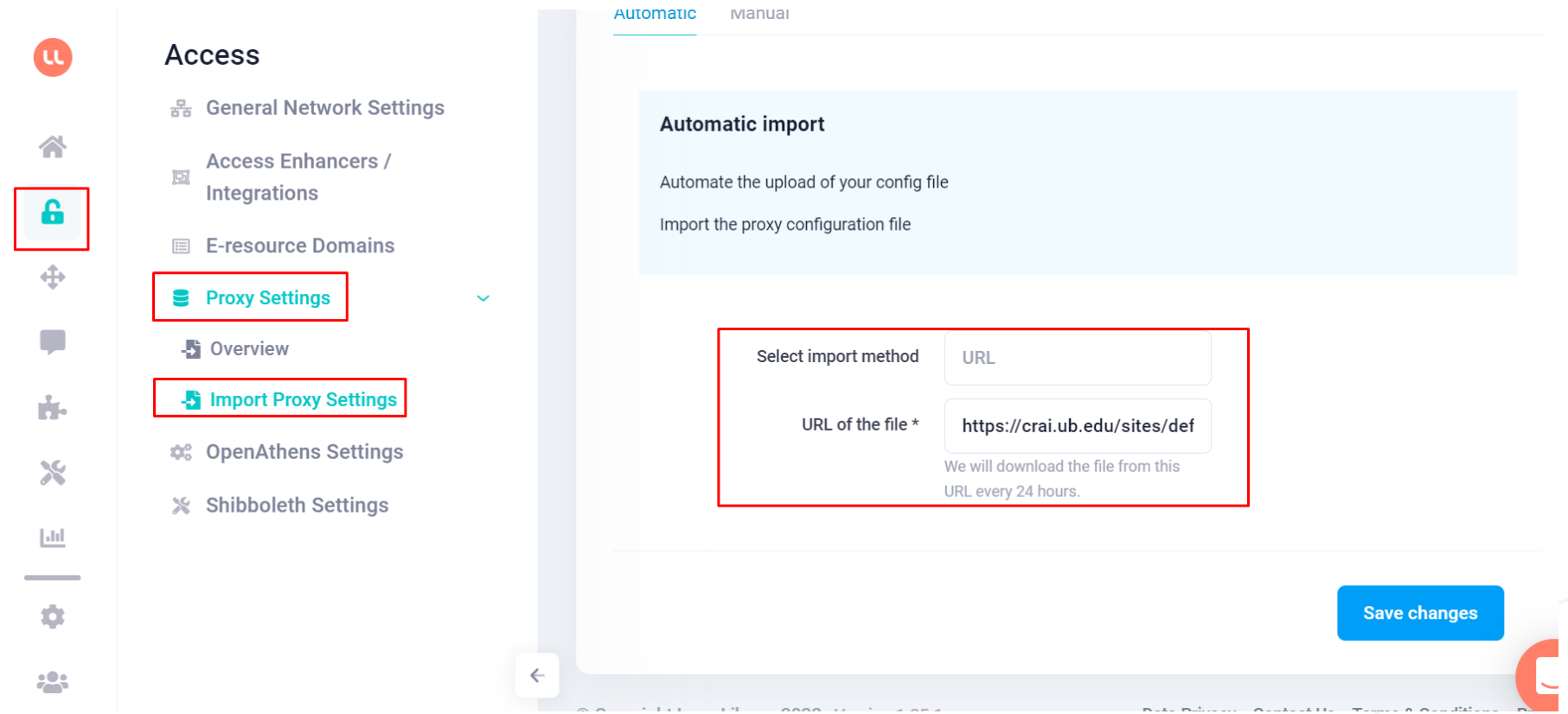
Lean Library Dashboard

Configuración de dominios de recursos electrónicos



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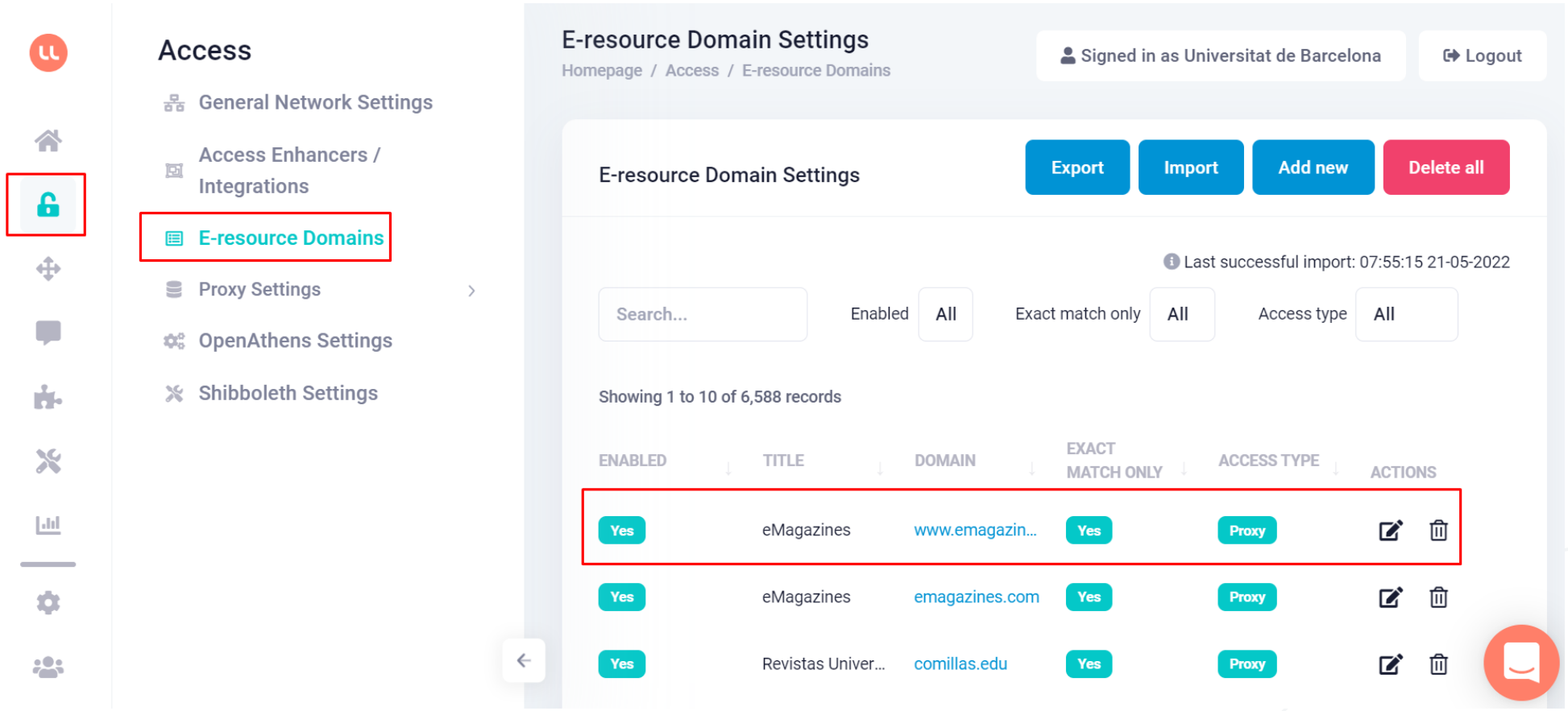
Lean Library Access en la Universitat de Barcelona

Lean Library Dashboard

Configuración de dominios de recursos electrónicos



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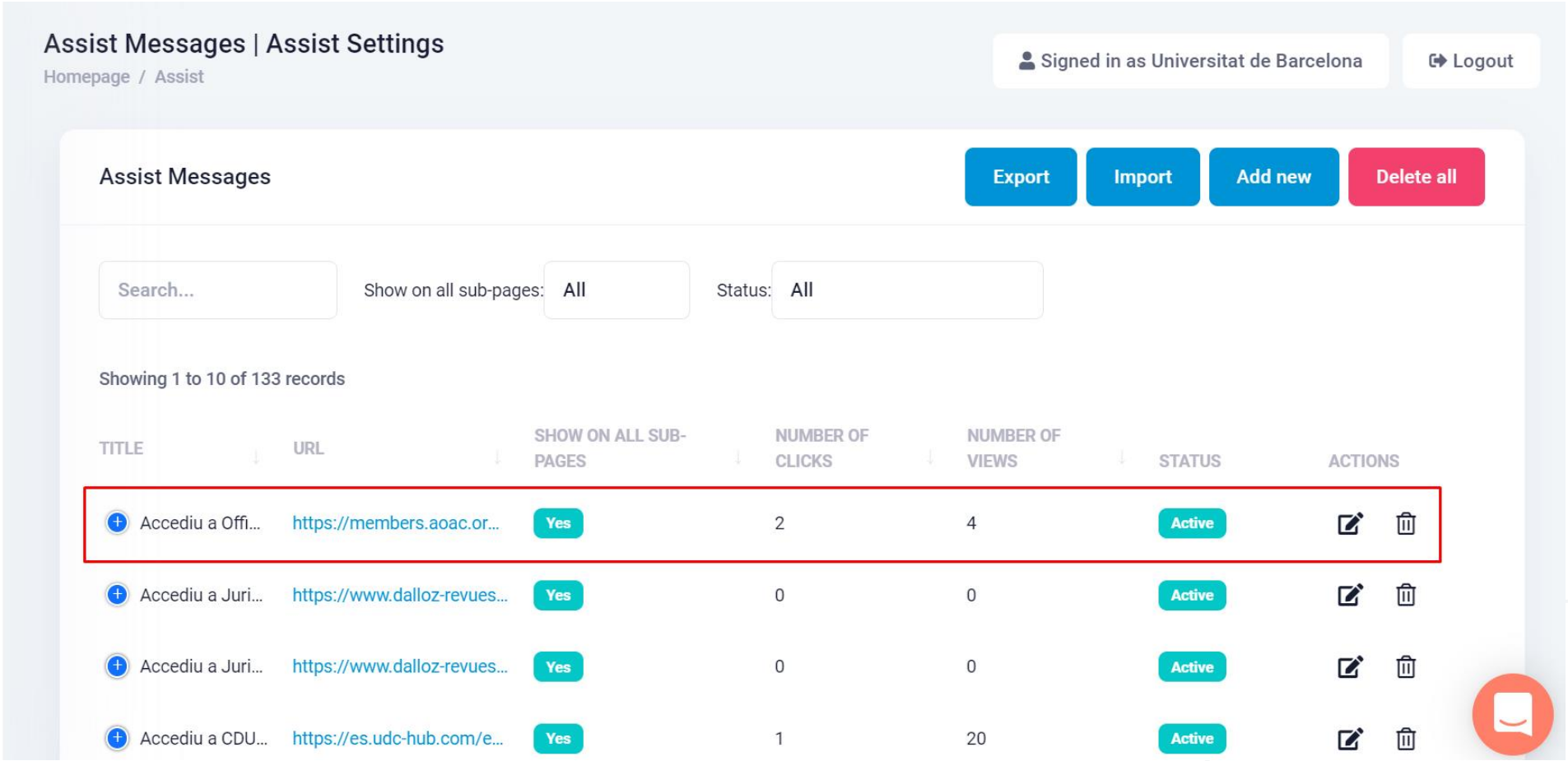
Lean Library Access en la Universitat de Barcelona

Lean Library Dashboard

Otros mensajes



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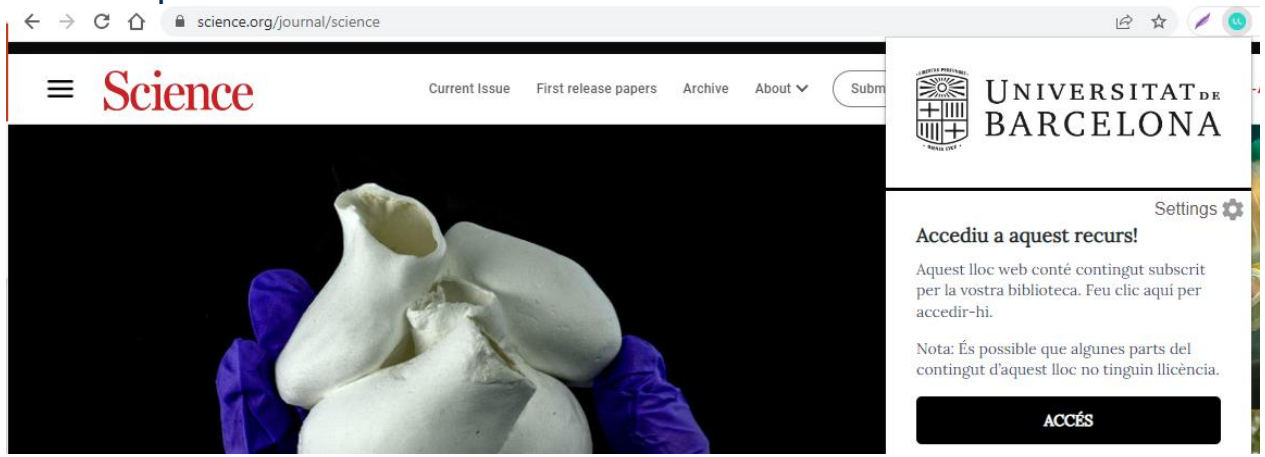
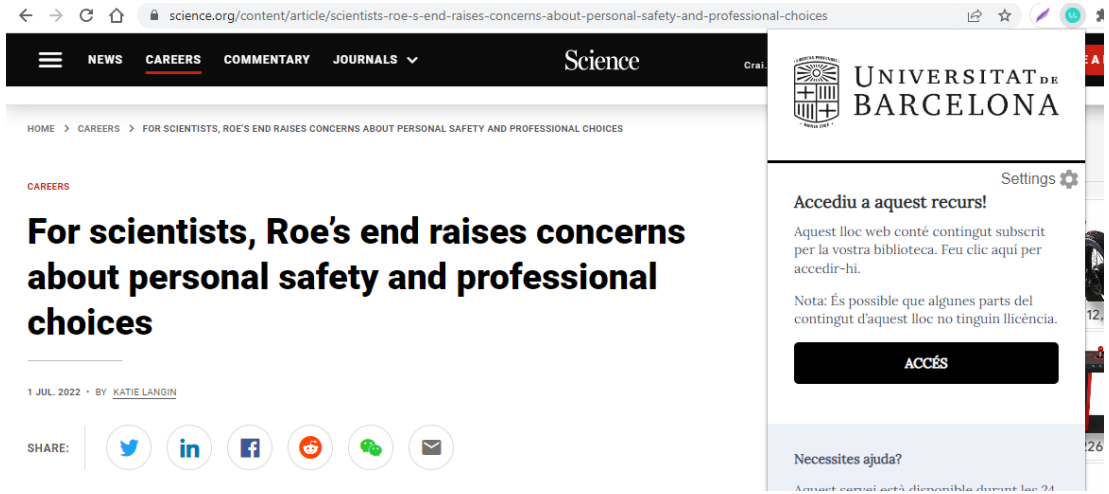
Lean Library Access en la Universitat de Barcelona

Casos prácticos

Revista Science: acceso a partir de 1997-



2022: Acceso al recurso



1995. Préstamo Interbibliotecario

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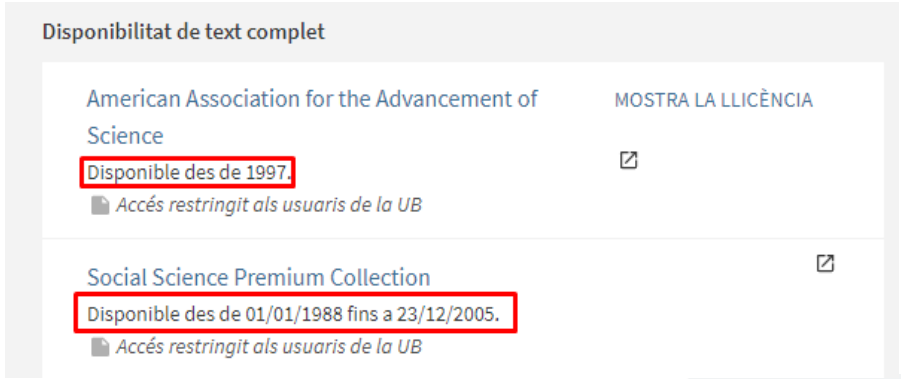
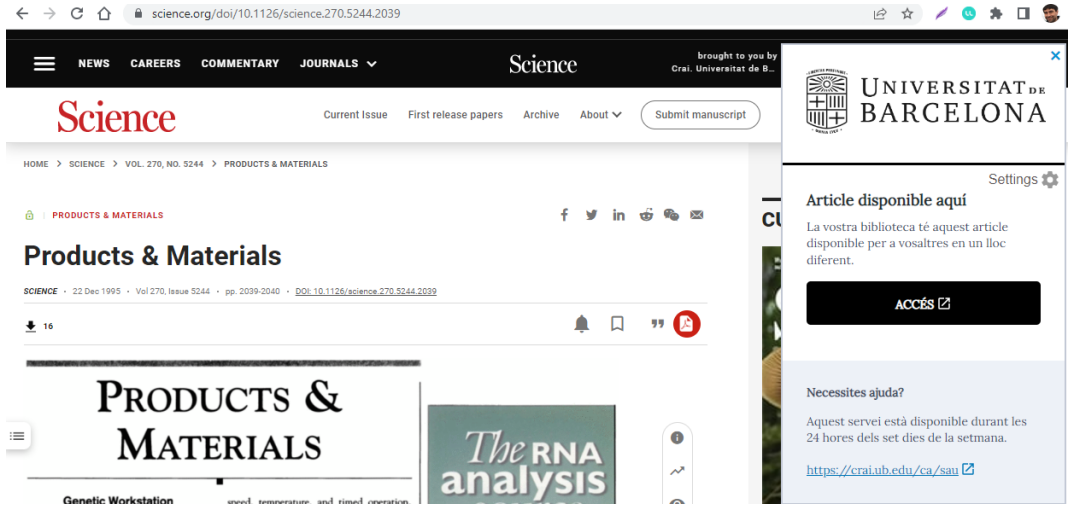
Lean Library Access en la Universitat de Barcelona

Casos prácticos

Redirección al mismo artículo accesible en otra plataforma



Science 1995



ProQuest 1995

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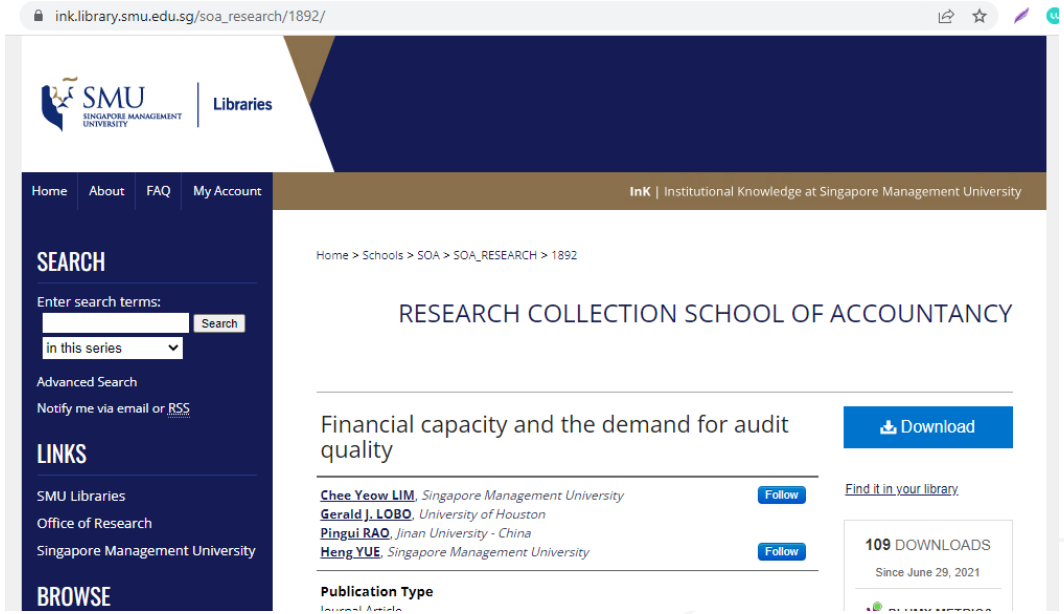
Lean Library Access en la Universitat de Barcelona

Casos prácticos

Redirección al mismo artículo accesible en Open Access

Taylor & Francis 2022

Portal editor 2022



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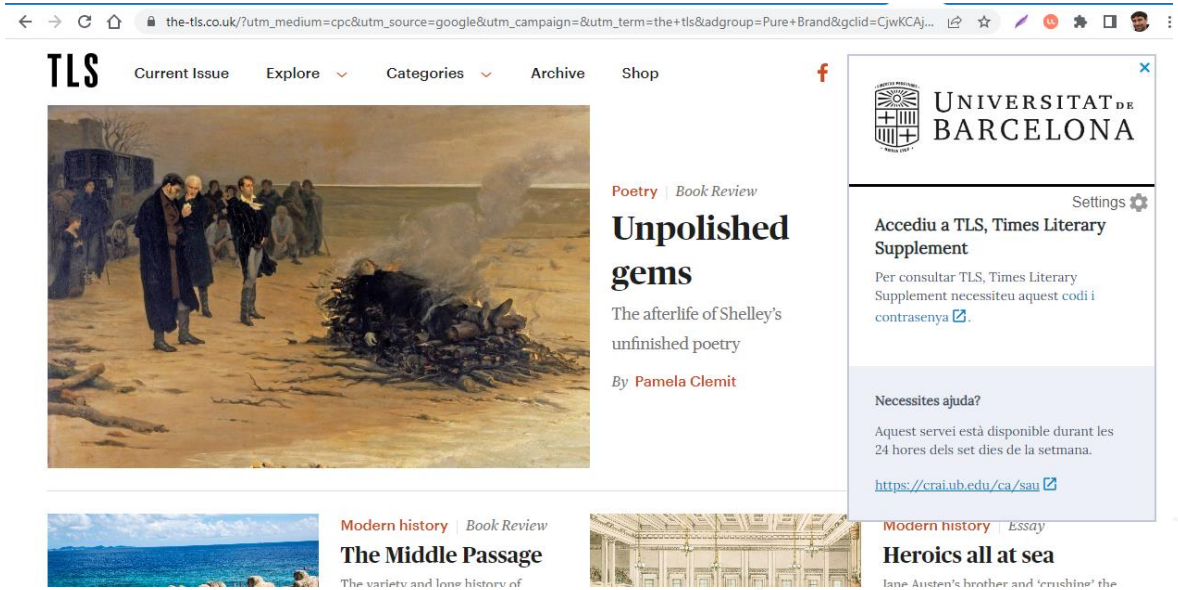
Lean Library Access en la Universitat de Barcelona

Casos prácticos

Mensajes personalizados: acceso por URL diferente

La Vanguardia

TLS: Times Literature Supplement



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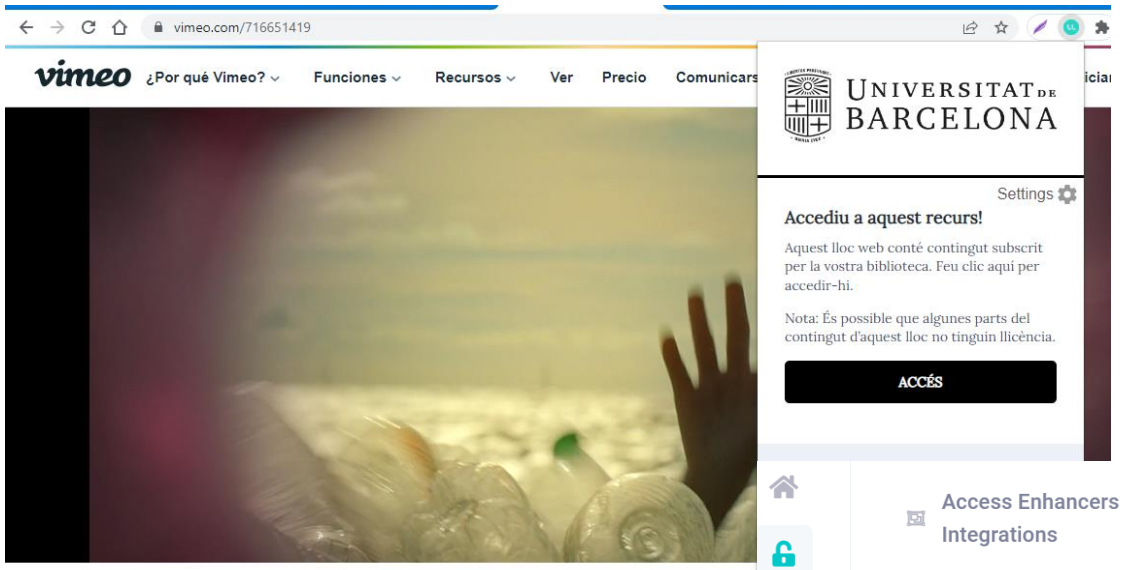
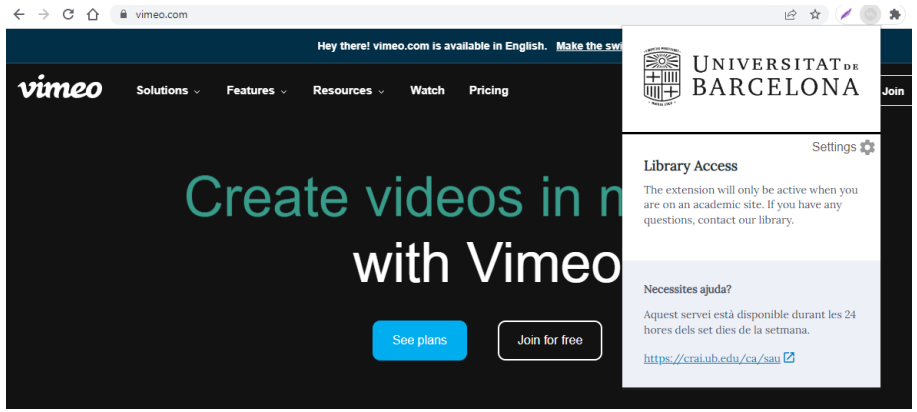
Lean Library Access en la Universitat de Barcelona

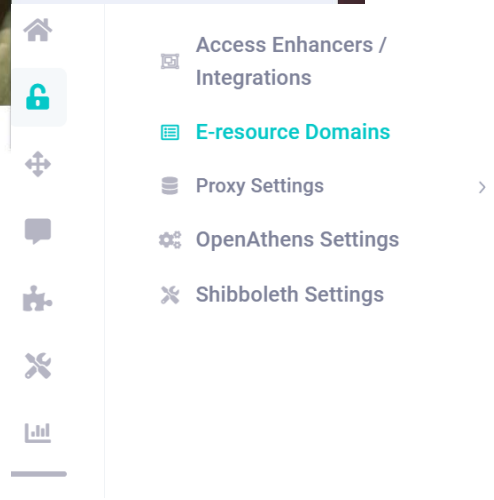
Casos prácticos

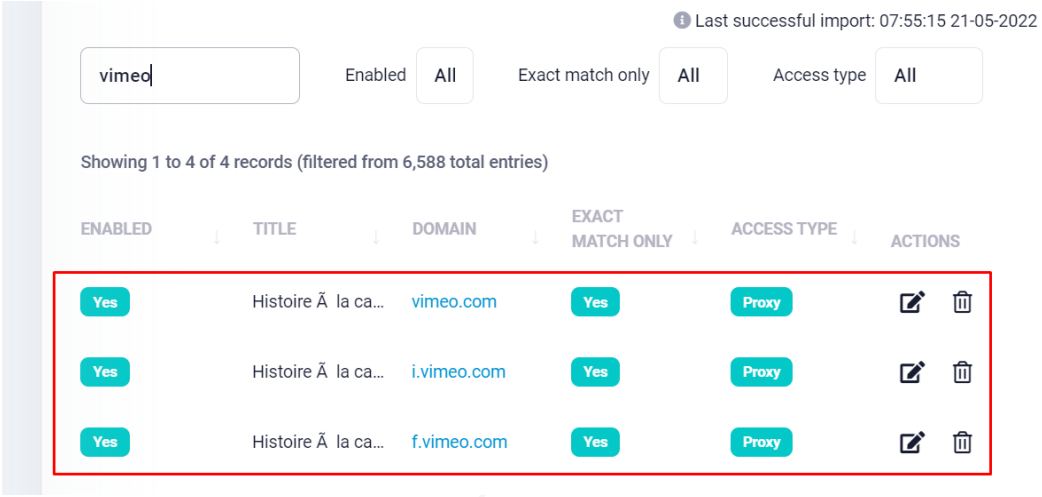
Vimeo



(PLASTIK)







LEAN LIBRARY

“We need this tool because **we as libraries are facing an important shift in types of access**. There are now so many ways to access e-resources.

JOS WESTERBEKE
Library IT Specialist
Erasmus University Rotterdam

LEAN LIBRARY

D

Q&A

Thank you.

LEAN LIBRARY
Technology from SAGE