



### CRAI stand for...

Centre de Recursos per a l'Aprenentatge i la Investigació

Learning and Research Resources Centre

#### So... What is a CRAI?

It's a space where you can access all of the University's services and resources for learning and research support.

The CRAI easy access to information and new technologies in a more dynamic and user-friendly environment adapted to each of its users' needs.

Image: Mundet Campus CRAI Library







### The beginnings

The CRAI was created at the start of 2004 to adapt the UB's libraries to the requirements of the European Higher Education Area (EHEA) and the European Research Area (ERA), in which a new framework for university teaching – based on learning, research, development and innovation – is gradually taking shape.

Image: Clínic Campus CRAI Library





## The University of Barcelona offers users

General services
Teaching and innovation support
Research support



## These services are offered through

#### Libraries (16)

- two of them heritage libraries

**Technical Units (7)** 



## The CRAI is a member of

- the Consortium of UniversityServices of Catalonia (CSUC)
- the Network of Spanish
   University Libraries (REBIUN)

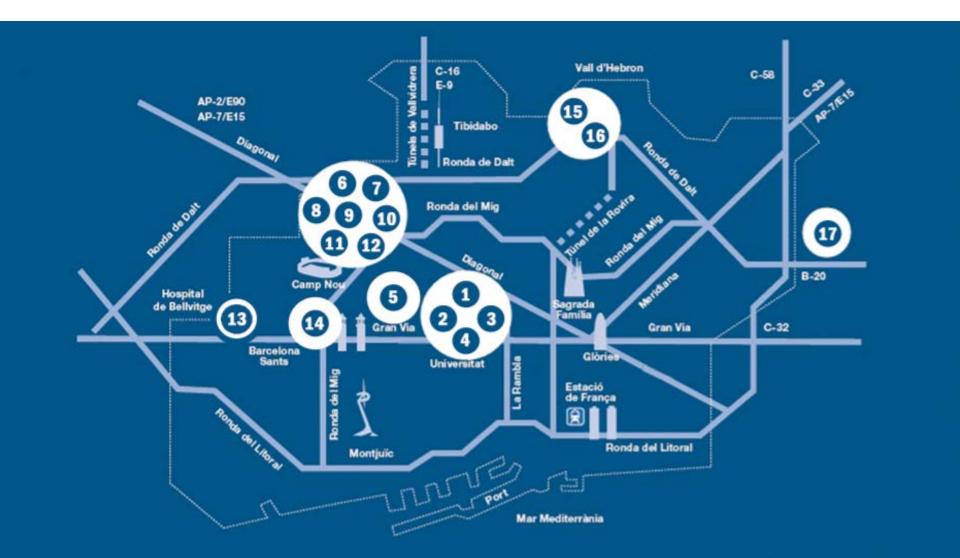




Universidades Españolas Red de Bibliotecas REBIUN



### **CRAI** branch libraries

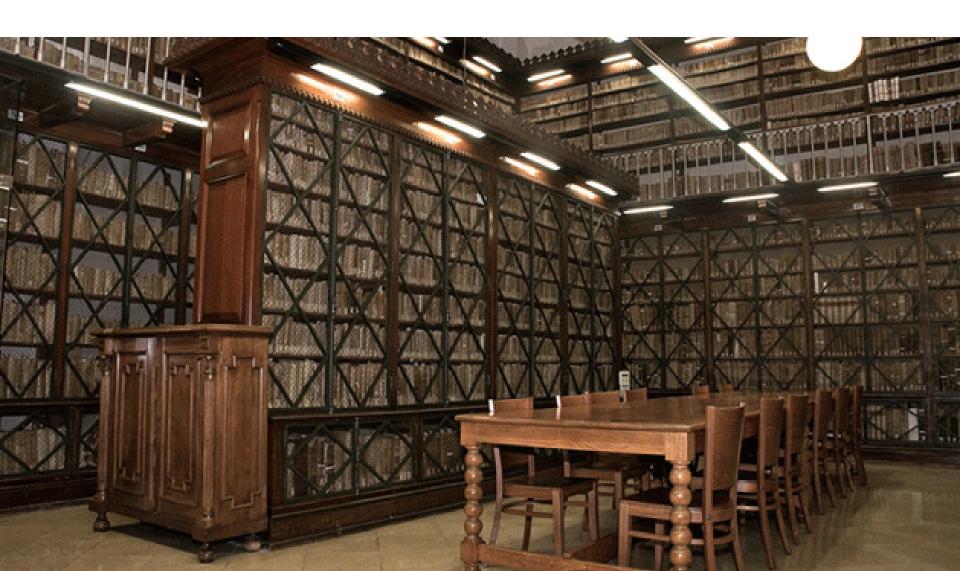




# Heritage Libraries



### Rare Book and Manuscript CRAI Library





#### Rare Book and Manuscript CRAI Library

The importance of this library derives from the size and quality of the collection it houses. Following the passing of ecclesiastical confiscation laws in 1835, Barcelona's library collections from convents, which possessed numerous important manuscripts, incunabula and prints dating from 1501 to 1820, were brought together at the University to create a major public library.





#### Rare Book and Manuscript CRAI Library

2,150 manuscripts

1,240 incunabula

**120,000** printed works (16th century to 1820)

8,158 engravings

890 parchments



per vermüschet od verme find in einer maß vn ten ment bequem des mensch vn vatur-In wölcher mi proportion od temperan weßld mensch steet-ist e vn gesundt-So er aber t fellt auß dem temperam





#### The Pavelló de la República CRAI Library



It is considered one of the leading archive libraries in the world on the Second Spanish Republic, the Spanish Civil War and exile, the Franco regime and Spain's transition to democracy.





### The Pavelló de la República CRAI Library

It also has an important collection on Sovietism and the international political history of the twentieth century, particularly the Second World War





## **Branch** Libraries

#### 14 libraries

serving individual campus sites or faculties

Image: Pharmacy and Food Science CRAI Library





### **Figures**

### **University of Barcelona**

Image: UB Historic Building







- **16** faculties
  - 9 affiliated centres

... and more than 662,000 sq m

#### **Structure**

Image: UB Historic Building





73 bachelor'degrees153 master's degrees48 doctoral programmes

235 postgraduate programs

#### **Studies**





### more than €370m

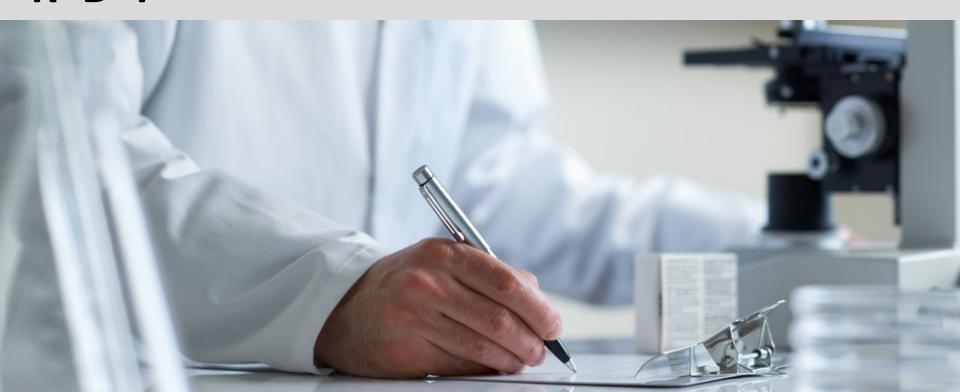
### **Budget**





## + €88m generated

#### R+D+I





- +5,900 teaching and research staff
- +2,200 administrative and service staff
- +6,300 alumni
- +42,000 undergraduate students
- +10,000 postgraduate students
- +38,000 UB-specific degree students

#### **Collectives**







- **+11,000** international students
  - **131** nationalities
  - +1,700 international students at the UB on exchange programmes
  - +1,300 UB students abroad on exchange programmes
  - +3,400 agreements with universities and other foreign institutions

#### student mobility







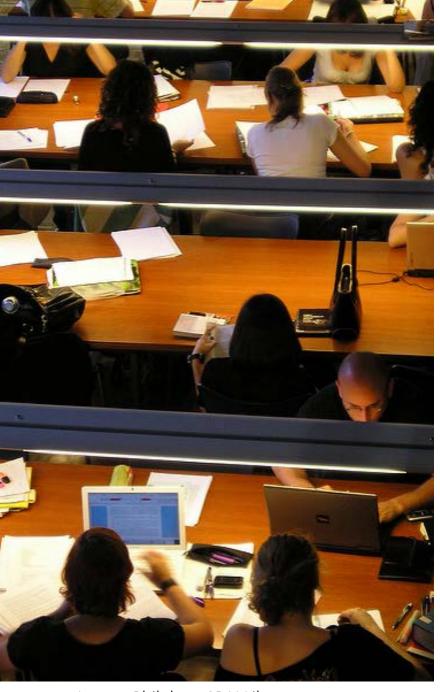
- +5,700 scientific journals
- +1,100 doctoral theses read
  - +300 consolidated research groups
- +1,000 active research projects

#### More significant figures





# Figures CRAI



## Figures CRAI Staff

239 staff members

93 interns

Image: Philology CRAI Library

#### **Figures**

### Budget

annual investment in information resources about €5m

Image: Philology CRAI Library



## Figures Facilities

- 37,000 sq m of facilities
- +6,500 study desks
- +2,300 connection points
  - 72 study rooms for 500 users
  - 16 computer labs for +300 users

Image: Biology CRAI Library



## Figures Services

+12,000 **ILL** requests +1.9m

e-journal article downloads

+340,000

e-book downloads

5.3m

catalogue searches (Cercabib)

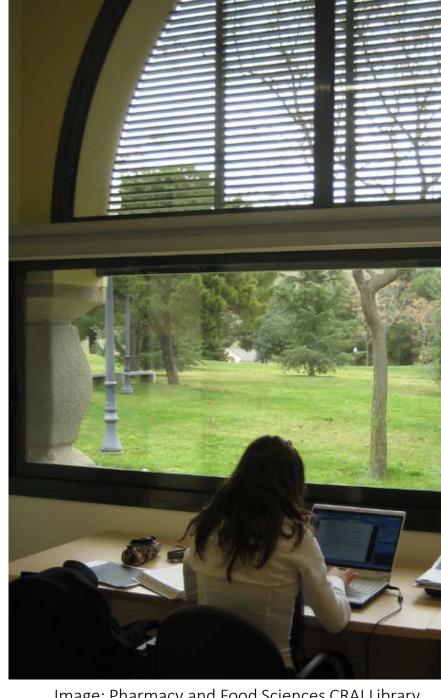


Image: Pharmacy and Food Sciences CRAI Library

## Figures Services

+11,000

training course attendances

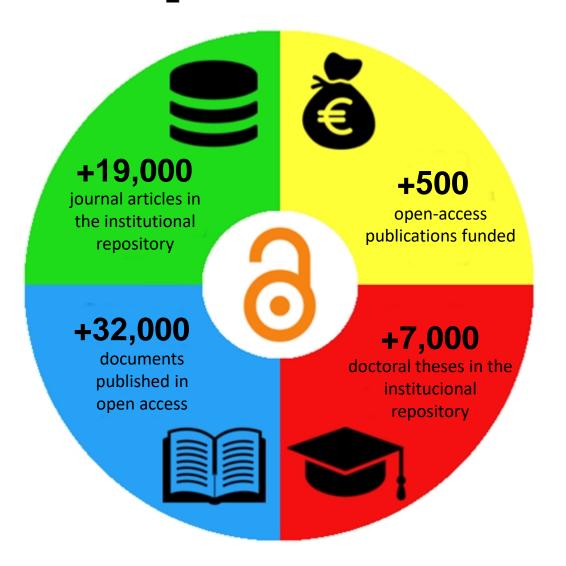
+ 5,500

queries answered by the User Suport Service



Image: Philology CRAI Library

## Figures Open science



# But What do we do?



# We are drivers of open access and open science and disseminators of scientific knowledge generated at the UB







Dipòsit de la Recerca de Catalunya



Portal de la Recerca de Catalunya



Revistes Catalanes amb Accés Obert





## we are partners





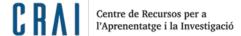


Red de Bibliotecas REBIUN





Consorci de Serveis Universitaris de Catalunya





# we are digital









## we are social



#### **CRAI UniBarcelona**

@crai\_ub

Centre de Recursos per a l'Aprenentatge i la Investigació de la Universitat de Barcelona | University of Barcelona's Learning and Research Resources Centre

Barcelona



F Se unió en octubre de 2013

#### Tweets

#### Tweets y respuestas

#### Multimedia

CRAI UniBarcelona retwitteó



CRAI Campus Clínic @CRAIBibMed - 28 sept.

Finalitzem la setmana amb una imatge d'un dels visitants 'especials' que sovint visiten el nostre edifici Recordeu que el cap de setmana trobareu oberts alguns CRAI Biblioteques del @crai\_ub; crai.ub.edu/coneix-el-crai...

Nosaltres us esperem dilluns a les 8.30 hores.



# we are advisors





**RESEARCHERID** 





#### we offer information resources

+80,000 e-books

+27,000 e-journals

+230 databases

+1.5M books

+40,000 journals

+50,000 items in repositories

Image: Philosophy, Geography and History CRAI Library





### we are custodians

**Digitization Centre** 

**Restoration Workshop** 



The Herbarium





## we are content creators









#### we are

#### groundbreakers





### we are **Supportive**











## we are marketing





## we are a team



V JORNADA DE BONES PRÀCTIQUES

> Aula Capella Edifici Històric 20 de juny de 2018 de 9.30 a 13.30 h







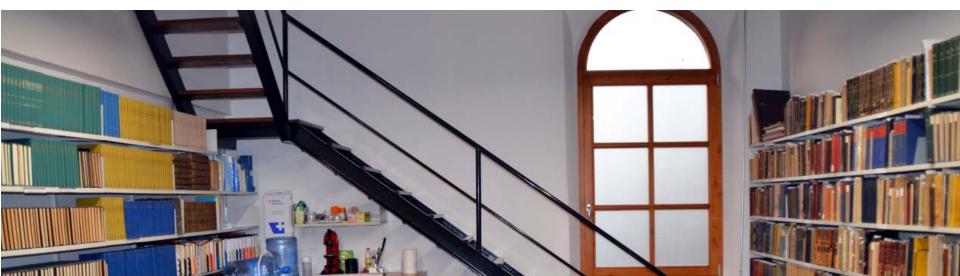




## we guarantee quality

The CRAI's policies, general strategy and quality structures are outlined in its strategic plan, which defines our **mission**, **vision** and **values**. It also describes the **process management system** employed across CRAI facilities and sets out a **regulatory framework** for general operations and CRAI services.

Image: Mathematics and Computer Science CRAI Library







We were the first Catalan university library structure to obtain EFQM 500+ European Seal of Excellence

We pursue processes, strategic lines and areas of improvement

We are finalizing a new strategic plan for 2019–2022



#### Road to

### excellence



2011

The CRAI carried out an EFQM self-assessment and did not reach 300 points, leading to improvements in internal management and the introduction of a management-by-processes approach.

2011-16

The management-by-processes approach was developed with the collaboration of the UB's Organization and Quality Service.

2016

The CRAI obtained the EFQM 400+ European Seal of Excellence.

2018

The CRAI obtained the EFQM 500+ European Seal of Excellence.



# Put simply, #WeAzeCKAI

