



CHARM-EU (CHALLENGE-DRIVEN, ACCESSIBLE, RESEARCH-BASED AND MOBILE EUROPEAN UNIVERSITY)

DELIVERABLE D8.4— CHARM-EU: REVISED FINAL CHARM-EU BLUEPRINT AND TOOLKIT PORTFOLIO

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1. Introduction

The CHARM-EU final toolkit and blueprint portfolio is an organised portfolio of tools and artefacts, enhanced with multimedia where applicable and available in a range of languages. The contents of the toolkit are resources from Work Packages (WPs) developed during the CHARM-EU project.

This document describes the final toolkit contents, and the subsequent blueprint developed. It contains information from three sub-deliverables, the translation strategy (8.4.1), usability and accessibility design (8.4.2), and multimedia and presentational design (8.4.3).

2. Location and contents of the toolkit

The CHARM-EU toolkit is located on the CHARM-EU website: https://www.charm-eu.eu/toolkit.

The toolkit contents were initially the deliverables created by the WPs. However, during the work of CHARM-EU many more resources were developed which were deemed of great importance for other alliances and the general public. As such, the toolkit has grown from being a repository of deliverables, to a repository of a wide array of resources showcasing the work of CHARM-EU. A total of 48 resources have been included in the toolkit.

Table 1: List of resources within the CHARM-EU toolkit

Resource name	From Work Package	Link
Report On Best Practices of Governance	2.1	https://www.charm- eu.eu/toolkit/first-steps- towards-innovative- governance-and-management- model-new-type-alliance
Forum On European University Management and Recommendations Reports	2.3	https://www.charm- eu.eu/toolkit/forum- european-university- governance
Handbook On Governance and Management	2.4	https://www.charm- eu.eu/toolkit/handbook- governance-and-management













White Daner on Covernance and	2.6	https://www.charm
White Paper on Governance and	2.0	https://www.charm-
Management Models for		eu.eu/toolkit/white-paper-
Dissemination to Policy Makers		governance-european-
		universities-case-charm-eu
Curriculum Design Blueprint	3.1	https://www.charm-
		eu.eu/toolkit/curriculum-
		design-blueprint
Programme Content Guidelines	3.2	https://www.charm-
		eu.eu/toolkit/programme-
		content-guidelines
Pedagogical Guidelines	4.1	https://www.charm-
		eu.eu/toolkit/charm-eu-
		<u>pedagogical-guidelines</u>
Programme Structure and	4.2	https://www.charm-
Content Creation Guidelines		eu.eu/toolkit/programme-
		structure-and-content-
		creation-guidelines-msc-
		global-challenges-
		sustainability
Educational Principles	WP4 (not deliverable)	https://www.charm-
Integration: Practical tips		eu.eu/toolkit/charm-eu-
		educational-principles-
		practical-tips-knowledge-
		<u>creating-teams</u>
Assessment Masterclass	WP4 (not deliverable)	https://www.charm-
		eu.eu/toolkit/masterclass-
		<u>charm-eu-assessment</u>
Teaching & Learning Strategies	4.3	https://www.charm-
Handbook		eu.eu/toolkit/teaching-and-
		<u>learning-strategies-handbook</u>











Mintural Lagranias Facilitation	4.4	https://www.akserres
Virtual Learning Environment:	4.4	https://www.charm-
Instruction Guide for Online		eu.eu/toolkit/virtual-learning-
Platform and Online Tool Guide		environment-minimal-viable-
		<u>product-design-guide</u>
Guide For Emerging	4.5	https://www.charm-
Technologies		eu.eu/toolkit/emerging-
		<u>technologies-reader</u>
Assessment Hendles of Min (4.6	https://www.charpe
Assessment Handbook Wp4	4.6	https://www.charm-
		eu.eu/toolkit/charm-eu-
		assessment-handbook
Mentor Handbook	WP4 (not deliverable)	https://www.charm-
Wichtof Hallabook	ייי ד (ווסנ מכווייכומטוכ)	eu.eu/toolkit/mentor-
		handbook
		nandbook
Hybrid Classroom Handbook	WP4 (not deliverable)	https://www.charm-
	,	eu.eu/toolkit/hybrid-
		classroom-handbook
		<u> </u>
Technology Enhanced Learning	WP4 (not deliverable)	https://www.charm-
Workshop		eu.eu/toolkit/technology-
		enhanced-learning-workshop
Challenge Based Learning	WP4 (not deliverable)	https://www.charm-
Workshop		eu.eu/toolkit/inspiration-
		session-challenge-based-
		learning
Transdisciplinary Workshop	WP4 (not deliverable)	https://www.charm-
		eu.eu/toolkit/transdisciplinary-
		teambuilding-workshop
Eapril 2021 Presentation	WP4 (not deliverable)	https://www.charm-
Lapin 2021 i rescritation	ייי ד (ווסנ מכווייכומטוכ)	eu.eu/toolkit/framework-
		designing-professional-
		<u>development-inter-</u>











		institutional-teaching-
		programmes-higher
		programmes-mgner
Eapril 2022 Presentation	WP4 (not deliverable)	https://www.charm-
		eu.eu/toolkit/inter-
		institutional-professional-
		development-academic-
		teachers-charm-european-
		university
Go-Dijip 2022 Presentation	WP4 (not deliverable)	https://www.charm-
		eu.eu/toolkit/charm-eu-
		teaching-and-learning-
		keynote-go-dijip-multiplier-
		joint-programmes-move-
		laboratory
Mobility Matrix, Handbook and	5.4	https://www.charm-
Funding System Already Tested	3.1	eu.eu/toolkit/interactive-
Ready for The ToolKit		mobility-handbook
		https://www.charm-
		eu.eu/toolkit/innovative-
		mobility-matrix-system
		https://www.charm-
		eu.eu/toolkit/unique-funding-
		system-mobility
		<u>System-modifity</u>
Criteria For Mobility Outside	5.5	
CHARM-EU		
		1
Mobility (WP5) Presentation at	WP5 (not deliverable)	https://www.charm-
the 20th Hungarian National		eu.eu/hu/toolkit/mobility-
Conference on Education		wp5-presentation-20th-
		hungarian-national-
		<u>conference-education</u>











Mobility (WP5) Presentation at	WP5 (not deliverable)	https://www.charm-
The Erasmus Days 2020@ELTE		eu.eu/hu/toolkit/mobility-
Event		wp5-presentation-
		erasmusdays-2020elte-event
Towards Comprehensive	WP5 (not deliverable)	https://www.charm-
Mobility Approaches: Marrying		eu.eu/toolkit/towards-
the Inclusion, Sustainability and		comprehensive-mobility-
The Digital Agendas		approaches-marrying-
		inclusion-sustainability-and-
		digital
Mobility Concept Note	WP5 (not deliverable)	https://www.charm-
	,	eu.eu/toolkit/concept-note-
		new-aspects-charm-eu-
		mobility-system
Transnational And Intercultural	WP5 (not deliverable)	https://www.charm-
Learning Toolkit		eu.eu/toolkit/transnational-
		and-intercultural-learning-
		toolkit-part-i-module-design-
		and-mobility-scheme
CHARM-EU Inclusiveness Survey	6.1	https://www.charm-
<u> </u>		eu.eu/toolkit/key-findings-
		charm-eu-inclusiveness-survey
Registry Of Good Practices	6.2	https://www.charm-
Which Are Feasible to		eu.eu/toolkit/charm-eu-good-
Implement in All HEIs Involved		practices-field-inclusion-and-
		diversity
Inclusivity Plan	6.3	https://www.charm-
	0.0	eu.eu/toolkit/charm-eu-
		inclusivity-plan
A Review Inclusivity Plan for	6.4	https://www.charm-
Future Development Of CHARM-		eu.eu/toolkit/inclusivity-plan-
EU And for The Toolkit		review-and-key-findings













Inclusivity Checklist	WP6 (not deliverable)	https://www.charm-
		eu.eu/toolkit/creating-
		inclusive-and-warm-welcome-
		your-charm-eu-module
INCLUCION IN THE DNA OF	M/DC (see to delice see lede)	latter of the court of a man
INCLUSION IN THE DNA OF	WP6 (not deliverable)	https://www.charm-
CHARM-EU By EUTOPIA		eu.eu/toolkit/charm-eus-
European University		inclusivity-featured-eutopia-
		digital-inclusion-joint-
		conference-2nd-july-2020
INCLUSION IN THE DNA OF	WP6 (not deliverable)	https://www.charm-
CHARM-EU Education and		eu.eu/toolkit/inclusion-dna-
Innovation Summit		charm-eu-charm-eus-work-
		inclusion-and-diversity-was-
		<u>featured-education-and</u>
CHARM-EU Days Inclusiveness	WP6 (not deliverable)	https://www.charm-
Cluster	The control deliver delicy	eu.eu/toolkit/inclusion-design-
		mainstreaming-inclusion-and-
		diversity-joint-workshop-
		charm-eu-eutopia
Inclusion In the DNA Of CHARM-	WP6 (not deliverable)	https://www.charm-
EU, - Strategies for Inclusion		eu.eu/toolkit/inclusion-dna-
Within Universities in the 21st		<u>charm-eu-strategies-inclusion-</u>
Century AHEAD Conference		within-universities-21st-
		<u>century-charm-eus-work</u>
Tips For Creating More Inclusive	WP6 (not deliverable)	https://www.charm-
CHARM-EU Events	, ,	eu.eu/toolkit/tips-creating-
		more-inclusive-charm-eu-
		<u>events</u>
CHARM-EU Exemplar Learning	7.2	https://www.charm-
Experiences		eu.eu/toolkit/charm-eu-
		<u>exemplar-learning-experiences</u>















CHARM-EU Branding Guidelines	WP9	https://www.charm- eu.eu/toolkit/charm-eu- branding-guidelines
CHARM-EU Vision And Mission	WP1	https://www.charm- eu.eu/toolkit/charm-eu-vision- and-mission
Roadmap For a Common Science Agenda	TORCH	https://www.charm- eu.eu/toolkit/common- science-agenda-challenge-list- torch
Common Science Agenda Challenge List	TORCH	https://www.charm- eu.eu/toolkit/roadmap- common-science-agenda-torch
TORCH Policy Brief	TORCH	https://www.charm- eu.eu/toolkit/european- research-area-policy-brief- torch
Torch Infographic	TORCH	https://www.charm- eu.eu/toolkit/torch- infographic-cooperation- between-universities-and- enterprises
JVAO Infographic	JVAO	https://www.charm- eu.eu/toolkit/learn-about- joint-virtual-administrative- office

Figure 1 presents some images of the toolkit including the home page, the filters, the results page, and the resource page.

Figure 1: Images of the toolkit





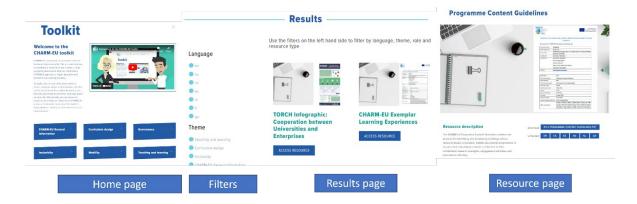












3. Translation strategy (8.4.1)

CHARM-EU is committed to translating deliverable documents produced by our WPs. However, due to funding constraints, translating all documents into 6 languages was not feasible, and in the Mid-Term report, WP8 reported this challenge.

To address this, short summaries of deliverables were be developed for translation. This allowed dissemination of CHARM-EU deliverables across multiple alliance languages in a summary format.

The process of translating deliverable summaries was as follows:

- 1. On completion of a deliverable, a WP should produce a short 500 word summary of the deliverable based on translation summary template (see Appendix A).
- 2. This is shared with WP8 who will liaise with translation services to translate the document, or if translation opportunities are available within the WP itself.
- 3. WP8 uploads the document on the toolkit, on the same page as the English version.

Figure 2: Example of translation summaries on the toolkit

Resource description The CHARM-EU Programme Content Guidelines outlines the process for identifying and developing challenge-driven, research-based, accessible, mobile educational programmes. It ensures that educational content is reflective of interinstitutional research strengths, engagement activities, and educational offerings. This document describes the:

















A total of 52 translation summaries were produced across all alliance languages and uploaded onto the toolkit.

These translations can be found by searching for key terms within that language, filtering by language on the search homepage, or on the English version of the resource page.

4. Usability and accessibility design (8.4.2)

To improve the useability and accessibility of the toolkit, and to address the blueprint requirements of WP8 deliverables, WP8 have created a subway map (i.e. blueprint) to visually present toolkit documents in a more useable and accessible manner.

"The CHARM-EU initiative is designed to investigate each of these areas through their own Work Programmes, identify the challenges posed by our vision and mission, and propose initial approaches, potential solutions, and tools and artefacts to move us along the trajectory from where we currently are towards the vision of the European University. For this transformation to occur, a map must be produced, a set of tools, artefacts, resources, guidelines and blueprints to guide the way." (from the CHARM-EU application)

WP8 considered using an interactive Subway style map to visually present Toolkit documents in a more narrative manner. This will help users better understand the documents within the context of their role (i.e. Student, Rector, Teaching and Learning Specialist etc...). It is based on an idea from an Irish Teaching and Learning resource on digital skills (see Figure 1 below).

Figure 3: All Aboard Digital Skills in Higher Education Map

















The CHARM-EU blueprint (subway style map) has 5 "station lines" with multiple interlinking "stations".

- The station lines are Student, Rector/Administrator, External Stakeholder, Researcher, and Teaching and Learning Specialist.
- The **stations** are deliverables on the Toolkit (i.e. Assessment Handbook)

This interactive Subway Map contains buttons which provide further information about the resource and an embedded link to the resource on the toolkit. Toolkit resources have been selected for each station line based on their importance for various users.

A total of 32 resources are contained on the map

Figure 4: CHARM-EU Subway Resource Map





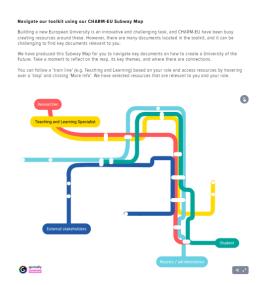












5. Multimedia and presentational design (8.4.3)

The initial design of the toolkit was developed by WP8 in collaboration with a team of designers linked with the University of Barcelona. This design ensured that all toolkit resources were easily accessible, and searchable by users. This design included:

- A home page with information about the toolkit, a video, six main themes for browsing (teaching and learning, general CHARM-EU information, inclusivity, curriculum design, mobility, and governance), and additional search functionality by role (teaching and learning specialist, rector, university administrator, researcher, external stakeholder, university teacher and student).
- A search result home page containing a list of resources related to the search result.
- A resource home page containing the resource itself and a short summary. On this page, related resources are also listed depending on tags used.

However, a range of additional multimedia and presentation design was implemented by WP8 to enhance the WP deliverables. These included:

- Toolkit instructional video: To enhance the toolkit functionality, an <u>instructional video</u>
 was developed to provide more information about the toolkit to users when they accessed
 the website.
- Assessment Handbook: The <u>Assessment Handbook</u> was originally a blank Word document. However, given its use by students and staff, it was enriched with diagrams















- and images, the layout has been enhanced for readability and in-depth hyperlinks have been added.
- Inclusivity handouts: Three handouts were developed by WP8 to deeper embed
 inclusivity in module design and for professional development of CHARM-EU educators;
 inclusivity statement in the CHARM-EU Master's Module descriptors, inclusivity tips for
 CHARM-EU educators and creating an inclusive and warm welcome in your CHARM-EU
 module. These were developed in collaboration with WP6.
- Masters Module Structure: A summarized version of the <u>MSc Module Structure</u> was created and enhanced with multimedia design to communicate key elements of the MSc to the general public.
- **Hybrid classroom handbook:** Elements of the <u>Hybrid Classroom Handbook</u> were visualized to improve reader understanding of complex concepts.
- **Emerging Technologies Reader:** Elements of the <u>Emerging Technologies Reader</u> were visualized to improve reader understanding of complex concepts.
- CHARM-EU educational principles: Practical tips for Knowledge Creating Teams: A
 handout
 was created for Knowledge Creating Teams to synthesize practical tips on
 integrating educational principles in CHARM-EU teaching.
- **Joint Virtual Administrative Office infographic:** An <u>infographic</u> was created to summarise the activities of the JVAO based on feedback from the toolkit evaluation.

















6. Appendix A: Translation summary template

Summary Template

<Deliverable title>

<Deliverable number (i.e. 4.6)>

Authors / WP

Executive Summary

Introduction (max 100 words)

- Describe any information needed by the reader to understand the context of the resource (e.g. CHARM-EU is using innovative teaching and learning approaches to support the development of a university of the future).
- Describe the aim and purpose of the resource (e.g. "This resource describes the pedagogies used for teaching and learning in CHARM-EU. It is relevant because xxx")
- Describe how the document addresses the aim and purpose of the resource (e.g. Each CHARM-EU educational principle is described and discussed to provide research-led information on our teaching and learning processes).

Key points (max 400 words)

- Bullet points should be used to summarize the key points of your document
 - Review your table of contents and identify which sections are most important to address the aim of the resource.
- Focus on facts, figures, ideas, questions and high-level thoughts, rather than narrative, detail and opinion.
- Consider whether any definitions or terms need to be clarified at a high level.









